Dear Program Directors,

We want you to know about Mecklenburg County Children’s Developmental Services Agency (CDSA)! We offer services to families with very young children (ages birth -3) who have delays in their development. We also help families whose children have medical needs that may be affecting their development. We are a part of the North Carolina Early Intervention program. Click the link below to learn more about the Program.  [www.bearly.nc.org](http://www.bearly.nc.org)

**CDSA Services:**
- Case Coordination
- Evaluations & Assessments
- Speech-Language Therapy
- Physical Therapy
- Occupational Therapy
- Special Instruction
- Nutrition
- Family Training & Counseling
- Audiology
- Assistive Technology

**Cost for Services:**
Case Coordination, Evaluations, and Assessments are no cost to all families. Families can receive therapy services on a sliding fee scale. We also bill private insurance and Medicaid.

**Family and Caregiver Support:**
Research in child learning tells us that everyday activities at home, at childcare programs, and in the community are the best places for children to learn. We start out getting to know families by learning about their daily routines. This allows us to help families find ways to support their child to participate more fully in the activities that are already happening. We can support parents, family members, other caregivers, and childcare teachers with enhancing a child’s participation in daily activities.

**COVID-19 and Tele-Intervention:**
During the COVID-19 crisis, the CDSA continues to provide early intervention services. Using phones, tablets, or computers, we can provide evaluations, assessments, case coordination, and therapy services. Case coordinators will help families to access our program and treatment providers using technology. Tele-intervention helps us to see children in their normal routines and activities. Great news! There is no need for children to pay attention to the screen during early intervention services. We will mainly work with parents and caregivers to help find ways to best help a child learn and develop. Based on survey results, most families shared that tele-intervention has 1) helped their child make progress, and 2) given them ways to help their child during their everyday routines.

**Referrals:**
Anyone can make a referral to the CDSA. If you would like to make a referral, please call consult with the family first. We will need to know the parent name, child name, date of birth, address, phone number, and reason for referral. Families can also call directly to make a referral.