

Terms and Conditions

Guided Conversations

By applying for and participating in the Foundation's Guided Conversations sessions, the Participant confirms that they have read, understood, and agreed to the following Terms and Conditions.

1. Nature of the Service

1.1 The sessions are provided free of charge and are intended solely for general guidance, mentoring, and personal or professional development purposes.

1.2 The sessions are **not** professional counselling, therapy, medical, psychological, legal, or clinical services. These sessions do not replace professional services. The sessions are guidance based engagements focused on experience sharing and skill development.

1.3 The sessions are intended for guidance, reflection, and skill development, not for diagnosis, treatment, or decision-making on critical life matters. For clarity, 'critical life matters' refer to issues such as medical or mental health concerns, legal disputes, financial or investment decisions, crisis situations, or other matters requiring licensed professional intervention.

1.4 Participation in the Guided Conversations sessions is voluntary, and the sessions are one-time short online engagements that do not create any ongoing or continuous support relationship.

1.5 Participants are not required to follow any guidance, advice, or suggestions provided during the sessions and remain solely responsible for their own decisions and actions.

1.6 Participation in the sessions does not create any expectation of specific results, outcomes, or achievements.

2. Eligibility & Usage Limits

2.1 These sessions are open for Maldivian individuals of age 16-30 years.

2.2 Each individual is eligible for a maximum of one (1) session per calendar year.

2.3 Each session has a fixed duration of 30 minutes, unless concluded early or extended at the discretion of the mentor.

2.4 Individuals must complete the official registration form with accurate information. Eligibility is subject to verification by the Foundation. Submission of a registration form does not create a contractual right or entitlement to a session. Misrepresentation or misuse of the programme may result in disqualification.

2.5 The Foundation reserves the right to decline or reschedule sessions at its discretion, including in cases of ineligibility, misuse, or operational constraints.

2.6 The Foundation is not responsible for technical difficulties, connectivity issues, or interruptions that may affect the online session. However, if such a difficulty arise from the Foundation, best efforts will be made to reschedule the session at the discretion of the mentor.

3. Slot Allocation & Registration

3.1 The Foundation will offer minimum fifteen (15) free slots per month, covered across all the available mentors.

3.2 Registration are allocated on a first-come, first-served basis.

3.3 If an applicant registers for three consecutive months without receiving a slot, the Foundation will make reasonable efforts to allocate a session in the following month.

4. Confidentiality & Privacy

4.1 All information shared during the session will be treated as confidential by the Foundation.

4.2 Participants agree that sessions must not be recorded, reproduced, transcribed, or shared in any form, including on social media or digital platforms.

4.3 Content discussed during sessions may not be used for publications, media, training, or promotional purposes without the prior written consent of the Foundation and mentors/mentees.

4.4 The Foundation may disclose information from sessions when required by law, court order, or if there is a reasonable belief of risk of serious harm.

4.5 The Foundation will not retain detailed personal notes beyond basic administrative records. All records of sessions will be maintained solely for administrative purposes and

in accordance with applicable data protection and privacy laws. The Foundation can decide what information to be retained.

5. Participant Responsibilities

- 5.1 Participants agree to engage respectfully, professionally, and in good faith.
- 5.2 Participants must provide accurate information during registration and sessions.
- 5.3 Inappropriate behaviour, misuse of the service, or breach of these Terms may result in immediate termination of the session and disqualification from future participation.
- 5.4 The Foundation reserves the right to deny access to future sessions for participants who violate these Terms and Conditions.

6. Disclaimer

- 6.1 The Foundation, its committee members, staff, mentors, and volunteers do not guarantee outcomes or results arising from participation in the sessions.
- 6.2 Mentors providing guidance do so voluntarily and are not acting as licensed medical, legal, psychological, or financial professionals.
- 6.3 Participants acknowledge that they remain fully responsible for their own decisions, actions, and outcomes, including how they apply any guidance received.
- 6.4 Participants requiring specialised, therapeutic, medical, psychological, or legal support are strongly encouraged to seek assistance from licensed professionals.
- 6.5 Participation does not create a professional, fiduciary, or advisory relationship

7. Indemnity & Limitation of Liability

- 7.1 By participating in the sessions, the Participant agrees to indemnify and hold harmless the Foundation, its founders, steering committee members, officers, employees, mentors, and volunteers from any claims, losses, damages, liabilities, or disputes arising directly or indirectly from participation.

7.2 Participants assume full responsibility for how they interpret and apply any guidance received.

7.3 The Foundation shall not be liable for any direct, indirect, incidental, or consequential loss or damage resulting from reliance on the guidance provided during the sessions.

7.4 The Foundation shall not be liable for any failure to provide sessions due to circumstances beyond its reasonable control, including but not limited to natural disasters, pandemics, or other force majeure events.

8. Non-Recording & Intellectual Property

8.1 The content of the sessions remains the intellectual property of the Foundation and/or the mentor.

8.2 Participants may not reproduce, distribute, or commercially exploit any part of the session content.

8.3 All records and information will be maintained by the Foundation in accordance with applicable data protection and privacy laws.

9. Amendments & Governing Terms

9.1 These Terms and Conditions apply **in addition to** the Foundation's General Terms and Conditions and must be read together with them.

9.2 The Foundation reserves the right to amend these Terms and Conditions at any time. Updated terms will apply from the date of publication.

9.3 Continued participation will constitute acceptance of the updated terms.

10. Acceptance

By submitting an application or attending a session, the Participant confirms that they have read, understood, and agreed to these Terms and Conditions.
