



BMSC Refund Policy

Adopted by the Committee
12/08/2021

Busselton Masters Swimming Club – Refund Policy

Preamble

Busselton Masters is guided by Masters Swimming Australia's (MSA) Refund Policy 2021 -1. The MSA refund policy states; *"...Under Australian Consumer Law, Masters Swimming Australia Membership has no obligation to refund membership fees regardless of the timeframe after, or circumstances in which a member determines that they no longer wish to remain a member..."*.

Masters Swimming Australia policy may allow a refund if a member is dies, there has been a technical error, or a Club chooses to do so where it is consistent with the National Policy.

Busselton Masters Refund Policy

Busselton Masters policy on refunds shall be consistent with Masters Swimming Australia Refund Policy 2021-1. Unless extraordinary circumstances are shown, no refund will be provided.

The Busselton Masters Committee may consider a refund where extraordinary circumstances exist. The Refund will be assessed by the Committee at an Ordinary Meeting. The amount deemed by the Committee for any refund will not exceed Clubs share of the membership fee. A letter outlining extraordinary circumstances must be presented to the Secretary, Busselton Masters Swimming Club for consideration.