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Kenmore high efficiency washer error codes

The Kenmore company has been producing household appliances for 90 years. Its goods are well-known in the USA and outside the country. Washers have proven themselves as a quality, multifunctional and durable equipment. But even the most reliable technique could break down. This always happens unexpectedly and requires urgent action. The table filled with the error codes of Kenmore washers is the first aid for your device. In most cases, you can fix the machine very quickly. It is necessary to know that the basic error codes are diagnosed in all washer’s models of the brand. But some codes are related to certain models, for example, Oasis. Having found the display on the console code in the table below, you may determine the possible cause of failure and find out some information on solving the problem. Kenmore Oasis HE 110.2706, Oasis HE 110.2707, Oasis HE 110.2708, Oasis HE 110.2709 Washer Error Codes CODESSOLUTION "LF" (Washer is taking too long to fill)Check the following: Are the water inlet hoses kinked or clogged? Are the water inlet valve screens clear? Press STOP to clear display. "Ld" (Washer is taking too long to drain water from the wash tub)Check the following: Is the drain hose kinked or clogged? Is the drain hose installed properly? "ul" (Unbalanced Load)If the load is unbalanced, the washer will display this code while running an imbalanced load correction routine at the end of the wash cycle and before the final spin. If the code remains and the wash cycle dial is flashing after the recovery routine has stopped, open lid and redistribute the load. Close lid and press START. "oL" (Over Load)Is the washer overloaded? The washer has attempted to fill and begin the wash cycle. If the washer is overloaded, it will drain any water and detergent that was added during the fill. To correct the overload, remove several items and add detergent. Close lid and press START. "Sd" (Suds Detected)Did you use regular detergent? Regular or hand-washing detergents are not recommended for this washer. Use only High Efficiency ("HE") detergent. Did you add too much detergent? Always measure detergent. Follow detergent manufacturer’s directions. If excessive suds are detected, the washer will display this code while running a suds reduction correction routine at the end of the wash cycle. The suds reduction routine removes extra suds and assures proper rinsing of your garments. If the code remains and the wash cycle dial is flashing after the recovery routine has stopped, re-select your desired cycle using cold water. Press START. Do not add detergent. "lid" (Lid Opened)This code will appear at the end of the wash cycle to indicate that the cold and hot water inlet hoses are switched. "dL" (Door/Lid cannot lock)Indicates lid is not locked. Check for items caught in the lid keeping it from closing. Press STOP once to clear the code. "dU" (Door/Lid cannot unlock)Is there excessive weight on the lid, such as a basket of laundry? Excessive weight will keep the lid from unlocking. Press STOP once to clear the code. "F###" codePress STOP once to clear code. Press START. If code appears again, call for service. Kenmore 110.4646, 110.4647 Washer Error Codes When all cycle indicator lights are blinking, see which status light is also illuminated and then check the list below for potential problem and troubleshooting checks, An error code may be shown in the Estimated Time Remaining display (on some models) CODESSOLUTION "Rinse" and "Clothes Clean" Status Light illuminated or "F20" on display (on some models) (Water Inlet Problem — no water or insufficient water supply)Select PAUSE/CANCEL twice to cancel the cycle. Unplug washer or disconnect power. Check the following: Are water faucets completely turned on? Are screens at inlet hose connection to washer clogged? Are water inlet hoses kinked? Are water inlet hoses frozen? Plug in washer or reconnect power, Re-select cycle and press START. If the problem remains, call for service. "Add a Garment," "Rinse" and "Clothes Clean" Status Lights illuminated or "F21" on display (on some models) (Drain Problem)Select PAUSE/CANCEL twice to cancel the cycle. Unplug washer or disconnect power. Check the following: Is the drain hose kinked? Is the drain hose frozen? Is the drain hose clogged? Is the drain hose more than 96" (2.4 m) above the floor? Any other Status light combination (Electrical Problem) Select