



# FACILITY BOOKING INFORMATION

DON HARTMAN NORTH EAST SPORTSPLEX  
5206 68 Steet N.E., Calgary, AB, T3J 3P8  
403-590-2444    [www.nesportsplex.com](http://www.nesportsplex.com)



## GIVING EVERYONE A RESPECTFUL PLACE TO SKATE, PLAY & HAVE FUN!!

Since 1995, the Don Hartman North East Sportsplex has taken community sports facilities to a higher level. The Sportsplex features two NHL sized ice surfaces (85 ft x 200 ft) a full-sized gymnasium (8000 Square Feet) lobby concession counter, 250-seat dining lounge and sports bar with a full menu and three meeting room spaces plus a multipurpose space. Two meeting rooms are suitable as presentation spaces with tables and chairs available and both equipped with white board, projector screen and viewing monitors.

### Payment & Permit Confirmation

- All permits must be paid in full at time of booking.
- Upon management's discretion, reoccurring bookings may setup a monthly payment plan - payments are to be received in accordance with the payment schedule as arranged which is full payment received by the last day of the previous month with any additional amended amounts cleared up at that time. Reminder invoices will not be sent.
- All bookings in the month of August - Full payment is due by July 1.

Once permit has been created, the permit holder is committed to the booking terms within regardless of whether the permit has been signed.

### Approved Tournaments and Special Events:

Will be required to pay a 25% non-refundable initial deposit which is due 90 days before the first booking date on the contract. The remainder of the fee is due 45 days prior to the first booking date. If the first booking date is within this 45-day period, full payment will be due immediately. If you require any special arrangements for your tournament/special event, please contact management to discuss. If we have not received payment after the due date has lapsed, we reserve the right to cancel your contract and your renewal rights may be impacted and/or lost. Your contract is your official invoice. Non-Sporting/Special Event bookings are subject to additional fees.

### Amendments

Amendments are defined as the changes to a date and/or time requirements once a permit has been issued. At management discretion, all amendments are subject to both the cancellation policies and a \$10 administrative fee per amendment.

### Cancellations

a. Sport Bookings: All sport bookings are non-refundable, with 45 days notice we can offer a credit on file only. No credit will be offered with less than 14 days notice for occasional users, credits for long term users will be at the discretion of the general manager. Credits will only be valid for 1 fiscal year.



b. Special Events/Tournament bookings: With 90 to 45 days notice: the 25% security deposit is refunded in full (required 90 days before first contract date). Less than 45 days notice no refunds will be given.

## Don Hartman NE Sportsplex Amendment/Cancellation Policy

The Don Hartman NE Sportsplex reserves the right to cancel or amend this permit in advance of the date should special circumstances arise, including the facility needing to accommodate large bookings or events. Suitable alternatives will be presented including dates, times, credits, or refunds. Additionally, the performance of any of the obligations of this agreement may be delayed or suspended at any time while, but only for so long as, the Don Hartman NE Sportsplex is hindered or prevented from performance by an event of "Force Majeure", which includes, but is not limited to, an event of fire, power outage, alarm or event requiring facility evacuation, flood, earthquake, element of nature, explosions, acts of God, terrorism, sabotage or other unlawful acts, and any other similar event beyond the commercially reasonable control of the Don Hartman NE Sportsplex. The Don Hartman NE Sportsplex will strive to extend or rebook the event within a 12-month period in any of these circumstances. The Don Hartman NE Sportsplex, however, will not be held liable for additional damages, liabilities, loss of revenue, costs and expenses of whatsoever kind or nature arising from an event suspension or cancellation and the Event Organizers agrees to indemnify, defend, and save harmless the Don Hartman NE Sportsplex and all of its employees, partners, officials, officers and authorized representatives.

