



GEG TRAVEL
SINCE 1988



Time Tunnel

Crossing the "Southern Italian Style" 8 day



Complimentary

Capri Island
ferry tickets



Complimentary gift : Capri Island ferry ticket

Visit: Amalfi Coast, Capri Island, Pompeii Ancient City, Matera, Alberobello, Ostuni, Caserta, Naples

G Tour : Min. 2 persons, guaranteed departure**Departure dates: (Monday)**

2026: April 6th, May 4th, June 1st, July 6th, Aug 3rd, Sep 7th, Oct 5th, Oct 26th

Meeting point: Day 1: Group Hotel

Adult tour fee:

€1438 per person (double occupancy), € 1948 for single room occupancy

Child tour fee:

€ 1298 per person (2-11 years old) sharing room with two adults without bed

€ 1198 per person (0-2 years old) sharing room with two adults without bed

Tour fee includes:

Round-trip ferry ticket to Capri Island, tour bus transportation,
7 nights in three/four-star hotels with continental breakfast,
sightseeing tours, tour guide

Tour fee does not include:

lunch and dinner, admission tickets to attractions, flight tickets, any visa fees,
airport transfers, optional activities, Tips for tour guide (€ 10 each person per day),
other additional expenses

*Italy*

Tour Features

- **Commitment:** Min. 2 persons, Guaranteed Departure
- **Gift:** Capri Island ferry ticket
- **Great value:** extremely popular in-depth tour at great value
- **Includes:** 3-4 star Hotel & Breakfast
- **Beautiful scenery:** Seasonal only (April-November)
- **Features:** niche beauty + popular places

Tour Highlights

- **Leisurely exploration:** Capri Island, Pompeii, Amalfi Coast
- **Must-try cuisine:** The most beautiful coffee shop of a century-old brand, the birthplace of Pizza
- **Fairy tale world:** The Big Mushroom Village, the Caserta Palace, Matera
- **Picturesque towns:** Seaside Sorrento, stunning Amalfi coast, and the white mountain town



DAY 1
Monday

Rome → Rome Group Hotel (40km)
(Tonight goEUgo Green Line arrived in Rome)

Your enjoyable journey starts from the moment you land at Rome (FCO/CIA) airport. Airport pickup service: a foreign driver will pick you up according to your actual flight arrival time and send you back to the hotel to get rest.

Note: Today is a free activity day. You can choose to go to the hotel on your own or use the airport pickup service: €55 per person (calculated for a minimum of two persons).

Reference hotel: iH Hotels Roma Z3**** or similar

Meals: not included. Freedom of choice

*Or choose goEUgo Green Line to Gtour Group hotel transfer service: €55 per person (minimum of two people).

*Tonight goEUgo Green Line arrived in Rome

*Airport pickup service or hotel transfer service, Request Email: info@gegeu.com



DAY 2
Tuesday

Rome (Group Hotel) → Pompei Ancient City → Naples (267km)

After breakfast, we will visit the ancient city of Pompei, which was buried by volcanic eruption in AD79 and rediscovered and excavated around 1800. It feels like traveling back in time to the bustling city with crowds, traffic, and colorful nightlife from two thousand years ago. Then we will go to Naples, the birthplace of pizza. In addition to visiting local attractions, we will also go to the most beautiful coffee shop of the century - Gran Caffè Gambrinus. We will stay overnight in Naples or nearby cities.

Reference hotel: Inn Naples Airport*** or similar

Breakfast: Hotel's restaurant **Lunch & Dinner:** not included. Freedom of choice



DAY 3
 Wednesday

Naples → Sorrento → Caserta → Naples (150km)

After gathering, we will visit the famous "Italian Versailles" - Caserta Palace. Built in 1752, the palace is magnificent and the gardens are vast. Its typical baroque design is rare today, and it was listed in the "World Cultural Heritage" in 1996. After the tour, we will head to the charming and picturesque town of Sorrento, which is known for its pleasant climate and featured in the famous Neapolitan song "Torna a Surriento". We will spend the night in Naples or a nearby city.

