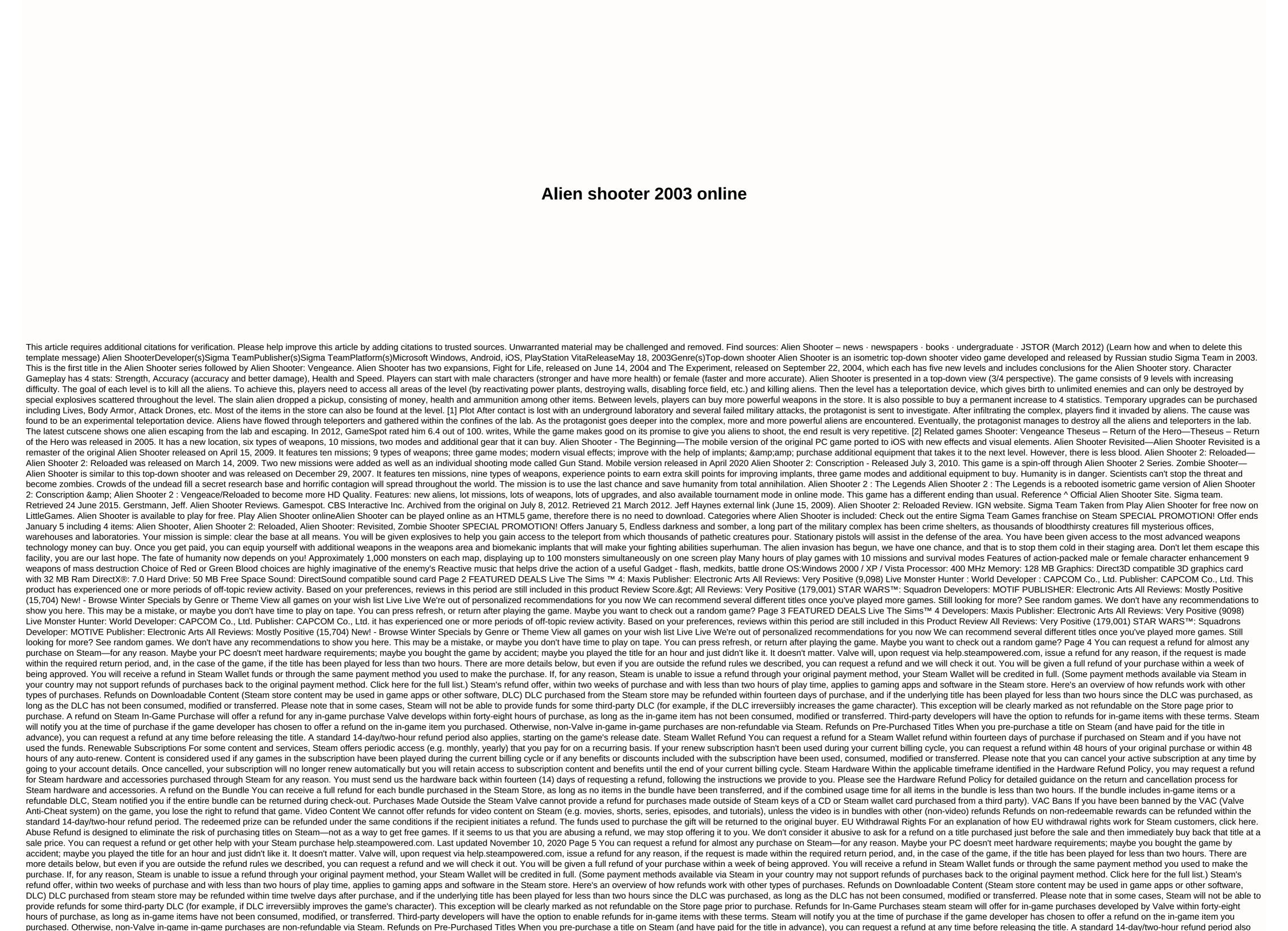
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applies, starting on the game's release date. Steam Wallet Refund You can request a refund for a Steam Wallet refund within fourteen days of purchased on Steam wallet Refund You can request a refund for a Steam Wallet refund within fourteen days of purchase if purchased on Steam Wallet Refund You can request a refund for a Steam Wallet refund within fourteen days of purchase if purchased on Steam Wallet Refund You can request a refund for a Steam Wallet refund within fourteen days of purchase date.
