



## **COVID-19 PROCEDURES**

**Keeping our customers and staff safe is our top priority at all times.**

**We are operating within the current government guidance, with strict hygiene and safety protocols in place at all our venues. Please see below for the steps we are taking to keep you safe.**

**We are currently running with a lower capacity of 6 players, who can be from multiple households.**

**If you have a large household/support bubble that exceeds 6 players and would like to book for your group, please contact us directly to book your session.**

**If you have any further queries, please don't hesitate to get in touch with a member of our team.**

**[bookings@ultimaterecreation.co.uk](mailto:bookings@ultimaterecreation.co.uk) 033 033 38085**

- **All sessions are private**
- **All sessions must be pre-booked**
- **Contact details taken for NHS track and trace**
- **Signage around the venue to remind customers to social distance to 1m+ at all times**
- **Hand Sanitiser available on entry**
- **One way entry system when there are multiple groups in the venue**
- **Staff to wear face coverings**
- **Staff to wash/sanitise hands regularly**
- **Face coverings available to customers**
- **All equipment cleaned thoroughly after every use**
- **Key touch-points cleaned regularly**
- **All areas sprayed with a disinfectant fogger after each session**