Reference hotel: Inn Naples Airport*** or similar

Breakfast: Hotel's restaurant **Lunch & Dinner :** not included. Freedom of choice


DAY 4
 Thursday

Naples → Ferry → Capri Island → Ferry → Salerno

After breakfast, take a ferry to Capri Island (ferry ticket included, about 1 hour). This island has been favored by emperors, artists, and thinkers since ancient Roman times, no wonder it is called the "Island of the Sirens". It is a popular tourist destination for watching the sea and the sea erosion. The sea is clear like a blue diamond, full of the primitive charm of nature! If weather permits, a visit to the dreamy sea cave "Blue Grotto" can be arranged. Return trip by ferry to the next stop: Salerno, and stay overnight in Salerno or nearby.

Reference hotel : Hotel Commercio**** or similar

Breakfast: Hotel's restaurant **Lunch & Dinner:** not included. Freedom of choice



DAY 5
Friday

Salerno → Amalfi → Salerno (120km)

Travel to the acclaimed most beautiful coastline – Amalfi Coast, and admire the rugged cliffs stretching along the coastline. Arrive at the town with the same name as the coastline – Amalfi, which is the largest and most important town on the Amalfi Coast and also the origin of the name 'Amalfi Coast.' Nestled beneath steep cliffs, this medieval village is built against towering cliff walls. Strolling through it, one can't help but marvel at its beauty, surrounded by leisurely cafes, winding alleys, and a quaint atmosphere that evokes a sense of nostalgia. Overnight in Salerno or a nearby city.

Reference hotel: Hotel Commercio**** or similar

Breakfast: Hotel's restaurant **Lunch & Dinner:** not included. Freedom of choice



DAY 6
Saturday

Salerno → Matera → Bari (238km)

A forgotten paradise – Matera – known for its ancient caves, rich historical background, diverse landscapes, unique scenery, and ancient atmosphere. Matera is famous worldwide for these features. Today, Matera is extremely attractive; it has transformed the caves into hotels, restaurants, and shops, drawing both tourists and filmmakers. It even attracted the filming of scenes for *JAMES BOND 007: No Time To Die Trailer* (from the British secret agent series). Its Sassi caves and ancient city center were designated as a UNESCO World Heritage Site in 1993. Later, drive to Bari and spend the night in Bari or a nearby city.

Reference hotel : Hotel & Residence Federiciano**** or similar

Breakfast: Hotel's restaurant **Lunch & Dinner:** not included. Freedom of choice



DAY 7
 Sunday

Bari → Ostuni → Alberobello → Bari (170km)

The White Mountain City – Ostuni, has undergone the baptism of the Renaissance and Baroque art, possessing an elegant and delicate style. The winding streets of this mountain city are filled with white houses. Alberobello – much like the village of The Smurfs, is adorned with adorable mushroom-shaped houses, as if they are lifted from a fairy tale world. This distinctive stone house architectural technique, known as Trulli, is recognized as a UNESCO World Heritage Site. Many of the old town areas have been transformed into souvenir shops, guesthouses, and restaurants. We will stay in Bari or a nearby city tonight.

Reference hotel : Hotel & Residence Federiciano**** or similar

Breakfast: Hotel's restaurant **Lunch & Dinner:** not included. Freedom of choice


DAY 8
 Monday

Bari → Rome (460km) (designated date; can connect to "goEUgo " Green Line Group Hotel)

After enjoying your breakfast leisurely, you will be transferred back to Rome. The tour ends at around 18:30 in front of Roma Tiburtina railway station.

Note:

1. NO accommodation is included on the last day of the tour. The arrival time at Rome is for reference only, and will be based on the actual traffic situation on that day. In case of delays, it is not disputable and does not constitute any grounds for compensation claims.
2. Roma Tiburtina railway station. Address: Piazzale della Stazione Tiburtina, 00162 Roma.
3. Airport or Green line group hotel - transfer service is available for an additional fee of 55 euros per person (based on a minimum of two people). (designated date; can connect to "goEUgo " Green Line Group Hotel)
4. Connection Plan: Gtour(Swiss tour) + GoEuGo Green line+ transfer service (Gtour Rome Hotel) + Gtour(Southern Italy tour). When booking "Southern Italy tour", this connection plan is considerable! Please send your inquiries to info@gegeu.com



Consumer Guide

In order to make the journey more fulfilling and exciting, some of the attractions and programs along the way are listed as below. To facilitate tour members in managing their budgets more easily, please see the following prices of some major attractions, dining fees, and suggested self-paid programs for reference.