that you pay for on a recurring basis. If your renew subscription hasn't been used during your current billing cycle, you can request a refund within 48 hours of any auto-renew. Content is considered used if any games in the subscription have been played during the current
billing cycle or if any benefits or discounts included with the subscription have been used, consumed, modified or transferred. Please note that you can cancel your active subscription at any time by going to your account details. Once cancelled, your subscription will no longer renew automatically but you will retain
access to subscription content and benefits until the end of your current billing cycle. Steam Hardware Within the applicable timeframe identified in the Hardware Refund Policy, you may request a refund for Steam hardware and accessories purchased through Steam for any reason. You must send us the hardware back
within fourteen (14) days of requesting a refund, following the instructions we provide to you. Please see the Hardware Refund Policy for detailed guidance on the return and cancellation process for Steam hardware and accessories. A refund on the Bundle You can receive a full refund for each bundle purchased in the
Steam Store, as long as no items in the bundle have been transferred, and if the combined usage time for all items or DLC is not refundable, Steam will notify you if the entire bundle is refundable during check-out. Purchases Made Outside the
Steam Valve cannot provide a refund for purchases made outside of Steam (for example, a CD key or Steam wallet card purchased from a third party). VAC Bans If you have been banned by the VAC (Valve Anti-Cheat system) on the game, you lose to refund the game. Video Content We cannot offer refunds for video
content on Steam (e.g., movies, shorts, series, episodes, and tutorials), unless the video is in bundles with other (non-video) refunded within the standard 14-day/two-hour refund period. The redeemed prize can be refunded under the same conditions if the
recipient initiates a refund. The funds used to purchase the gift will be returned to the original buyer. EU Withdrawal Rights For an explanation of how EU withdrawal rights work for Steam—not as a way to get free games.
If it seems to us that you are abusing a refund, we may stop offering it to you. We don't consider it abusive to ask for a refund on a title purchased just before the sale and then immediately buy back that title at a sale price. You can request a refund or get other help with your Steam purchase help.steampowered.com.
Last updated November 10, 2020 page 6 FEATURED DEALS Live The Sims™ 4 Developers: Maxis Publisher: CAPCOM Co., Ltd. Publisher: CAPCOM Co., Ltd. This product has experienced one or more periods of off-topic review
activity. Based on your preferences, reviews in this period are still included in this product Review Score.> All Reviews: Worst Positive (179,001) STAR WARS™: Squadron Developers: MOTIF PUBLISHER: Electronic Arts All Reviews: Mostly Positive (15,704) New! - Browse Winter Specials by Genre or Theme View all
games on your wish list Live Live We're out of personalized recommendations for you now We can recommend several different titles once you've played more games. Still looking for more? See random games. We don't have time
to play on tape. You can press refresh, or return after playing the game. Maybe you want to check out a random game? Valve's page 7 respects the privacy of online visitors and customers of its products and services and complies with laws applicable to the protection of your privacy, including, without limitation, the
California Consumer Privacy Act (CCPA), the European Union General Data Protection Regulation (GDPR), and the Swiss and EU Privacy Shield Frameworks. 1. Definition Wherever we talk about Personal Data below, we mean any information may identify you as an individual (Personally Identifiable Information) or
who may be linked to you indirectly by linking it to Personally Identifiable Information. Valve also processes anonymous data, collected or not, to analyze and generate statistics related to usage patterns, and customer demographics as a group or as individuals. The anonymous data does not allow identification of
customers associated with it. Valve may share anonymous data, collected or not, with third parties. Other provisions capitalized in the Steam Customer Agreement (SSA). 2. Why Valve Collects and Processes Data Valves collecting and processing Personal Data for the
following reasons: a) if necessary for the performance of our agreement with you to provide full-physic gaming services and provide related Content and Services; b) if necessary to comply with our legal obligations subject to (e.g. our obligation to retain certain information under tax law); c) where necessary for the
purposes of legitimate and legal valve interests or third parties (e.g. the interests of our other customers), unless those interests are overwritten by your applicable interests and legitimate rights; or d) where you have given consent to it. This reason for collecting and processing Personal Data determines and limits what
Personal Data we collect and how we use it (section 3. below), how long we retain it (section 4. below), who has access to it (section 5. below) and what rights and other control mechanisms are available to you as a user (section 6. below). 3. Types and Sources of Data We Collect 3.1 Basic Account Data When setting
up an Account, Valve will collect your email address and country of residence. You are also required to choose a username and password. Provision of this information is necessary to register a Steam User Account. During your account is automatically assigned a number (Steam ID) which is then
used to reference your user account without directly exposing the Personally Identifiable Information about you. We do not require you to provide or use your real name for Steam User Account settings. 3.2 Transaction and Payment Data To make transactions on Steam (e.g. to purchase Content and Service
Subscriptions or to fund your Steam Wallet), you may need to provide Valve with payment data to activate the transaction. If you are paying by credit card number, expiration date and security code) which Valve will process and
transmit to the payment service provider of your choice to enable transactions and conduct anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reason. 3.3 Other Data You Explicitly Submit We will collect and process any Personal Data You explicitly provide it to us or
send it as part of a communication with others on Steam, for example in Steam Community Forums, chat, or when you provide feedback or other users Content. This data includes: Information you post, comment on, or follow our content and Services; Information sent via chat; Information you provide when you request
information or support from us or purchase Content and Services from us, including information necessary to process your order with the relevant payment merchant or, in the event of physical goods, a delivery provider; Information you provide to us when participating in competitions, contests and tournaments, or
responding to surveys, such as your contact details. 3.4 Your use of Steam Clients and Our Website collects a variety of information, data
collected through automated electronic interactions and application usage data. Likewise, we will track your processes throughout our websites and applications to provide you with services, we need to collect, store
and use various information about your activities in our Content and Services. Content Related Information includes your Steam ID, as well as what is commonly referred to as game statistics, we mean information about your game preferences, progress in the game, playing time, as well as
information about the device you are using, including what operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Our Tracking Data and Cookies use Cookies, which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, advertising tags and
device identifiers) to help us analyze how users use our services, as well as to improve the services we offer, to improve marketing, analytics or website functionality. The use of Cookies is standard on the internet. Although most web browsers automatically accept cookies, the decision whether to accept them or not is
yours. You can adjust your browser settings to prevent the acceptance of cookies, or to provide notice whenever cookies are sent to you. You can opt out of the use of cookies are sent to you. You can opt out of the appropriate settings in your browser. The management of cookie usage for each browser is further detailed on the following help
page: . However, please note that if you do this, you may not be able to access the full functionality of our website. When you visit one of our services, our services.
