



Isa Catepillán Bespoke Ordering Protocol

This is a simple guideline to bring clarity to the intimate process of working exclusively with you in the creation of a bespoke hand-woven gown.

1. Book a non-obligation, free consultation under the “custom orders” on my website or send me an email at isacatepillan@gmail.com
2. Have a 30-min zoom meeting with me, where I will guide you in detail through the process of working together, and answer all your questions
3. I will estimate a price according to your ideas, basic body measurements and one of the three packages you choose to work with (details below)
4. What’s included and prices vary according to each different package. Please notice the prices are set in US dollars.
5. Make an initial payment of a non-refundable deposit of 50% of the agreed price. If a different payment plan is required, please talk to me directly.
6. You will receive a form with precise instructions on how to measure your body, the key step for a perfect fit.
7. Once I have received the measurements, we will be ready to start.
8. When your dress is finished you will be asked to transfer the second and final payment (50% of initial price, plus any extra requests).
9. I will post your garment as soon as final payment is received.
10. Please let me know when you have received your parcel. I would love to hear your thoughts and comments.

Notes

* The lining (or underdress) is not included in the final price and I do not offer the service of making it, as I believe this should not be done by distance. Finding the right seamstress for it is your responsibility, however I will be more than happy to assist you or your seamstress with any questions relating to this process.

* I have never had a problem with the fitting of a garment, and I only work by distance. In the rare case of needing minor adjustments, I will guide you or your seamstress with it, but please rest assured that your dress will fit perfectly.

* If you are ordering your wedding dress, please contact me well in advance. Having your dress ready and in your hands 2 months before the wedding date will give us both a huge amount of peace.

* In the process of working with you I will put my heart and endless hours of work into making sure your vision comes true and you look and feel incredible in an ageless piece made of premium natural fibres. This process requires from me a high level of sensitivity, an abundant creative flow, sharp and precise craftsmanship, and a big commitment to a creative routine in order to achieve an exquisite one-off perfectly fitted piece made to your unique body shape and style. In return, I ask you to please understand and respect this protocol, be available for communication and trust the process.

* After wearing your garment, I ask that you send me photos, videos and a video testimonial to be shared online. There is no better way to spread the love for my work and I will be so grateful for it.

Thank you so much.

With love,

Isa Catepillán
TEXTILE ART SLOW FASHION

Bespoke Packages

Essential Elegance

A simple, yet sophisticated bespoke design based on your body type and basic guidelines, to indulge in an easygoing process of making your exclusive piece.

This package features:

- A limited mix of attractive stitches to achieve an effortless silhouette.
- Precise and warm communication by email or sms for the duration of the process.

Please note:

Worldwide shipping of your choice, at your own expense.

Silk for lining is not included, however, I will guide you towards finding the right fabric if needed.

Artisan Grace

An intricate design that weaves your ideas and style, inspired in your authentic self.

This package features:

- A wider range of complex stitches and elevated shapes.
- Enjoy the closeness of a 1:1 unique experience of co-create your bespoke crochet gown.
- Includes online creative meetings plus communication via sms or email when needed.
- Standard worldwide shipping is included.

Please note:

Silk for lining can be included upon request, sourced by myself, but at your own expense.

Express shipping and shipping insurance upon request, at your own expense.

Craftmanship Masterpiece

An opulent one-of-a-kind design inspired in your deepest longing.

This package features:

- An unlimited mix of highly intricate stitches, sublime forms and advanced 3D shapes if desired.
- Intimate communication and limitless updates throughout via online creative meetings, sms or email.
- As much silk as the design requires, sourced by myself, for lining the dress is included.
- Express shipping and shipping insurance worldwide included.
- Assistance with styling your garment, finding the right shoes, jewellery, hair and makeup is included.
- The creation of your masterpiece dress will involve an unforgettable experience of ultimate luxury, every step of the way tailored just for you.

Please note: Fittings and/or delivery of your gown can be done by myself in person upon request, to your own expense (flights accommodation and meals are not included in the initial price).