



TRAPPED

## COVID-19 PROCEDURES

Keeping our customers and staff safe is our top priority at all times.

We are operating within the current government guidance, with strict hygiene and safety protocols in place at all our venues.

**LONDON IS CURRENTLY AT A TIER 2 ALERT LEVEL  
THIS MEANS WE ARE ONLY ABLE TO TAKE BOOKINGS FOR SINGLE  
HOUSEHOLDS/SUPPORT BUBBLES**

Please see below for the steps we are taking to keep you safe.

If you have any further queries, please don't hesitate to get in touch with a member of our team.  
[bookings@ultimaterecreation.co.uk](mailto:bookings@ultimaterecreation.co.uk) | 033 033 38085

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- All sessions are private
  - All sessions must be pre-booked
  - All sessions are for single households/support bubbles only
  - Contact details taken digitally for NHS track and trace
  - Signage around the venue to remind customers to social distance to 1m+ at all times from other groups and team members
  - Hand Sanitiser available on entry
  - One way entry system when there are multiple groups in the venue
  - Staff to wear face coverings
  - Staff to wash/sanitise hands regularly
  - We ask that customers wear face coverings when in communal areas and around our team members. This means face coverings must be worn throughout our Zombie and VR experiences. Face coverings can be removed once your game has started in our Undercover and Prison Van games.
  - Face coverings available to customers
  - All equipment cleaned thoroughly after every use
  - Key touch-points cleaned regularly
  - All areas sprayed with a disinfectant fogger after each session
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