PAUSE/CANCEL twice to cancel the cycle. Select DRAIN & SPIN if there is excessive water in the washer. Re-select cycle and press START. If the problem remains, call for service. Kenmore Automatic Washers with Calypso Error Codes If any of these codes continue to occur, call for service. Washer displaying code messages. CODESSOLUTION "PF" (Power Failure) flashesWas the washing cycle interrupted by a power failure? Press START to continue the cycle from the moment that power was lost, - OR - Press STOP/CANCEL to clear the display and completely cancel the cycle. "FL" (Over Fill) flashesWas the washing cycle interrupted by a power failure? Press START to continue the cycle from the moment that power was lost, - OR - Press STOP/CANCEL to clear the display and completely cancel the cycle. "Er" (Processor Reset Error)Cycle information was not stored during a power failure. Press STOP/CANCEL to clear the display. "LF" (Long Fill) flashesAre the water inlet hoses kinked or clogged? Are the water inlet valve screens clear? Press STOP/CANCEL to clear the display. "CE" (Communications Error) flashes - beeps oncePress STOP/CANCEL to clear the display. "Ld" (Long Drain) flashesIs the drain hose kinked or clogged? Press STOP/CANCEL to clear the display. "CA" or "CI" (Current Limit)Is the washer overloaded? Press STOP/CANCEL to clear the display. "Or" (Open Relay)Washer operation failure. Call for service "Sr" (Stuck Relay)Washer operation failure. Call for service "LS" (Lid Switch Error) flashesIs the washer lid open? Close the lid and press START to continue the cycle. Is the lid closed? Open and close the lid. Press STOP/CANCEL to clear the display. "SU" (Suds Lock)Press STOP/CANCEL to clear the display. Drain/Spin load: restart cycle, De net add detergent. Use cold water "dt" (Diagnostic Tests)For service diagnostics only. Press STOP/CANCEL to clear the display. "ob" (Off Balance)Is the load unbalanced? Redistribute the load. Close lid and press START. Kenmore basic washer error codes DISPLAYExplanationPossible Causes/Procedure F01EEPROM ERROR A communication error between the Central Control Unit (CCU) and the EEPROM onboard the CCU occurred.A power glitch may cause this error. – Unplug washer or disconnect power for two minutes. – Verify CCU operation by running a Diagnostic Test or any cycle. PUMP DRIVE ERROR The pump driver fails to activateReplace CCU board MAIN RELAYS ERROR One of the main relays is not working properlyThe relay might be soldered or always open. – Replace CCU board F11MOTOR CONTROL UNIT ERROR The Motor Control Unit has an internal failure; repeating under or over voltage, or over current conditions. If failure occurs during high-speed spin the door unlocks after 3 minutes Unplug washer or disconnect power. Check wire harness connections between the drive motor and the Motor Control Unit (MCU), and between the MCU and the Central Control Unit (CCU). Check the motor and do a continuity test. Plug in washer or reconnect power. Check the MCU by looking for operations of the drive motor. Check the drive motor for powered rotations. Replace MCU board. F20NO WATER DETECTED ENTERING MACHINEOR PRESSURE SWITCH TRIP NOT DETECTED The pressure switch is not tripped after 6 minutesIf there is no water in the unit: – Make sure that both valves at the water source(s) are turned on all the way. – Check for plugged or kinked inlet hoses or plugged screens in the inlet valves. – Verify inlet valve operation. If there is water in the unit: – Verify drain pump operation. – Verify that the pressure switch hose is in good condition and properly connected to tub and pressure switch. Verify there is not a siphon problem Press PAUSE/CANCEL twice to clear the display. The machine will drain for 3 minutes before unlocking the door Unplug washer or disconnect power Verify wire harness connections to inlet valves, pressure switch, drain pump and Central Control Unit (CCU) Check all hoses for possible leaks Plug in washer or reconnect power Verify pressure switch operation Verify CCU operation by running a Diagnostic Test or any cycle F21LONG DRAIN If the drain time exceeds 8 minutes the water valves turn off. Notes: After 4 minutes the "Sd" error will be displayed, then 4 minutes later the "F/21" error code will be displayed. Press PAUSE/CANCEL two times to clear the display. Unplug washer or disconnect power. Check the water temperature sensor and connection to it. Check resistance of heating element, if present on this model. (abnormal = infinity) Check the drain hose and make sure it is not plugged or kinked. Unplug washer or disconnect power. Check the electrical connections at the pump and make sure the pump is running. Check the drain pump filter for foreign objects. Plug in washer or reconnect power. If the above does not correct the problem, go to step 7. Unplug washer or disconnect power. Replace the pump. F22DOOR LOCK ERROR After 6 failed attempts to lock the doorDoor lock mechanism is broken or removed from the door. Door switch/lock unit failure. Unplug washer or disconnect power. Check door switch/lock unit. Check the wire harness connections to the door switch/lock unit and Central Control Unit (CCU) F23HEATER FAILURE If the temperature increase during the first 40 minutes is less than 86°F (30°C) Unplug washer or disconnect power. Check connection to the water heater. Check resistance of heating element, if present on this model. (abnormal = infinity) Check the water temperature sensor and connection to it. F24WATER TEMPERATURE SENSOR ERROR If the water temperature sensor (NTC) value is out of range (23°F to 217°F [-5°C to 103°C]) during the water-heating step of the WASH cycle. Unplug washer or disconnect power. Check the water temperature sensor and connection to it. Check resistance of heating element, if present on this model. (abnormal = infinity) F25DRIVE MOTOR TACHOMETER ERROR If the control is unable to properly detect motor speed, the machine shuts down. If a failure occurs during high-speed spin, the door unlocks after 3 minutes Verify the shipping system including shipping bolts, spacers and cables are removed. Unplug washer or disconnect power. Check wire harness connections between the drive motor and the Motor Control Unit (MCU), and between the MCU and the Central Control Unit (CCU). Plug in washer or reconnect power. Check the MCU by looking for operations of the drive motor. Check the drive motor for powered rotations F26DOOR SWITCH ERROR If the door has not been opened for 3 consecutive cycles or the door switch is open while the door is locked for more than 5 secondsDoor not opened during 3 consecutive cycles. Open and close the door. Verify CCU operation by running a Diagnostic Test or any cycle. Door switch opens while the door is locked. Push the door and check if it is completely closed. Verify CCU operation by running a Diagnostic Test or any cycle F27OVERFLOW CONDITION If the overflow contact on the pressure switch is closed for more than 60 seconds, an Overflow Condition occurs. In an overflow condition, the door remains locked and the drain pump runs constantly, even if PAUSE/CANCEL is pressed twice and the display is cleared. Turn off hot and cold water faucets and unplug the unit before servicing Check the drain hose and make sure it is not plugged or kinked. Unplug washer or disconnect power. Check wire harness connections to the drain pump, pressure switch, water inlet value, and Central Control Unit (CCU). Check/clean drain pump filter of foreign objects. Check for drain pump failure. Check the inlet valve for proper shut-off. Check the pressure switch for proper operation F28SERIAL COMMUNICATION ERROR The communication between the Central Control Unit (CCU) and the Motor Control Unit (MCU) cannot be sent correctly Unplug washer or disconnect power. Check wire harness connections to the MCU, the motor, and Central Control Unit (CCU). – Check connections of the CCU board within the housing. – Make sure all grounding switches are engaged. Check the drive system for any worn or failed components. Plug in washer or reconnect power. Verify CCU operation by running a Diagnostic Test or any cycle. Check the MCU by looking for operations of the drive motor. Check the drive motor for powered rotations. Check that the serial harness at the MCU is not mounted upside down. The wires should be to the left when facing the MCU connectors. F29DOOR UNLOCK ERROR If the door unlock has failed 6 timesDoor lock mechanism is broken. Door switch/lock unit failure. Check door switch/lock unit for foreign objects. Unplug washer or disconnect power. Check wire harness connections to the door switch/lock unit and Central Control Unit (CCU). Note: The door switch/lock unit can be manually unlocked. F30DISPENSER SYSTEM ERROR When the dispenser motor cannot be driven to its proper position Unplug washer or disconnect power. Check mechanical linkage from dispenser motor to the top of the dispenser. Check wire harness connections to the dispenser motor