Tour members can decide whether to participate in meals, attractions, or self-paid programs according to their personal preferences. It is not compulsory to attend the optional activities, however, **each person must pay a total of 10 euros as tips for the guide and driver per day**. The ticket prices for attractions are for reference only and the actual ticket prices at the official site of the attraction will prevail.

► Attraction ticket prices

The Royal Palace of Caserta	€ 18.00
The Royal Palace of Caserta Garden shuttle bus (return)	€ 2.50
Pompei Ticket	€ 20.00

► Optional Activities

Pompeii Ancient City Ticket guided tour of the ancient city + reservation fee (skip the queue, minimum of 10 people required to proceed)	€ 42.00
Capri Funicolare (One Way)	€ 2.40
Capri Taxi (One Way, for reference)	€ 25.00
Capri Giardini Di Augusto	€ 2.50
Capri Blue hole (for reference)	€ 50.00
Shuttle Local bus to RAVELLO (one way) Note: there is possibility that public bus may not be on time.	€ 1.50
RAVELLO Taxi (One Way, for reference)	€ 160.00
Villa Rufolo Ravello Ticket	€ 8.00

► Compulsory City Tax (Must pay with tour fee)

Rome Overnight City Tax + City Entrance Tax (payable for adult and child)	€ 10.00
Pompei Entrance Tax (payable for adult and child)	€ 10.00
Amalfi Entrance Tax (payable for adult and child)	€ 10.00

► Tipping

Tipping Standard: After joining the tour, tipping should be paid in cash to the tour guide. (payable for adult and child)	€ 10,00 p.p.p.d
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The above prices are for reference only. In the event of any changes, no further notice will be given, and all adjustments will be based on the on-site price tag or the published price at the time. (The above price list was updated in August 2025.)

Optional Activities Consumption • Key Guidelines

In order to protect your rights and interests, please read the [Articles and Rules] carefully before registering for the tour(s). By registering, you are agreeing and have understood the terms and conditions.

1. If participating tour members decide to join the tour group to participate in meals, visit scenic spots or self-paid activities, all fees and tickets must be purchased through the tour guide.
2. Any discount card, student card, or senior card is not applicable to our company's itinerary, scenic spot tickets or self-paid activities.
3. Please bring cash in Euro! Please prepare enough Euro in cash before departure in order to be able to pay for tickets, self-paid programs, group activities and tips.
4. If the tour members pay using other currencies, there is a charge of 3% handling fee over the amount payable, which will be calculated on the real-time exchange rate of (XE Currency Converter).
5. XE Currency Converter [Instant Exchange Rate] <https://www.xe.com/zh-HK/currencyconverter/>
6. Note: The tour guide may not have enough Euro to exchange with the tour members.

Smart Tips (G Tour : Min. 2 persons, guaranteed departure)

1. G Tour: No shared room service!! Southern Italy tour will not be able to provide pre- and post- hotel services.
2. G Tour : Min. 2 persons, guaranteed departure. Each tour has different itinerary! Please refer to "Booking Details".
3. Recommendation: suncare products, swimwear, comfortable walking shoes, windbreaker.
4. Important Note: Tour leader and hotel details will be sent 1 week before departure date via email. And a QR code will be sent to you to join the WeChat group chat.
5. Airport or Green Line Hotel drop off service: € 55 per person one way (a minimum of 2 persons)
6. Travel Overview: Experience the authentic side of Southern Italy-the ancient cities, mountains, and seas. Southern Italy is the ideal destination for travelers seeking relaxation, culture, and exquisite cuisine. It is perfect for those who want to enjoy their journey at a leisurely pace, have a carefree holiday, and explore unique and iconic destinations in the world. Amidst the pristine nature, tranquility, beauty, art, faith, and history intertwine in this region.
7. Connection Plan: Gtour(Swiss tour) + GoEuGo Green line+ transfer service (Gtour Rome Hotel) + Gtour(Southern Italy tour). When booking "Southern Italy tour", this connection plan is considerable! Please send your inquiries to info@gegeu.com



