SHARING CASE FILES WITH DOJ & OTHER LAW ENFORCEMENT AGENCIES

The Office of Inspector General (OIG) of a large US Government Agency had been using BlackBerry Workspaces (formerly WatchDox) for sharing evidence and case files with the Department of Justice, local law enforcement and other stakeholders to OIG's investigations. A new solution was sought to address mounting issues with ease of use and reliability.

More specifically, OIG wanted to share files that were increasingly being stored in OneDrive and SharePoint Online without copying them and creating data management challenges. The goal being to increase user productivity and extract a greater ROI from OIG's investment in Office 365. OIG also needed to assure that its file sharing solution would not be systemicaly blocked by DOJ and other highly-secure organizations that routinely block links to files stored in WatchDox, Box, Dropbox, Google Drive, and even OneDrive and SharePoint Online.

OIG selected e-Share because it delivered the following features that were not available with WatchDox and other point solutions for file sharing:

- Native integration with OneDrive and SharePoint for all file storage. e-Share provides no storage.

- Support for OpenID, allowing recipients to use existing credentials to authenticate.

- Org-defined and AD-mapped sharing policies to make it easy for users to apply the right controls and comply with data protection policies.

- Large File Support - e-Share has no limits (OneDrive & SharePoint are limited to 100GB)

- Fine-grained control over files, including dynamic watermarking and view only access, but allowing recipients to delegate access to a colleague.

- File sharing via email, with attachments stored in OneDrive and replaced with links.

- Use of a subdomain of OIG (e.g. files.oig.gov) for all file links to avoid recipient link blocking.

OIG's migration to e-Share occurred over a 6 week period. This included planning, e-Share set-up, user communication, and any required change management for OIG's ~800 users.