and Central Control Unit (CCU). Check dispenser motor for powered rotations F31MCU FAILURE If the heat sink gets too hot, the Motor Control Unit (MCU) will stop the motor, the MCU will communicate this failure to the Central Control Unit (CCU), then the CCU will reset the MCU. If the condition continues four times, the F31 code will show. Check for proper installation, verify the unit is not located near a source of heat and has proper ventilation. Unplug washer or disconnect power. Check wire harness connections to the MCU, the motor, and Central Control Unit (CCU). Check the drive system for any worn or failed components. Plug in washer or reconnect power. Check the MCU by looking for operations of the drive motor. Check the drive motor for powered rotations F33PUMP DRIVE SYSTEM ERROR When the connection between pump and the Central Control Unit (CCU) is lost Unplug washer or disconnect power. Check wire harness connections to the pump and Central Control Unit (CCU). Plug in washer or reconnect power. Verify CCU operation by running a Diagnostic Test or any cycle. rLOAD INSIDE DRUM DURING CLEANING WASHER CYCLE If at the start of the CLEANING WASHER cycle a load is detected inside the drum. Note: Detects by weight.Remove clothes from drum and start the cycle again SdSUDS LOCK (OVERDOSE OF DETERGENT DETECTED DURING THE WASH CYCLE) If suds are detected continuously by the pressure switch during the drain or spin phases, the washer will fill 4 liters of water and during 5 minutes the unit will rest without tumbling, the water will be drained and it will try to spin or drain againIf too much detergent was used: Run the unit through a RINSE/SPIN cycle. Run a NORMAL cycle without adding any detergent. This should clear the unit of the excess detergent. Check the drain hose and make sure it is not plugged or kinked. Unplug washer or disconnect power. Check wire harness connections to the drain pump, pressure switch, and Central Control Unit (CCU). Check/clean drain pump filter of foreign objects. Plug in washer or reconnect power. Check drain pump. Check the pressure switch. Verify CCU operation by running a Diagnostic Test or any cycle. Kenmore Duet washer error codes Failure CodesDuet Sport Status LEDsDuet Sport Ht Status LEDs F/01Add a GarmentAdd a Garment F/11Add a Garment, Wash, SpinAdd a Garment, Soak/Prewash, Rinse F/20Rinse, Cycle CompleteWash, Spin F/21Add a Garment, Rinse, Cycle CompleteAdd a Garment, Wash, Spin F/22Wash, Rinse, Cycle CompleteSoak/Prewash, Wash, Spin F/23Add a Garment, Wash, Rinse, Cycle CompleteAdd a Garment, Soak/Prewash, Wash, Spin F/24Spin, Cycle CompleteRinse, Spin F/25Add a Garment, Spin, Cycle CompleteAdd a Garment, Rinse, Spin F/26Wash, Spin, Cycle CompleteSoak/Prewash, Rinse, Spin F/27Add a Garment, Wash, Spin, Cycle CompleteAdd a Garment, Soak/Prewash, Rinse, Spin F/28Rinse, Spin, Cycle CompleteWash, Rinse, Spin F/29Add a Garment, Rinse, Spin, Cycle CompleteAdd a Garment, Wash, Rinse, Spin F/30Wash, Rinse, Spin, Cycle CompleteSoak/Prewash, Wash, Rinse, Spin F/31Add a Garment, Wash, Rinse, Spin, Cycle CompleteAdd a Garment, Soak/Prewash, Wash, Rinse, Spin F/33Add a GarmentAdd a Garment, Cycle Complete rLWashSoak/Prewash, Cycle Complete In conclusion, it must be noted that if there are any errors Kenmore washer or suspicious signs, you should timely pay attention to it. Perhaps, it will not be necessary to repair the machine if you eliminate the problem at the initial stage and prevent further breakdown of a washer. How to decipher error codes of the Kenmore washers without a help of qualified specialists? Also, you will not have to pay a lot of money for services. Use the table of codes, which is contained in the manufacturer's instruction in the form of a list of symbol combinations and digits, and explanations to them. Find in this list a particular error and determine its indication. Repair works of a washing machine depend on the breakdown complexity. If the problem is simple (perhaps a drum is overloaded with a laundry), it can be eliminated by your own. If the malfunction seems to be complicated, for example, there is a temperature sensor dysfunction, which can be solved by replacing a broken node. If you do not have the experience of self-repairing a washing machine and are not sure that you can accomplish this, then give up this idea. Even if you understand the breakdown of the failure, contact the service center for a qualified help.

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