

Privacy Policy

Last updated: August 2026

Privacy Policy

At **Star Property Partners**, we are committed to protecting your privacy and handling your personal information responsibly.

This Privacy Policy explains what information we collect, how we use it, and your rights under the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

Who We Are

Star Property Partners is a UK-based property sourcing business specialising in investment opportunities within Bath and the surrounding area.

Data Controller

Star Property Partners

Email: **Karen@starpropertypartners.co.uk**

Website: **www.starpropertypartners.co.uk**

ICO Registration Number: **00015006832**

Information We Collect

Depending on how you interact with us, we may collect:

Contact Information

- Name
- Email address
- Telephone number

Investment Information

If you enquire about our services, we may also collect information relating to:

- Your investment goals
- Budget
- Preferred investment strategy
- Preferred locations
- Property requirements

Anti-Money Laundering and Identity Verification Information

Where required to comply with our legal and regulatory obligations, we may collect information for identity verification, customer due diligence and Anti-Money Laundering (AML) purposes. This may include:

- Full name, date of birth and residential address
- Copies or details of identification documents, such as a passport or driving licence
- Proof of address
- Information about the source of funds and, where appropriate, source of wealth
- Information about your employment, business or financial circumstances where relevant
- Information relating to beneficial ownership where a company, trust or other entity is involved
- The results of identity verification, sanctions and Politically Exposed Person (PEP) checks
- Information required to assess the level of money laundering or financial crime risk associated with a client or transaction

We collect and process this information where necessary to comply with our obligations under UK Anti-Money Laundering legislation and other applicable legal and regulatory requirements.

Website Information

When you visit our website we may automatically collect:

- IP address
- Browser type
- Device information
- Pages visited
- Time spent on the website

This information helps us improve our website and services.

How We Use Your Information

We use your information to:

- Respond to enquiries
 - Discuss potential investment opportunities
 - Provide our property sourcing services
 - Send information you have requested
 - Share suitable investment opportunities (where you have asked us to)
 - Improve our website
 - Meet our legal and regulatory obligations
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Our Legal Basis for Processing

Under UK GDPR we process your personal data because:

- You have given us consent.
 - It is necessary to fulfil our agreement with you.
 - We have a legitimate business interest in responding to enquiries and providing our services.
 - We have legal obligations, including Anti-Money Laundering requirements where applicable.
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Marketing Communications

If you join our Investor Network, we may occasionally send you:

- Investment opportunities
- Market updates
- Company news
- Relevant property insights

You can unsubscribe at any time by clicking the unsubscribe link in our emails or by contacting us directly.

We will never sell your personal information.

Sharing Your Information

We only share your information where necessary.

This may include trusted professional advisers such as:

- Solicitors
- Mortgage brokers
- Letting agents
- Accountants
- Surveyors
- Contractors
- Professional service providers

We may also share information where required by law or regulatory authorities.

Data Security

We take appropriate technical and organisational measures to protect your personal information from:

- Unauthorised access
- Loss
- Misuse
- Disclosure
- Alteration

While no online system can be guaranteed completely secure, we work hard to protect your information.

How Long We Keep Your Information

We only retain your information for as long as necessary.

The length of time depends on:

- The services we provide
- Legal obligations
- Tax and accounting requirements
- Anti-Money Laundering regulations

When information is no longer required, it will be securely deleted.

Your Rights

Under UK data protection law you have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion of your information
- Restrict processing
- Object to processing
- Request transfer of your data
- Withdraw consent where processing relies on consent

To exercise any of these rights, please contact us using the details above.

Cookies

Our website uses cookies to improve your browsing experience and help us understand how visitors use our website.

You can manage or disable cookies through your browser settings.

For further information, please see our [Cookie Policy](#).

Third-Party Websites

Our website may contain links to third-party websites.

We are not responsible for the privacy practices or content of those websites.

Changes to this Policy

We may update this Privacy Policy from time to time.

Any changes will be published on this page with the updated revision date.

Contact Us

If you have any questions about this Privacy Policy or how your personal information is handled, please contact:

Star Property Partners Ltd

Email: karen@starpropertypartners.co.uk

Website: www.starpropertypartners.co.uk

Identity Verification

Where required by law, we may ask you to provide identification and proof of address to comply with UK Anti-Money Laundering Regulations. Information collected for these purposes will only be used to meet our legal obligations and will be handled securely.

International Clients

We are pleased to work with clients based outside the UK. Where personal information is transferred internationally, we will take appropriate steps to ensure it remains protected in accordance with UK data protection legislation.