the information collected in this section 3 so that the content, products and services displayed on the page The steam shop and in the update message displayed when launching Steam Client can be customized to meet your needs and filled with relevant recommendations and offers. This is done to improve your
customer experience. You can prevent the processing of your data in this way by disabling the automatic loading of the Steam Client settings. Subject to your separate consent or where explicitly permitted under applicable laws on email marketing.
Valve may send you marketing message about products and services offered by Valve to your email address. In such case, we may also use the information about whether you opened the message and which links in the text you follow. You may
refuse or withdraw your consent to receive marketing emails at any time by withdrawing consent on the same page where you previously provided in each marketing email. 3.8 Information Necessary to Detect Violations We collect certain data necessary for the detection,
investigation and prevention of fraud, fraud, and other violations of the SSA and applicable laws (Violations). This data is only used for detection, investigation, prevention, and, where applicable, acts on the Breach and is stored only for the minimum amount of time required for this purpose. If the data indicates that the
Breach has occurred, we will retain further data for the establishment, execution or defense of legal claims as long as the applicable statute of limitations or until the legal case related there to it has been resolved. Please note that specific data stored for this purpose may not be disclosed to you if disclosure will
compromise the mechanisms by which we detect, investigate and prevent such Breaches. 4. How Long We Store Data, We will only retain your information was collected and processed or — if applicable law provides for longer storage and retention
periods — for the retention and retention and retention periods required by law. After that your Personal Data will be deleted, blocked, or anonymized, as provided by applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion except on the applicable legal requirements or
other legitimate purposes specifying longer retention. In certain cases, Personal Data cannot be completely deleted to ensure consistency of gameplay or Steam Community Market. For example, matches you've played that affect match data and other players' scores won't be deleted; otherwise, your connection to this
match will be permanently anonymized. Please Help Valve is required to retain certain transactional data under commercial and tax laws for a period of up to ten (10) years. If you withdraw your consent to where the processing of your Personal Data or your child's Personal Data is based, we will delete your Personal
Data or each of your child's Personal Data without delay so that the collection and processing of personal Data without delay so that the consent withdrawn. If you exercise the right to object to the processing of your Personal Data without delay so that you
object to without delay that is not se so that it is not on any other legal basis to process and store data. 5. Who Has Access to Data Valves does not sell Personal Data. However, we may share or provide access to each category of Personal Data we collect as
necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data to relevant third parties subject
to applicable law. 5.2 We may also share your Personal Data with our third party service providers who provide customer support services distributed through Steam. Your Personal Data will be used in accordance with this Privacy Policy and only so far necessary to
perform customer support services. 5.3 In accordance with internet standards, we may also share certain information (including your IP address and identification of Steam content that you wish to access) with our third-party network providers that provide content delivery network services and game server services in
connection with Steam. Our content delivery network provider enables the delivery of the digital content to you, based on your geographic location. 5.4 Google Analytics Our website uses Google Analytics, a web
analytics service provided by Google. Inc. (Google). Google Analytics uses cookies to help website operators analyze how visitors' use of the website will generally be sent to and stored by Google on servers in the United States. On this website, IP
anonymization has been enabled. The IP address of the user visiting Steam will be shortened. Only in exceptional cases, the address will be transferred to Google servers in the United States and shortened there. On behalf of the website operator, Google will use this information for the purposes of website for its users,
to compile reports on website activity, and to provide other services related to website activity and Internet use for website operators. Google Analytics with other data held by Google. You can opt out of the use of cookies by selecting the appropriate
settings in your browser. However, please note that in this case you may not be able to use the full functionality of this website. You can learn more about how Google Analytics collects and uses data www.google.com/policies/privacy/partners. In addition, you can prevent the collection and processing of Google data
about your use of the website, by downloading and installing browser plug-ins through the following link: . 5.5 We make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information can be accessed by anyone by checking your Steam ID. At a
minimum, the name of the public persona you have chosen to represent you on Steam and your Avatar image can be accessed in this way, as well as whether you have received a ban for cheating in multiplayer games. Accessibility of any additional info about you can be controlled through your Steam Community user
profile page; publicly available data on your profile page can be accessed automatically through the Steamworks API. In addition to publishers have access to certain information from the Steamworks API that relates directly to the users of the games they operate. This
information includes as a minimum your ownership of the game in question. Depending on which Steamworks service is implemented in the game, the achievements you have completed, your multiplayer game matchmaking information, in-game
items and other information needed to operate the game and provide support for it. For more information about what Steamworks services a particular game has implemented, please review its store page. While we do not knowingly share Personally Identifiable Information about you through the Steamworks API such