Registration Instructions and Liability Terms

► Registration Instructions

1. When registering, please provide all required information accurately and clearly on the registration form. Please also pay a deposit of no less than 30% of the tour cost. If the departure date is less than 30 days from the time of registration, the full tour cost must be paid.
2. When registering, you must have a valid travel document (passport) with at least 6 months or more of validity.
3. When registering, the agent travel agency cannot promote prices lower or higher than those listed in the price list (including tour fees and single room surcharges). Otherwise, complaints arising from this will not be the responsibility of our company!
4. When registering, please read the following information carefully on what is included and what is excluded in the fees:

Included in the fees:

- (1) 3-4 stars hotel accommodation, based on shared twin room with private facilities
 - Continental breakfast included
 - European hotels may be modest in size, and not provide complimentary bath toiletries.
 - Please bring your own toiletries.
 - Due to moderate European climate, hotels may not be equipped with standard air conditioning.
- (2) Sightseeing and orientation tours on modern air-conditioned coaches and Capri Island return ferry tickets. (Vehicle type will be adjusted based on the number of participants. For groups of seven or fewer, a driver guide and an air-conditioned minibus will be used.)
- (3) English and Chinese speaking tour manager and licensed coach driver.

Costs not included in the fees:

- (1) Various insurances, travel documents, and visa fees, Airport transfers.
- (2) Optional programs and activities not included in the itinerary. (For more details, please refer to the "Consumer Guide".)
- (3) Tips: A total of € 10 per person per day for tour guides and drivers. (Same amount for adults and children)
- (4) International airfares between the customer's departure and return destinations, and any fees charged by the airline for baggage exceeding the weight or size limit.
- (5) Personal expenses of customers, such as lunch and dinner during the trip, hotel room drinks, telephone, laundry services, or compensation for losses.
- (6) Additional expenses incurred due to circumstances beyond the control of the company, such as strikes and transportation delays.

Registration Instructions and Liability Terms

5. When registering, please read carefully and understand the cancellation and refund policy before registration: if you need to cancel your reservation for any reason or under any circumstances after registration, the following rules will apply to compensate for expenses:
 - 31 days prior to departure date – Full Refund
 - 16-30 days prior to departure date – 50% of tour prices
 - Less than 16 days prior to departure date – NO REFUND
6. Please understand that our company cannot assist guests in sharing rooms. Guests who have no companion to share rooms will be charged single room supplement fee. (Accommodation in a single room.)
7. G Tour: Min. 2 persons, guaranteed departure. We are not able to provide pre- and post-tour hotel accommodation services.
8. If there are two adults and one child (2-11 years old) joining the tour, the child can be charged at the child rate and treated as not occupying a separate bed, but must share a room with two adults. If there are two adults and two children, the price will be charged as four adults. The two rooms will be arranged with one adult and one child per room, and the children will have their own beds. The price charged will be the same as that for adults.
9. For individuals under the age of 18, pregnant women, or seniors aged 70 or above, they must be accompanied by at least one adult relative who is under the age of 65 in order to participate in the tour. Additionally, pregnant women or seniors aged 70 or above must sign a "Participation Agreement and Waiver of Liability" at the time of registration for the protection of both parties. We also recommend that pregnant women or seniors purchase appropriate insurance products before joining the tour.
10. Once a reservation has been made, full payment must be done no later than 30 days before the departure date. Failure to pay on time and in full may result in cancellation of the reservation by the company.
11. After registering successfully through the system, please send the relevant group tickets to the customers via the system. However, the ticket must be based on the ones provided by our company. If the travel agency creates its own ticket, any additional information or terms added or deleted will not be related to our company. Our company reserves the right to pursue all responsibilities.
12. Our company reserves the right to accept or reject any registration, without the need to provide any reasons or explanations.
13. Please provide accurate email address and mobile phone number when registering, so that we can reply and send confirmation messages in the future.

