

Maryland Justice Passport

Collaboration Meeting
December 17, 2020



Agenda

- Program goals
- Passports created
- Litigant feedback
- New partner onboarding guide
- Consumer Protection Project Collaboration
- Now available in Baltimore City
- Q&A

Program Goals

- Develop a trauma-informed solution to help people navigate legal services referrals and resources
- Provide litigant with:
 - Case summary
 - Electronic to-do list
 - Referrals to legal services providers
 - Secure file storage

Passports Created

By the numbers...

- 38 Passports created
- 20 litigants have logged into their Passport

Litigant Feedback

Litigants say...

- “I’m going to collect all my documents first and then put them in there.”
- “I need to keep this thing updated like a secretary.”
- “I have the information I just haven’t logged in yet.”

The Passport includes:

- ☐ Case Summary
- ☐ Tasks
- ☐ Referrals
- ☐ Legal information

The screenshot displays the Justice Passport interface. At the top right, there is an 'Edit' button. The main heading is 'Welcome to your Justice Passport'. Below this, a paragraph states: 'With your Justice Passport you can see information about applying for legal aid, store your documents, and stay organized throughout the process.' A second paragraph explains: 'By using the Maryland Justice Passport (MJP), you acknowledge that the administrators of the MJP will have access to the information that you put into your account for the purposes of administering the program. You accept the responsibility to keep your account secure by keeping your username and password confidential.'

The interface is divided into three sections:

- Tasks:** Shows 'No due date' and a checkbox for 'Find the Defendant'. Below this is a '+ New Task' button.
- Recent Files:** Lists two PDF files: 'ccdr004.pdf' and 'ccdc001.pdf'. Below the list is an '+ Upload Files' button.
- Recent Notes:** Lists 'Case Summary' and 'Welcome Note'. Below the list is a '+ New Note' button.

Partner Onboarding Guide

Partner Guide

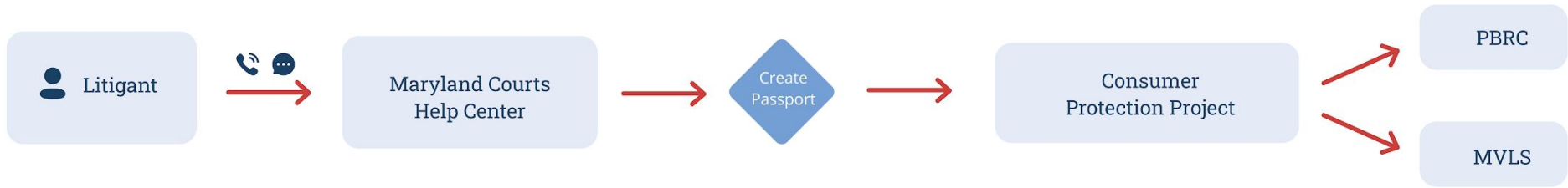
Thank you for being a Maryland Justice Passport partner!

This guide is to help you understand who can benefit from a Justice Passport, learn how to set up new passports, and how to add to existing ones.



For more information, please refer to our website:
www.mdjusticepassport.org

Consumer Protection Project Collaboration



Baltimore City

New Partners

- ROAR Center
- Consumer Credit Counseling Services (in progress)
- House of Ruth (in progress)
- Others?

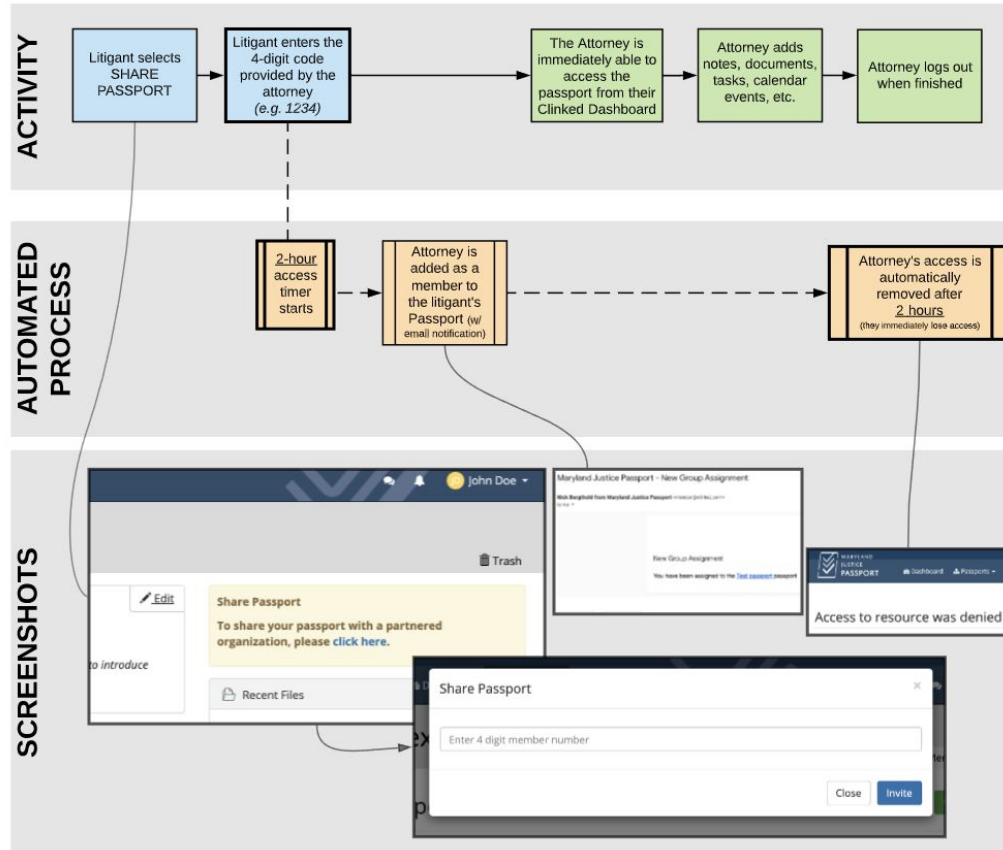
Temporary Access for Legal Services Providers

- A 4-digit code will be assigned to each participating legal services staff person
- Litigant will enter 4-digit code of staff person to give them access
- Access will automatically be removed after two hours

Maryland Justice Passport

Sharing Function Flow Diagram

v8-12-20



Reminders

- **Website:**
www.mdjusticepassport.org
- Sign up for the newsletter
- Reach out!

Q&A

Contact Us

www.mdjusticepassport.org

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Happy Holidays!