as your real name or email address, any information you share about yourself on your public Steam Profile can be accessed through the Steamworks API, including information that may make you identifiable. 5.6 The Steam community includes message boards, forums and/or chat areas, where users can exchange
ideas and communicate with each other. When posting a message to a board, forum, or chat area, it is necessary to that such information is publicly available online; therefore, you do so at your own risk. If your Personal Data posted in one of our community forums is against you, please use reporting and steam help site
to request its removal. 5.7 Valve may allow you to link your Steam User Account to accou
consent at the time. If account linking requires transmission of information about your person from Valve to a third party, you will be given the opportunity to agree to the linking and transmission of your information. Third-party use of your information will be subject to third-
party privacy policies, which we encourage you to review. 5.8 Valve may release Personal Data to comply with court orders or laws and controls Mechanism The Data Protection Act of the European Economic Area. California. and other territories
the Steam (Privacy Dashboard) support page. This gives you access to your Personal Data, allows you to correct and delete it if necessary and refuses to use it if you feel the need. To access it, go to steam support page on and select My Account menu item -> Data Related to Your Steam Account. In most cases, you
can access, manage or delete Personal Data in the Privacy Dashboard, but you may also contact Valve with questions or requests through the contact process described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights with respect to your Personal Data: 6.1
Access Rights. You have the right to access your Personal Data that we hold about you, i.e. the right to require free information (i) whether your Personal Data stored. You may exercise the right to access your Personal Data through the Privacy Dashboard. If the
request affects the rights and freedoms of others or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account administrative costs for providing information or communications or taking the requested action) or refusing to act on such requests. 6.2 Right to Repair. If we
Personal Data, we will strive to ensure by implementing appropriate measures that your Personal Data is accurate and up to date to collected. If your Personal Data is inaccurate or incomplete, you may change the information you provide through the Privacy Dashboard. 6.3. Right to Delete. You have the right to obtain
deletion of Personal Data concerning you if the reason why we may collect it (see section 2. above) no longer exists or if there is any other legal basis for its deletion. For individual items of Personal Data, please edit via the Privacy Dashboard or request deletion via steam support page. You can also request deletion of
your Steam user account through steam's support page. As a result of deleting your Steam User Accounts, you will lose access to Steam services, including Steam User Account and the possibility to access other services you use for Steam
User Accounts. We allow you to recover your Steam User Account during the grace period of 30 (thirty) days from the time you request deletion of your Steam User Account, due to loss of your account credentials or due to hacking. During the suspension
period, we will be able to complete any financial and other activities that you may have started before submitting a Steam User Account will be deleted subject to section 4. Top. In some cases, deletion of your Steam User Account,
and therefore deletion of Personal Data, is complicated. That is, if your account has a business relationship with Valve, such as because of your work for game developers, you will only be able to delete your Steam User Account after you transfer this role to another user or have dissolved the business relationship. In
some cases, considering the complexity and number of requests, the deletion period of Personal Data may be extended, but not more than two months away. 6.4 Right to Object. When the processing of your Personal Data is based on legitimate interests in accordance with Article 6(1)(f) GDPR / section 2.c) of this
Privacy Policy, you have the right to object to this processing. If you object, we will no longer process your Personal Data unless there are complicitying and applicable reasons for processing as described in Article 21 of the GDPR; especially if data is required for the establishment, execution or defense of legal claims.
You also have the right to file a complaint with the supervisory authority. 6.5 The right to restrictions on the processing of your Personal Data under the provisions set out in article 18 of the GDPR. 6.6 The Right to Portability of Your Personal
Data has the right to receive your Personal Data in a structured, general manner and have the right to transmit such data to other controllers under the conditions set out in article 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Dashboard as described above.
6.7 Right to Post-Mortem Control of Your Personal Data If French data protection laws apply to you, you have the right to set guidelines for the preservation, deletion and transmission of Personal Data after your death in accordance with sections 40-1 of Law No. 78-17 of January 6, 1978 on Information, Technology, Data
Files and Civil Liberties. 7. Children Minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data from children under this age. If certain countries apply a higher age of consent for the collection of Personal Data, Valve requires parental consent before a Steam User Account can be
created and the Personal Data associated there to it collected. Valve encourages parents to instruct their children to never provide personal information while we review any request sent by mail, please note that to combat
fraud, harassment, and identity theft, the only way to access, correct, or delete your data is to log in with your Steam User Account Data. Valve Corporation Att. Data Protection Officer P.O. Box 1688 Bellevue, WA 98009 European representative for
data protection inquiries: Valve GmbH Att. Legal Rödingsmarkt 9 D-20459 Hamburg Germany 9. Additional Information for Users from the European Economic Area, the United Kingdom, and Swiss Valve and TR Technical Services Inc., its wholly U.S.-owned subsidiaries (collectively Valve) comply with the EU-U.S. and
Swiss-U.S. Privacy Shield Frameworks. The Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union and Switzerland to the United States. Valve has been certified to the Ministry of Commerce
that it adheres to the Privacy Shield Principles, the Privacy Shield Principles, the Privacy Shield Principles, the Privacy Shield Principles will apply. To learn more about the Privacy Shield Principles, the Privacy Shield Principles will apply.