Registration Instructions and Liability Terms

14. For customers who need to purchase air tickets to join the tour, please purchase the air tickets only after receiving the "booking confirmation".
15. The "tour voucher" contains information related to join the tour, including an "emergency phone number". Please be sure to print and bring it with you. It must be presented for verification when boarding.
16. The ferry company reserves the right to change or cancel routes and ports of call, and therefore the ferry company and our company will not be responsible for any losses or impacts on the itinerary caused by such changes.
17. In the event of inclement weather, rough seas, or other unforeseeable or unavoidable circumstances that prevent shore excursions, neither the ferry company nor our company will provide any compensation, and customers may not object.
18. The itinerary sequence may vary depending on the departure date, but the attractions remain the same.
19. For this tour, children under the age of 8 may be required to use a safety seat. Please make sure to indicate the child's age in the remarks section at the time of booking so that we can prepare in advance. Any violations and fines incurred due to failure to provide this information in advance will be the sole responsibility of the guest. Thank you for your understanding.
20. Important Notice: During the trip, if a participant accidentally or intentionally damages any facilities on the tour bus, in the hotel, or in any related areas, they will be fully responsible for all consequences and must compensate for any related losses. In cases of more serious damage, there is a possibility of facing criminal charges under local law. We kindly remind all participants to take good care of public property and fully enjoy the pleasures of the journey!
21. Our company reserves the right, when necessary for the smooth operation of the tour, to transfer guests from their original coach to another vehicle during the journey and to assign a different tour leader and driver to provide services.
22. Many attractions in the itinerary require participants to have basic health conditions. Guests with physical or mental disabilities, or with limited mobility, should contact our company in advance before booking to obtain information on relevant policies. Wheelchairs are not permitted on the tour.

Registration Instructions and Liability Terms

► Liability Terms

1. Our company only acts as an agent for airlines, hotels, transportation or other travel agencies to provide services. In case of loss of personal property, accidental death, or additional expenses incurred due to natural disasters, accidents, mechanical malfunctions, transportation delays, fire, strikes, wars, political instability, uncontrollable events, and government regulation changes, our company and its agents are not responsible and bear no liability to the tour members or customers listed in the itinerary or individual bookings.
2. The transportation and hotels used by our company, such as planes, ships, trains, or buses, have different regulations to ensure passenger safety and prevent luggage loss, and each agency is responsible for their own rules. In case of luggage loss, accidental injury, or property damage, our company is not responsible and bears no liability, and the resolution will be based on the regulations of each agency involved.
3. In case of unforeseeable circumstances such as adverse weather conditions, strikes, typhoons, lost documents, unexpected hotel occupancy, flight cancellations or delays, political instability, epidemic or any other force majeure event that requires changes or cancellations of any travel program, accommodation or transportation, the company shall have the full authority to handle the situation accordingly. In such cases, participants shall not use the forementioned circumstances as an excuse to oppose or demand compensation. Participants shall be responsible for any losses or additional costs incurred as a result of the event.
4. Participants must abide by the laws and regulations of each country and are strictly prohibited from carrying private goods for profit or illegal items. Entry and exit regulations are based on individual countries, and if a person is refused to enter any countries by customs officers for any personal reasons, the company shall not be responsible for any resulting losses or expenses incurred during the rest of the journey. The participant shall bear all costs related to transportation and accommodation and shall not hold the company responsible.
5. In any situations and any locations, if theft occurs and results in the loss of money and personal belongings, our company, drivers, tour leaders, and guides will not be held responsibilities. It is the responsibility of each participant to safeguard their own personal belongings and identification documents.
6. If a participant is late and unable to catch the scheduled flight or bus, our company will not hold responsibilities and will not provide any refunds.
7. Due to different bus models, we may not be able to accommodate participants using wheelchairs. Therefore, it is regret to inform that we cannot accept wheelchair users to join our tour. (Note: For "private group tours", please inform us before receiving a quote.)
8. Our company reserves the right to publicly display participant's portraits taken during the tour. We will capture activities and moments during the trip for promotional purposes.

