

# DataMyte 600 product and End of Life policy

V1 Updated 10/12/2021

Microsoft has mandated “End of Life” for the Windows CE Core 6.0 EMB ESD OEI Core Runtime operating system that powers the DataMyte 600. Included in that mandate is that DATAMYTE, as vendors embedding the software in our products, can no longer sell any devices that run on that operating system after February 28, 2022.

## The End of Windows CE – What are My Available Options?

Microsoft PN	Microsoft description	EOL	EOS
884-00306	Windows CE 5.0 EMB ESD OEI Pro Runtime	31-08-19	14-10-14
TNA-00014	Windows CE Core PLUS 5.0 EMB ESD OEI Core Plus Runtime	31-08-19	14-10-14
884-00301	Windows CE 5.0 EMB ESD OEI Pro Plus Runtime	31-08-19	14-10-14
884-00304	Windows CE Core 5.0 EMB ESD OEI Core Runtime	31-08-19	14-10-14
884-00341	Windows CE 6.0 EMB ESD OEI Pro Runtime	28-02-22	10-04-18
TNA-00004	Windows CE Core Plus 6.0 EMB ESD OEI Core Plus Runtime	28-02-22	10-04-18
ZH5-00019	Windows CE Core 6.0 EMB ESD OEI Core Runtime	28-02-22	10-04-18
884-00364	Windows Embedded Compact 7 EMB ESD OEI (C7P) Runtime	28-02-26	13-04-21
TNA-00022	Windows Embedded Compact 7 EMB ESD OEI (C7E) Runtime	28-02-26	13-04-21
T9W-00003	Windows Embedded Compact 2013 EMD ESD OEI (Entry) Runtime	31-05-28	10-10-23
TNA-00028	Windows Embedded Compact 2013 EMD ESD OEI (General Embedded) Runtime	31-05-28	10-10-23

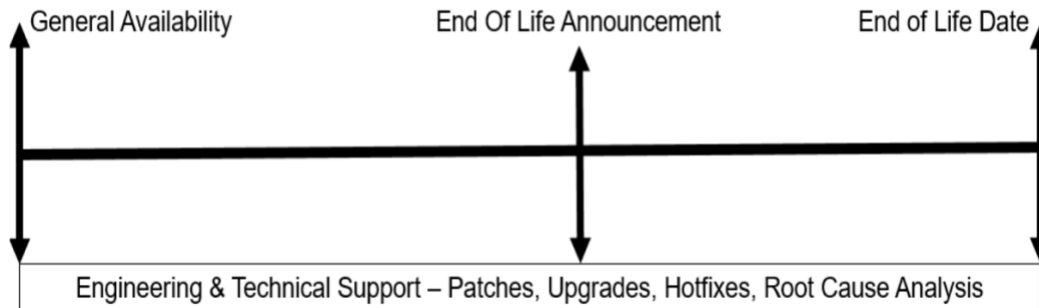
Windows CE and Windows Embedded Compact have been popular operating systems for embedded devices for many years. As the end of support (EOS) and end of life (EOL) dates for these products approach, OEMs need to consider options for embedded operating systems in devices. It is important to consider a variety of factors as stakeholders evaluate their approach to upgrades and transitions from Windows CE and Windows Embedded Compact products.

- Microsoft will not issue any more updates to the operating system (Windows CE Core 6.0 EMB ESD OEI Core Runtime) that powers the DataMyte 600 data collector.
- These external factors may limit the use and operational duration of the DataMyte 600s
- We, DATAMYTE, will continue to provide support for your devices per an outlined schedule and under defined conditions.

## End of Life Policy

ASI DATAMYTE, Inc. (“DATAMYTE”) reserves the right to discontinue hardware products or specific software versions for a variety of reasons.

## Product Life Timeline



## General Availability

DATAMYTE will make a product generally available to its customers. The date that the Hardware and Software becomes generally available to the public is the General Availability date.

After the General Availability of the product, DATAMYTE will provide Hardware and Software Support in accordance with the DATAMYTE Support and Maintenance Agreement contract.

## End of Life (EOL) Announcement

DATAMYTE will publicly communicate to the customer base the discontinuance of the DATAMYTE Product Version in an End of Life announcement.

## End of Life (EOL) Date

End of Life Date means the date when all Hardware and Software Support shall cease for a Version. DATAMYTE will cease engineering related to the Hardware or Software version and will cease providing support related to the applicable Device or Release, including root cause analysis, workarounds, servicing, repairs, and patches.