Principles. Valve is committed to resolving complaints about our collection or use of your personal information. EU and Swiss individuals with questions or complaints regarding Our Privacy Shield must first contact Valve here. If you have privacy concerns or unresolved data usage that we have not handled satisfactorily
please contact third party dispute resolution providers (free) on . As described in the Documentation of Privacy Protection (certain residual claims that are not resolved in any other way may be subject to binding arbitration. In such case, the option of arbitration will be available to you. The Privacy Shield Principles
describe Valve's accountability for Personal Data which is then transferred to third-party agents. Under the Principles, Valve shall remain liable if a third party agent processes personal information in a manner inconsistent with the Principles, unless Valve proves not liable for events that cause damage. The Federal Trade
Commission has jurisdiction over Valve's compliance with the Privacy Shield. 10. Additional Information for Users of the California CCPA gives California Personal Data we collect. We are committed to respecting these rights and complying with the CCPA. The following
describes these rights and Valve's practices with respect to them. The Right to Know. Under the CCPA you have the right to Request Deletion. You also have the right to request deletion of personal data that we have, subject to
certain exceptions. Please note that your request to delete data may affect your use of steam services in some cases, and we may refuse to delete information for reasons set out in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents the right to opt out of the sale of
their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the last 12 months. You also have the right to receive notice of our practices at or before the collection of your Personal Data. Finally, you have the right not to be discriminated against for using your rights under the
CCPA. Exercise Your Rights. The primary way to access, manage or delete your Personal Data is through the Privacy Dashboard, as described in section 6.3 of this Privacy Policy. If you are unable to access or
delete data through the Privacy Dashboard, you may also contact us with a request to exercise these rights by using the form. You may contact us by request at guestions@valvesoftware.com, however, before granting
access to, or deleting any personal data, upon request received by email, we need to verify using the Proof of Ownership process described in . You may appoint, in writing or by power of attorney, an authorized agent to make a request on your behalf to exercise your rights under the CCPA. Before receiving such a
request from the agent, we will ask the agent to provide proof that you have authorized him or her to act on your behalf, and we may require you to verify your identity directly with us. Categories, Sources, Objectives and Recipients of The Data We Collect. For the previous 12 months, we have collected the categories of
Personal Data described in section 3 of this Privacy Policy. The sources from which we collect Personal Data, and the purposes for which we collect and process it, are described in sections 2 and 3. For the previous 12 months, we have disclosed for business purposes each category of Personal Data with third party
categories as described in article 5. Revised Date: July 28, 2020 Page 8 Valve respects the privacy of online visitors and customers of its products and services and complies with applicable laws for the protection of your privacy, including, without limitation, the California Consumer Privacy Act (CCPA), the European
Union General Data Protection Regulation (GDPR), and the Swiss and EU Privacy Shield Frameworks. 1. Definition Wherever we talk about Personal Data below, we mean any information that can identify you as an individual (Personally Identifiable Information) or that can be linked to you indirectly by linking it to
Personally Identifiable Information. Valve also processes anonymous data, collected or not, to analyze and generate statistics related to customer habits, usage patterns, and demographics as a group or as an individual. The anonymous data does not allow identification of customers associated with it. Valve may share
anonymous data, collected or not, with third parties. Other provisions capitalized in this Privacy Policy will have meanings defined in the Steam Customer Agreement (SSA). 2. Why Valve Collects and Processes Data Valves collecting and processing Personal Data for the following reasons: a) if necessary for the
performance of our agreement with you to provide full-physic gaming services and provide related Content and Services; b) if necessary to comply with our legal obligations subject to (e.g. our obligation to retain certain information under tax law); c) where necessary for the purposes of legitimate and legal valve interests
or third parties (e.g. the interests of our other customers), unless such interest is overwritten by your legitimate interests and rights applicable; or d) where you have given consent to it. This is the reason for collecting and processing Personal Data and limit what Personal Data we collect and how we use it (section 3.
