

Terms and Conditions for Classen-Miller & Associates

Last Updated: August 7, 2026

Welcome to classen-miller.com (the "Website"). This Website is owned and operated by Classen-Miller & Associates ("we," "us," or "our"). By accessing or using our Website, client portal, or services, you agree to comply with and be bound by the following Terms and Conditions. If you do not agree to these terms, please do not use this Website.

1. No Medical or Crisis Advice

- **Educational Purpose Only:** The content on this Website, including text, graphics, images, and blog posts, is for informational and educational purposes only. It does not constitute professional psychological advice, diagnosis, treatment, or the establishment of a therapist-client relationship.
- **Not for Emergencies:** This Website and our online contact forms are not monitored 24/7 and must not be used for urgent clinical matters or mental health emergencies.
- **Emergency Contact:** If you are experiencing a life-threatening emergency or a severe mental health crisis, please call 911 immediately, go to the nearest emergency room, or call/text the Suicide & Crisis Lifeline at 988.

2. Client Portal & Account Security

- **Online Scheduling:** If you use our client portal to request initial appointments or manage schedules, you may be required to provide personal details including your name, email address, and cell phone number.
- **Credential Responsibility:** You are entirely responsible for maintaining the confidentiality of your portal login credentials and for all activities that occur under your account. You agree to notify us immediately of any unauthorized use of your account.

3. Intellectual Property

- **Ownership:** All materials displayed or performed on the Website, including but not limited to text, articles, logos, graphics, and software, are the intellectual property of Classen-Miller & Associates or its content providers and are protected by copyright laws.
- **Limited License:** You may view, download, and print content from this Website solely for personal, non-commercial educational use. Any reproduction, distribution, or modification of this content without our express written consent is strictly prohibited.

4. Permitted and Prohibited Conduct

- **Lawful Use:** You agree to use the Website only for lawful purposes and in a manner that does not infringe the rights of, restrict, or inhibit anyone else's use and enjoyment of the Website.
- **Prohibited Activities:** You are explicitly prohibited from scraping data, transmitting malware, attempting unauthorized access to our secure servers or client portals, or using our contact forms to send unsolicited commercial messages (spam).

5. Limitation of Liability

- **As-Is Basis:** This Website and its contents are provided on an "as-is" and "as-available" basis without warranties of any kind, either express or implied.
- **Damages Cap:** To the fullest extent permitted by law, Classen-Miller & Associates, its clinicians, and its associates shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of your access to, use of, or inability to use this Website.

6. Governing Law & Jurisdiction

- **Local Jurisdiction:** These Terms and Conditions are governed by and construed in accordance with the laws of the State of Maryland, without regard to its conflict of law principles.
- **Dispute Resolution:** Any legal action or proceeding arising under these terms shall be brought exclusively in the state or federal courts located in Montgomery County, Maryland.

7. Changes to These Terms

- **Right to Modify:** We reserve the right to modify or replace these Terms and Conditions at any time. Any changes will be posted directly on this page with an updated "Last Updated" date. Your continued use of the Website after changes are posted constitutes acceptance of the new terms.
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