

iHooome

ORDER PROCESS FLOW

A Full Process from Order to After – sales

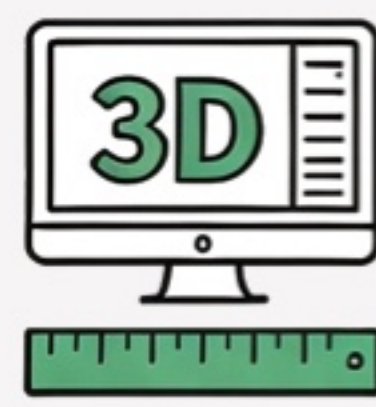
1. Requirement & Initiation



Define price point, style, and compliance standards

Feasibility Assessment:
Evaluate internal frame structure, fabric selection, and mass production difficulty

2. Design & Engineering



Output high-definition renderings; design frame structure and filling solution

Pattern Making:
Perform precise cutting design

3. Sampling & Confirmation



Produce samples to verify appearance, structure, and seating comfort. Benchmark against mass production

Written Confirmation:
Client finalizes appearance, comfort, and craftsmanship

4. Production Preparation



Pay 30% deposit; initiate procurement of sufficient materials

SOP & Meeting:
Develop instructions and hold pre-production meetings to mitigate risks

5. Mass Production



Automated cutting, high-spec machine sewing, stable frame assembly, and upholstery

Final Assembly:
Trim thread ends, clean dust, and install accessories

6. Quality Control



Comprehensive inspections across four levels: IQC, IPQC, FQC, and OQC

Inspection Focus:
Raw material quality, manufacturing craftsmanship, and environmental standards

7. Packaging & Shipping



Reinforce with high-grammage corrugated boxes; supervise loading to optimize CBM

Balance Payment:
Settle remaining balance before arrival at the destination port; process necessary documents

8. After – sales Service



Verify issues via photos / videos; provide replenishment or spare parts

Closed-loop Optimization:
Establish a quality feedback system to provide upgrade strategies for the next cycle