below), how long we retain it (section 4. below), who has access to that data (section 5. below) and what other rights and control mechanisms are available to you as a user (section 6. below). 3. Types and Sources of Data We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email
address and country of residence. You are also required to choose a username and password. Provision of this information is necessary to register a Steam User Account setup, the account setup, the account is automatically assigned a number (Steam ID) which is then used to reference your user account without
directly exposing the Personally Identifiable Information about you. We do not require you to provide or use your real name for Steam User Account settings. 3.2 Transactions on Steam (e.g. to purchase Content and Service Subscriptions or to fund your Steam Wallet), you may
need to provide Valve with payment data to activate the transaction. If you are paying by credit card, you will need to provide Valve with typical credit card number, expiration date and security code) which Valve will process and transmit to the payment service provider of your
choice to enable transactions and conduct anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reason. 3.3 Other Data You Explicitly Submit, We will collect and process Personal Data whenever you explicitly provide it to us or send it as part of communications with others
on Steam, for example in Steam Community Forums, chat, or when you provide feedback or other user generated content. This data includes: Information you post, comment on, or follow our content and Services; Information sent via chat; Information you provide when you request information or support from us or
purchase Content and Services from us, including information necessary to process your order with the relevant payment merchant or, in the event of physical goods, a delivery provider; Information you provide to us when participating in competitions, contests and tournaments, or responding to surveys, such as your
contact details, 3.4 Your use of Steam Clients and Our Website collects a variety of information through your general interactions with steam's websites. Content and Services. The Personal Data we collect may include, but is not limited to, browser and device information, data collected through interactions with and
application usage data. Likewise, we will track your processes throughout our websites and applications to verify that you are not a bot and to optimize our services. 3.5 Use of the Game and other Subscriptions to provide you with services, we need to collect, collect, and use a variety of information about your activities
in our Content and Services. Content Related Information includes your Steam ID, as well as what is commonly referred to as game statistics, we mean information about your game preferences, progress in the game, playing time, as well as information about the device you are using
including what operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Our Tracking Data and Cookies use Cookies, which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, advertising tags and device identifiers) to help us analyze how users
use our services. as well as to improve the services we offer, to improve marketing, analytics or website functionality. The use of Cookies is standard on the internet. Although most web browsers automatically accept cookies, the decision whether to accept them or not is yours. You can adjust your browser settings to
prevent the acceptance of cookies, or to provide notice whenever cookies are sent to you. You can opt out of the use of cookie usage for each browser is further detailed on the following help page: . However, please note that if you do
this, you may not be able to access the full functionality of our website. When you visit one of our services, our
section 3 so that the content, products and services displayed on the Steam store page and in the update message displayed when launching Steam Client can be customized to meet your needs and filled with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the
processing of your data in this way by disabling the automatic loading of the Steam Store page and Steam notifications in the Interface section of the Steam Client settings. Subject to your separate consent or where explicitly permitted under applicable laws on email marketing, Valve may send you marketing messages
about products and services offered by Valve to your email address. In such case, we may also use the information about whether you opened the message and which links in the text you follow. You can refuse or your agreement to receive marketing
emails at any time by withdrawing consent on the same page on which you previously provided them or clicking on the unsubscribe link provided in each marketing email. 3.8 Information Necessary to Detect Violations We collect required for the detection, investigation, and prevention of fraud, fraud, and other violations
of the SSA and applicable laws (Violations). This data is only used for detection, investigation, prevention, and, where applicable, acts on the Breach and is stored only for the minimum amount of time required for this purpose. If the data indicates that the Breach has occurred, we will retain further data for the
establishment, execution or defense of legal claims as long as the applicable statute of limitations or until the legal case related there to it has been resolved. Please note that specific data stored for this purpose may not be disclosed to you if disclosure will compromise the mechanisms by which we detect, investigate
and prevent such Breaches. 4. How Long We Store Data, We will only retain your information for as long as necessary to fulfill the purposes for which the information was collected and processed or — if applicable law provides for longer storage and retention periods — for the retention and retention periods required by
law. After that your Personal Data will be deleted, blocked, or anonymized, as provided by applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion except on the applicable legal requirements or other legitimate purposes specifying longer retention. In certain
cases, Personal Data cannot be completely deleted to ensure the consistency of the gameplay experience or the Steam Community Market. For example, matches you've played that affect match data and other players' scores won't be deleted; otherwise, your connection to this match will be permanently anonymized.