Tour rules and regulation notices

1. As the space for luggage on the tour bus is limited, each passenger can only carry one piece of luggage with them (luggage not exceeding 30 KG, with the sum of three sides not exceeding 158 cm). If a passenger carries more than one piece of luggage (if there is enough space in the luggage compartment), an additional € 5 will be charged as porter service fee per luggage per day. Thank you for your understanding and sorry for any inconvenience that may occurred.
2. European tours are different from other countries in the world. Most tourist attractions cannot be reached directly by tour buses and tourists will be required to walk to the attractions. If a passenger has limited mobility, they may have to wait on the bus at some attractions and cannot visit some attractions together with the group. Loss of attractions cannot be used as a reason to request compensation or refunds. Please pay attention and think about it thoroughly before joining the tour. Once you have registered and confirmed your participation, it also means that you accept our company's terms and conditions.
3. The driver and tour leader serve the participants wholeheartedly, providing explanations of attractions, taking care of all aspects of the tour, and working hard. Please show your appreciation by giving them a tip before the end of the trip. According to European customs, each participant should give a basic tip of € 10 per day to the driver and tour leader.
4. Please present your tour ticket for boarding at the designated assembly point on time. The latecomers will not be waited, and the tour fee will not be refunded if he/she could not catch the bus. Our company is not responsible for any consequences. In case of emergencies, please call the emergency phone number provided.
5. Participants are responsible for bringing and carrying valid travel documents (passport) and visas with a validity period of at least six months from the departure date. In any case or for any reason, if the participant is refused to enter any countries by the immigration authorities (customs), our company is not responsible, and any losses incurred are the responsibility of the participant. The tour fee will not be refunded.
6. Please avoid bringing valuable items and precious jewelry. Valuables and documents should be carried with you at all times and kept under your own supervision. Our company, drivers, and tour leaders are not responsible for any loss that may occur.
7. Tour members must abide by the laws and regulations of each country, and it is strictly prohibited to carry private goods for profit and illegal items. Smoking is prohibited in all public places and indoor buildings (including hotel rooms) in Europe, with fines of up to thousands of euros, so please abide by the law. In recent years, some famous buildings (attractions) in Europe have promulgated legislations banning visitors from sitting on the ground to rest or eat, which is not only considered rude but may also be prosecuted.
8. Meals and admission tickets during the trip are at your own expense. Please refer to the consumption guide to calculate and bring a suitable amount of local currency for use on the way. Please bring your own private medicines if necessary.
9. In any case or for personal reasons, if a tour member requests to leave on their own, return individually or leave the tour midway, our company will assist in making arrangements. However, our company will not be responsible for any indirect or direct cost losses incurred due to delays in transportation or other circumstances that result in missing the pre-arranged itinerary or accommodation.

Tour rules and regulation notices

10. Any tour participants who intentionally obstruct the tour leader's work, endanger the safety of others, or affect the normal activities and interests of the group, the tour leader has the right to cancel their tour qualification, request the participant to leave the group depending on the specific situation or with the consent of the majority of the tour participants. The remaining balance of the unfinished part of the journey will not be refunded, and any actions taken by the participant after leaving the group will not be related to the company.
11. If the flight or bus is delayed due to a malfunction or traffic congestion, resulting in itinerary changes or canceled programs, tour participants may not use the forementioned circumstances as an excuse to oppose or withdraw from the tour. In case of bad weather, strikes, or unexpected accidents that cause delays in the itinerary, tour participants may not demand compensation or refund of tour fees.
12. The itinerary is for reference purposes only. The company will make appropriate arrangements and adjustments based on the actual situation regarding the tour program, accommodation location, and other issues. The possibility of canceling programs due to the closure of attractions or local holidays cannot be ruled out. Tour participants are expected to accept and may not object.
13. If any participant deliberately obstructs the work of the tour leader, jeopardizes the personal safety of others, affects the normal activities and interests of the group, the tour leader has the right to cancel his/her qualification to join the group, order the participant to leave the group, and the remaining journey fees will not be refunded. Any actions taken after leaving the group will not be related to our company.
14. The tourist transportation and hotels used by our company, such as airplanes, ships, trains, or buses, have various regulations for the safety of participants and issues such as lost luggage, accidents, and property damage. These situations will be handled based on the regulations established by each institution and will not be related to our company. We recommend that participants purchase travel insurance and luggage insurance on their own. For details on how to purchase insurance, please contact the travel agency you registered with or our company directly.
15. Due to the fact that the bus model may not be able to accommodate wheelchairs, we regret that we cannot accept applications from those who use wheelchairs to join the tour. (Note: "Private tour groups" need to be notified before the quotation is made)
16. The temperature difference between day and night in Europe is substantial, the annual average temperature exceeds 30 degrees for less than two months, and European countries have strong environmental protection awareness. Therefore, hotels in Europe may not have standard air conditioning.
17. Our company has the right to publish the portrait of participants for promotion purposes. We will take photos of the activities during the trip.
18. If the number of participants is small, GEG travel has the right to combine guests of different languages on the same tour bus.
19. Pets and animals are not allowed on any tour itinerary. Thank you for your understanding.