## Behavior of Permit Holder/Participants

- a. I am responsible for the actions of those who use the facility and who are a part of my rental group.
- b. I will pay for the reasonable costs of any damage caused to the facility by my actions or the actions of those who are in the facility during time of rental.
- c. I will take reasonable steps to ensure that no unauthorized persons enter the contracted space during the time of rental.
- d. I am responsible on behalf of participants, spectators, and those using the facility during time of rental against bodily injury or property damages to the facility that arise from or are related to my booking.
- e. I will indemnify and save harmless The Don Hartman NE Sportsplex from and against all actions, causes of actions, suits, demands, payments, judgements, or settlement, including solicitor client costs which arise from my use or the use of the facility by those I represent.
- f. I understand the permit may be cancelled at any time if in the opinion of The Don Hartman NE Sportsplex the conduct of those using the facility is not satisfactory. No refunds will be provided.
- g. I understand that drugs, tobacco, and vaping are strictly prohibited for consumption inside the Sportsplex. **Alcohol is only allowed within designated licensed areas.** I understand the zero-tolerance policy applies to everyone within the Don Hartman NE Sportsplex.



h. Inappropriate behavior and/or verbal and/or physical abuse will not be tolerated and will result in immediate suspension or expulsion upon the discretion of facility management.

## Use of Facility

a. I am responsible to purchase and/or carry liability insurance to cover my bookings at the Don Hartman NE Sportsplex and shall name the Don Hartman NE Sportsplex as additional insured. This insurance must not have a participant's exclusion.

b. I am responsible to return the facilities to the Don Hartman NE Sportsplex in the same condition in which it was rented, including dressing rooms, spectator areas, playing area, etc. Cleaning charges will apply to spaces not left in satisfactory condition.

c. I understand the '55-minute rule' that applies to all bookings. Play/Meetings will be wrapped up 5 minutes before the end of allotted time to ensure the next booking starts on time.

d. I am not able to assign or sublet my bookings without prior approval of the Don Hartman NE Sportsplex.

e. Ice Rentals: The dressing rooms are available to me 30 minutes before and after my booking time. Charges will be incurred for extra cleaning or damage to the dressing rooms after my use. It is my responsibility to ensure the room is secure.

f. The Don Hartman NE Sportsplex accepts no responsibility for lost or stolen items.

g. Equipment: Floor Hockey sticks must have plastic or composite blades with no tape. **We do not allow Cricket to be played in the gymnasium.** All Nets and equipment must be returned neatly to their allocated place.

h. I understand outside food or beverage is strictly prohibited in all areas of the building.

## Personal Information

The personal information collected in the process of issuing this facility rental permit is obtained under the authority of Section 33(c) of the Freedom of Information and Protection of Privacy Act and is mandatory for the booking of this facility. This information will not be sold or shared unless required by law.



## Rental Rates

as of Sept 1/2025

RENTAL RATES	Minors (17 and under)	Adults (18 and over)
<b>Ice Rental - Prime Time</b> Monday to Friday - 4:00 pm - close Saturday and Sunday - all day	<b>\$265.00/hr</b>	<b>\$299.00/hr</b>
<b>Ice Rental - Non-Prime Time (Sept - July)</b> Monday to Friday - 6:00am - 4:00 pm	<b>\$125.00/hr</b>	<b>\$125.00/hr</b>
<b>Ice Rental - Non-Prime Time (Aug)</b> Monday to Friday - 6:00am - 4:00 pm	<b>\$145.00/hr</b>	<b>\$145.00/hr</b>
<b>Gym Rental - Full Gym</b> Weekday & Weekends	<b>\$110.00/hr</b>	<b>\$110.00/hr</b>
<b>Gym Rental - Half Gym</b> Weekday & Weekends	<b>\$65.00/hr</b>	<b>\$65.00/hr</b>
<b>Lounge</b> Weekday & Weekends	<b>\$100.00/hr</b>	<b>\$100.00/hr</b>
<b>Upper Deck, Board Room &amp; Team Room</b> Weekday & Weekends	<b>\$40.00/hr</b>	<b>\$40.00/hr</b>
<b>Ice Rental - Stat Holidays Non Prime</b> 6:00am - 4:00 pm	<b>\$145.00/hr</b>	<b>\$145.00/hr</b>
<b>Gym Rental - Stat Holidays</b> 6:00am - Close	<b>Half Gym</b>	<b>\$80.00/hr</b>
	<b>Full Gym</b>	<b>\$140.00/hr</b>
<b>Gym Rental - Late Night</b> 11:00 pm - Close	<b>Half Gym</b>	<b>\$80.00/hr</b>
	<b>Full Gym</b>	<b>\$140.00/hr</b>

All prices are plus GST