Please note that Valve is required to retain certain transactional data under commercial and tax laws for a period of up to ten (10) years. If you withdraw your consent to where the processing of your Personal Data or your child's Personal Data is based, we will delete your Personal Data or each of your child's Personal
Data without delay so that the collection and processing of personal Data, we will review your object to the processing of your Personal Data that we process for purposes that you object to without delay that is not se
Valve and its subsidiaries may share your Personal Data with each other and use it at the level necessary to achieve listed in section 2 above. In the event of a reorganization, sale or merger, we may transfer Personal Data to relevant third parties subject to applicable law. 5.2 We may also share your Personal Data with
our third party service providers who provide customer support services in connection with goods, Content and Services distributed through Steam. Your Personal Data will be used in accordance with internet
standards, we may also share certain information (including your IP address and identification of Steam content that you wish to access) with our third-party network provider enables
the delivery of the digital content you request, for example when using Steam, by using a distributed server system that delivers content to you, based on your geographic location. 5.4 Google Analytics uses
cookies to help website operators analyze how visitors use the site. Information generated by cookies about visitors' use of the website will generally be sent to and stored by Google on servers in the United States. On this website, IP anonymization has been enabled. The IP address of the user visiting Steam will be
shortened. Only in exceptional cases, the full IP address will be transferred to Google's servers in the United States and shortened there. On behalf of the website for its users, to compile reports on website activity, and to provide other
services related to website activity and Internet use to website operators. Google will not associate in addresses transferred in the context of Google Analytics with other data held by Google. You can opt out of the use of cookies by selecting the appropriate settings in your browser. However, please note that in this case
you may not be able to use the full functionality of this website. You can learn more about how Google Analytics collects and uses data www.google.com/policies/privacy/partners. In addition, you can prevent the collection and processing of Google data about your use of the website, by downloading and installing
browser plug-ins through the following link: . 5.5 We make certain data related to your Steam User Account available to other players and our partners through Fire. This information can be accessed by anyone by checking your Steam ID. At a minimum, the name of the public persona you have chosen to represent you
on Steam and your Avatar can be accessed in this way, as well as whether you have received a ban for cheating in multiplayer games. Accessibility of any additional info about you can be controlled through your Steam Community user profile page; publicly available data on your profile page can be accessed
automatically through the Steamworks API. In addition to publicly available information, game developers and publishers have access to certain information includes as a minimum your ownership of the game in
question. Depending on which Steamworks service is implemented in the game, the achievements you have completed, your multiplayer game matchmaking information, in-game items and other information needed to operate the game and provide
support for it. For more information about what Steamworks services a particular game has implemented, please review its store page. While we do not knowingly share Personally Identifiable Information about you through the Steamworks API such as your real name or email address, any information you share about
yourself on your public Steam Profile can be accessed through the Steamworks API, including information that may make you identifiable. 5.6 The Steam community includes message boards, forums and/or chat areas, where users can exchange ideas and communicate with each other. When posting messages to
boards, forums, or chat areas, please note that the information is publicly available online; therefore, you do so at your own risk. If your Personal Data was posted on one of our community forums upon your request, please use Steam's reporting function and help site to request its deletion. 5.7 Valve may allow you to link
your Steam User Account to accounts offered by third parties. If you agree to link your account, Valve may collect and combine the information you allow Valve to receive from third parties with your Steam User Account information to the level permitted by your consent at the time. If account linking requires transmission
of information about your person from Valve to a third party, you will be notified of it before linking occurs and you will be given the opportunity to agree to the linking and transmission of your information. Third-party use of your information will be subject to third-party privacy policies, which we encourage you to review.
5.8 Valve may release Personal Data to comply with court orders or laws and regulations requiring us to disclose such information. 6. Your Rights and Controls Data Protection Act of the European Economic Area, California, and other territories grant certain rights to their residents in connection with their Personal Data
Temporary jurisdictions can grant fewer legal rights, we make tools designed to exercise those rights in a simple way, we provide a special section on the Steam (Privacy Dashboard) support page. This gives you access to your
Personal Data, allows you to correct and delete it if necessary and refuses to use it if you feel the need. To access it, go to steam support page on and select My Account menu item -> Data Related to Your Steam Account. In most cases, you can access, manage or delete Personal Data in the Privacy Dashboard, but
you may also contact Valve with guestions or requests through the contact process described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights with respect to your Personal Data: 6.1 Access Rights. You have the right to access your Personal Data that we hold
about you, i.e. the right to require free information (i) whether your Personal Data is stored, (ii) access to and/or (iii) duplicate Personal Data through the Privacy Dashboard. If the request affects the rights and freedoms of others or is manifestly unfounded
or excessive, we reserve the right to charge a reasonable fee (taking into account administrative costs for providing information or communications or taking the requested action) or refusing to act on such requests. 6.2 Right to Repair. If we process your Personal Data, we will ende attempt to ensure by implementing
appropriate measures that your Personal Data is accurate and up to date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you may change the information you provide through the Privacy Dashboard. 6.3. Right to Delete. You have the right to obtain deletion of Personal Data
concerning you if the reason why we may collect it (see section 2. above) no longer exists or if there is any other legal basis for its deletion. For individual items of Personal Data, please edit via the Privacy Dashboard or request deletion via steam support page. You can also request deletion of your Steam user account
through steam's support page. As a result of deleting your Steam User Account, you will lose access to Steam User Accounts, Subscriptions and game-related information linked to your Steam User Account, you will lose access to Steam User Accounts, Subscriptions and game-related information linked to your Steam User Account, you will lose access to Steam User Account, you will lose access to Steam User Account, you will lose access to Steam User Accounts. We allow
you to recover your Steam User Account during the 30 (thirty) day grace period from which you request account deletion Your steam. This function allows you not to accidentally lose your account, due to loss of loss account credentials or due to hacking. During the suspension period, we will be able to complete any
financial and other activities that you may have started before submitting a Steam User Account, and therefore deletion of Personal Data,
is complicated. That is, if your account has a business relationship with Valve, such as because of your work for game developers, you will only be able to delete your Steam User Account after you transfer this role to another user or have dissolved the business relationship. In some cases, considering the complexity and
number of requests, the deletion period of Personal Data may be extended, but not more than two months away. 6.4 Right to Object. When the processing of your Personal Data may be extended, but not more than two months away. 6.4 Right to Object to this
processing. If you object, we will no longer process your Personal Data unless there are complicitying and applicable reasons for processing as described in Article 21 of the GDPR; especially if data is required for the establishment, execution or defense of legal claims. You also have the right to file a complaint with the
supervisory authority. 6.5 The right to restrictions on the processing of your Personal Data under the provisions set out in article 18 of the GDPR. 6.6 The right to portability of your Personal Data has the right to receive your Personal Data under the provisions set out in article 18 of the GDPR.