Shuttle Service Notices

1. Airport shuttle service is a team-oriented transportation service. The driver is only responsible for the transportation from the airport to the hotel. The driver is not responsible for any other matters related to the group.
2. Guests who have booked the shuttle service should confirm their name and mobile phone number provided at the time of booking as soon as they receive the ticket, and ensure that the phone can be answered while roaming in Europe.
3. Guests need at least 30-45 minutes to retrieve their luggage and clear customs upon arrival at the airport. The driver will arrive at the airport 30 minutes after the guest's flight arrives.
4. The waiting time of the driver for the airport pick-up service shall not exceed 90 minutes after the scheduled arrival time of the flight. If the waiting time exceeds 90 minutes, the driver will not be responsible for leaving. If the driver needs to return to the airport to pick up guests again, a new fee will be charged. In the event of a sudden delay by the airline that the driver was not notified of, the fee will not be refunded, and the guest will need to claim compensation from the airline on their own.
5. Regardless of whether luggage needs to be retrieved, please follow the instructions for the baggage claim belt number to proceed to the immigration hall and do not search for exits randomly. The driver will be waiting at the designated flight arrival exit with a name sign of the registered guest. If the guest cannot find the driver holding their name sign at the arrival exit, please do not panic and stay in the original location, and immediately call the emergency phone +31-627-868-243 for inquiries.
6. If guests become aware of flight delays, changes, or cancellations, please send an SMS and call the emergency phone +31-627-868-243 for changes as soon as possible. We will try our best to change the pick-up time for the guest. However, we cannot guarantee that changes can always be made, and once changes cannot be made, the fee cannot be refunded. Guests must claim compensation from the airline themselves. If assistance is needed after the guest's arrival, please call the emergency phone to contact us.
7. The airport transfer service will be arranged 4 hours before the flight departure time to prevent guests from missing the flight. If unexpected situations such as traffic jams occur during the airport transfer process or situations that cannot be controlled, we will do our best to assist guests in resolving emergency situations. However, if guests cannot board the flight on time due to such circumstances, it is entirely unrelated to our company and we do not assume any responsibility.
8. Each guest is allowed to take up to two pieces of luggage (one carry-on bag and one checked-in bag). If the number of luggage exceeds the baggage allowance, an additional service fee of 20 EUR per luggage will be charged.
9. Transfer Service with goEUgo Circular Tour: Guests can rest assured. The tour leaders of the two groups will coordinate with each other to arrange the handover time and location with the drivers.

Accommodations notes

1. Day 1: Guests should check in at the hotel front desk under the name "GEG travel" and provide their tour voucher and passport to complete the check-in process.
2. Please note that international hotels, especially European hotels, usually only allow to check-in after 03:00 pm. If guests arrive early, the hotel room may not be available due to cleaning. Guests can rest in the hotel lobby or leave their luggage at the front desk and go out to explore the city. They can return to check-in after 3:00 pm. Thank you for your understanding.
3. Day 1: In the evening of pre-accommodation, tour guide will contact the guests about the exact departure location and time, and other details for the tour next day. If guests are not in their rooms, the guide will also leave a note for them. The breakfast time is usually at 07:00am, which is also a great opportunity to meet with the tour guide and other guests.
4. If guests encounter any problems during the check-in process at the group hotel, please call the emergency phone number (+31-627-868-243).

Airport pickup & Green line transfer

This service is only provided for the convenience of the guest.

€ 55 per person per way (minimum 2 pax)

Remarks:

1. Shuttle service is only available from Rome Airport (FCO/CIA) or goEUgo Green Line to group hotel on the 1st day or from group hotel to Rome Airport (FCO/CIA) or goEUgo Green Line the day the tour ends.
2. Service hours from 7am till 10pm, out of these hours, extra fee of €20pp will be charged.
3. This service should be requested at least 15 days before departure date.
4. The transfer service from group hotel to airport will be arranged 4 hours prior to the assigned departure time of flight.
5. Out of the pick-up point or service hours, please make arrangement by yourselves or send request by email to info@gegeu.com

Other Info

1. Without GEG travel confirmation, bookings are invalid.
2. Tour vouchers must be issued by GEG travel, if agents use their own voucher with additional information or terms, GEG travel reserves all rights to decline responsibilities.
3. Clients are solely responsible to arrive by their own means at the pick-up point or meeting point on time.



GEG TRAVEL
SINCE 1988

