

ISEA's Fundraising Charter

As a non-profit organisation seeking donations from the public, ISEA aims to comply with the [Statement of Guiding Principles for Fundraising](#).

Our pledge is to treat all donors with respect, honesty and openness. We commit to being accountable and transparent so that our donors and prospective donors have full confidence in ISEA.

We promise to effectively apply your gifts to us for their intended purpose.

ISEA's commitment to donors and prospective donors

As a supporter of ISEA, we will ensure you will:

- Be informed of ISEA's mission, and the way ISEA intends to use donated resources.
- Be informed of the identity of those serving on ISEA's board of directors, and that the board will exercise prudent judgment in its stewardship responsibilities.
- Have access to ISEA's most recent financial statements.
- Be assured your gifts will be used for the purposes for which they were given.
- Receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Expect that all relationships with individuals representing ISEA be dealt with professionally.
- Be informed whether those seeking donations are volunteers, staff of ISEA or hired third party agents.
- Have easily available the agreed procedures for making and responding to complaints.
- Have the opportunity for any names to be deleted from mailing lists.
- Receive prompt, truthful and forthright answers to questions you might have of ISEA

If you do have a comment about any aspect of our work, you can contact ISEA in writing or by telephone.

Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details. Please write to: Mark Kelly, SPORTSCO, South Lotts Road, Ringsend, Dublin 4, D04R6C2, Ireland. Email: squashlinkireland@gmail.com; Tel: +353 831001314.