a structured, commonly used and machine-readable format and has the right to transmit such data to other controllers under the conditions set out in article 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-
Mortem Control of Your Personal Data If French data protection laws apply to you, you have the right to set quidelines for the preservation, deletion and transmission of Personal Data after your death in accordance with sections 40-1 of Law No. 78-17 of January 6, 1978 on Information, Technology, Data Files and Civil
Liberties. 7. Children Minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data from children under this age. If certain countries apply a higher age of consent for the collection of Personal Data, Valve requires parental consent before a Steam User Account can be created and the
Personal Data associated there to it collected. Valve encourages parents to instruct their children to never provide personal information when 8. Contact Info You can contact Valve's protection at the address below. While we review any request sent by mail, please note that to combat fraud, harassment, and
identity theft, the only way to access, correct, or delete your data is to log in with your Steam User Account Officer P.O. Box 1688 Bellevue, WA 98009 European representative for data protection inquiries:
Valve GmbH Att. Legal Rödingsmarkt 9 D-20459 Hamburg Germany 9. Additional Information for Users from the European Economic Area, the United Kingdom, and Swiss Valve and TR Technical Services Inc., its wholly U.S.-owned subsidiaries (collectively Valve) comply with the EU-U.S. and Swiss-U.S. Privacy
Shield Frameworks. The Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union and Switzerland to the United States. Valve has been certified to the Ministry of Commerce that it adheres to the
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Privacy Shield Principles. If there is a conflict between the Privacy Shield Principles will apply. To learn more about the Privacy Shield Principles, the Privacy Shield Principles, Valve is committed to resolving complaints about our collection or use of your personal information. EU and Swiss individuals with questions or complaints regarding our Privacy Shield policy must first contact Valve here. If you have privacy concerns or use of unresolved data that we have not satisfactorily addressed, please contact our US-based third party dispute resolution provider (free of charge) on . As described in the Documentation of Privacy Protection (certain residual claims that are not resolved in any other way may be subject to binding arbitration. In such case, the option of arbitration will be available to you. The Privacy Shield Principles describe Valve's accountability for Personal Data which is then transferred to third-party agents. Under the Principles, Valve shall remain liable if a third party agent processes personal information in a manner inconsistent with the Principles, unless Valve proves not liable for events that cause damage. The Federal Trade Commission has jurisdiction over Valve's compliance with the Privacy Shield. 10. Additional Information for Users of the California CCPA provides residents certain privacy rights regarding the Personal Data we collect. We are committed to respecting these rights and complying with the CCPA. The following describes these rights and and with respect to them. The Right to Know. Under the CCPA you have the right to Request Deletion. You also have the right to request deletion of personal data that we have, subject to certain exceptions. Please note that your request to delete data may affect your use of steam services in some cases, and we may refuse to delete information for reasons set out in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents the right to opt out of the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the last 12 months. You also have the right to receive notice of our practices at or before the collection of your Personal Data. Finally, you have the right not to be discriminated against for using your rights under the CCPA. Exercise Your Rights. The primary way to access, manage or delete your Personal Data is through the Privacy Dashboard, as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you may also contact us with a request to exercise these rights by using the form found on the . To verify your identity, you must log in with your Steam User Account to use the form. Finally, you may contact us by request at questions@valvesoftware.com, however, before granting access to, or deleting any personal data, upon request received by email, we need to verify your identity using the Proof of Ownership process described in the . You may appoint, in writing or by power of attorney, an authorized agent to make a request on your behalf to exercise your rights under the CCPA. Before receiving such a request from the agent, we will ask the agent to provide proof that you have authorized him or her to act on your identity directly with us. Categories, Sources, Objectives and Recipients of The Data We Collect. For the previous 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The sources from which we collect and process it, are described in sections 2 and 3. During the previous 12 months, we disclose for the business purposes of each category of Personal Data with third party categories as described in article 5. Revised Date: 28 July 2020 Page 9 FEATURED DEALS Live The Sims™ 4 Developers: Maxis Publisher: Electronic Arts All Reviews: Review: Positive (9098) Live Monster Hunter: Developer World: CAPCOM Co., Ltd. Publisher: CAPCOM Co., Ltd. This product has experienced one or more periods of off-topic review activity. Based on your preferences, reviews: Mostly Positive (15,704) New! -Browse Winter Specials by Genre or Theme View all games on your wish list Live Live We're out of personalized recommendations for you now We can recommendations to show you here. This may be a mistake, or maybe you don't have time to play on tape. You can press refresh, or return after playing the game. Maybe you want to check out a random game? Game?

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