## Continued Support Schedule

- Devices will be supported for 7 years, through February 28, 2029, with an active Support and Maintenance Agreement (SMA) contract at the time of service.
  - Includes repairs, maintenance, and updates
  - SMA needs to carry an active status for the duration of support

## Continued Support Schedule

- Devices without active SMA contracts will be supported for 2 years, through February 28, 2024.
  - The cost of maintenance and repairs will vary based on device capabilities and availability of parts.
  - Contact customer service at [Customer.Service@datamyte.com](mailto:Customer.Service@datamyte.com) for a repair quote.

## Support and Maintenance Agreement (SMA) Contracts

- SMA provides a wide variety of benefits including repair coverages, expedited servicing, and discounts on new device purchases.
- SMA should be maintained annually. For details on the pricing and benefits, please discuss with your Sales Representative.
- SMA contracts can be reinstated. Fees may apply.
- No SMA reinstatements on expired (End of Life) DataMyte 600 devices will be allowed after February 28, 2024.

## Option Scenarios

*Upgrade to the new technology, Revolution data collector, for long term and enhanced functionality.*

- We have some aggressive discounts available for a “buy-back” program for DataMyte 600’s as well as the DataMyte 501’s.

*Maintain active SMA contracts to ensure support for up to 7 years.*

*Proceed with discontinued Microsoft support.*

- Understand while we will do our best to support your product, Microsoft is discontinuing the operating system and support of it.
- Provided that your devices continue to operate, they will be supported up through the dates as described under the **Continued Support Schedule** section, its stipulated terms, and based on parts availability.
- In the event DATAMYTE is not able to satisfy the repair, we will do our best to offer you an attractive upgrade to the Revolution.

We recommend either upgrading to the Revolution or continuing to renew your Support and Maintenance agreement for the entire duration of the product’s support.

## **ASI DATAMYTE – SOFTWARE WARRANTY (SOFTWARE LICENSE AGREEMENT)**

6.1 Warranty. ASI DataMyte warrants that the Software, at the time of delivery and for ninety (90) days thereafter, will perform in accordance with the Software's published specifications at time of the delivery of such Software, and that the Software will be compatible with the operating system, application programs, computing equipment, and networks interfacing with the computer systems running the Software that are made known to the ASI DataMyte before delivery of the Software. ASI DATAMYTE SHALL NOT BE LIABLE FOR INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, INCLUDING LOSS OF PROFITS, ARISING OUT OF ANY BREACH OF THIS WARRANTY OR LICENSEE'S USE OR INABILITY TO USE THE SOFTWARE, EVEN IF ASI DATAMYTE OR ITS RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

6.2 No Other Warranties. THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE.

6.3 Remedy for Breach of Warranty. Except as specifically stated herein, ASI DataMyte's exclusive liability, and Licensee's sole and exclusive remedy for breach of the provisions of this warranty section, shall be, at ASI DataMyte's option, to (i) repair or replace the Software which does not meet ASI DataMyte's warranty and which is returned to ASI DataMyte, or (ii) take return of the Software and refund the purchase price paid for the Software. IN NO EVENT SHALL ASI DATAMYTE'S LIABILITY TO ANY PARTY EXCEED THE PURCHASE PRICE OF THE SOFTWARE.

## **ASI – SOFTWARE AND HARDWARE WARRANTY (RESELLER AGREEMENT)**

**6.2 Limited Warranty of Software**. ASI warrants that it has the right to grant licenses of the Software without any intervening third party rights and that each copy of Software furnished to Reseller or any Customer will contain the most current (at the time of delivery) ASI version of the Software and that the medium containing the Software will be free from defects in materials and workmanship under normal use for a period of ninety (90) days from the date of delivery to Reseller or the Customer. ASI does not warrant that the Software will meet any Customers' requirements or that operation of the Software will be uninterrupted or error-free, or that all Software defects will be corrected.

**6.3 Limited Warranty of Hardware**. ASI warrants that the Hardware shipped according to any Customer purchase order will have been tested according to acceptable quality assurance procedures. ASI's warranty is to be listed in the accepted component or system quotation. ASI's Customer Hardware warranty covers the cost of replacement parts and labor where needed, according to time period limits as indicated in the original quotation. If no warranty has been specifically made, ASI does not warrant such Product and the Customer is limited to the original equipment manufacturer's warranty, if any, and accompanying warranty time periods of coverage. Replacement of parts may be done at either ASI facilities or Reseller's site, at ASI's sole discretion.

**6.4 Warranty Disclaimer**. **ASI'S CUSTOMER WARRANTY PROGRAM IS EXCLUSIVE AND IS GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED, IMPLIED, OR INFERRED FROM THE COURSE OF DEALING OR USAGE OF TRADE, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.**