

## HAIR PRO UK salon guidelines for COVID 19.

*For the safety of our staff and guests we have a full risk assessment in place and would ask you to adhere to our salon guidelines. We will be following all government recommendations as they are released.*

- *Please call the salon for an appointment, we will not be taking walk ins, this is to control the amount of people in the salon. Due to reduced appointment availability we recommend booking in advance.*
- *Please arrive on time for your appointment and wait outside, we are aware this may be an inconvenience, we will check you into the salon as soon as you have completed our short Covid questionnaire and once we have checked other guests out.*
- *We have our QR code in reception for you to scan if you wish.*
- *You will be asked to remove gloves and use the hand sanitizer provided.*
- *Waiting in the reception will be limited, so we ask that you come alone for your appointment and bring minimal belongings with you. Plastic bags will be provided for coats.*
- *We have reduced stylists working on the salon floor to allow for social distancing, removing chairs to allow for 2mtr distance between work stations. Protective screens will be placed between guests if distance is less than 1 meter.*
- *We ask our guest to bring a clean mask that hooks behind the ears to wear for the duration of your appointment. Please contact us prior to your appointment if you are unable to wear a mask so that we can arrange the protective screens accordingly, however we will ask you to lightly cover your nose and mouth whilst your hair is being washed, this is for the protection of your stylist to stop breathing directly into their face.*
- *Our team will be wearing protective ppe, a visor/goggles and a mask, washing hands, sanitizing all areas and equipment before and after each guest.*
- *Each guest will receive a clean, freshly laundered pre packed gown and towel, we have washing facilities on site.*
- *All guests will be required to have their hair washed prior to cutting, it is impossible for your stylist to cut in gloves, so for their protection we will ensure hair is clean to work on.*
- *We will be limiting the use of hairdryers, so for this reason we will only be drying hair that is a paid for service, otherwise hair will be towel dried on leaving.*
- *We can now serve hot drinks in disposable cups, these will only be offered for longer services and must be consumed whilst your stylist is not working on you.*
- *Skin tests are required a min of 48hrs prior to a colour service, please pop by and wait outside if you have not had a colour service since 6<sup>th</sup> July, a team member will see you. All new colour guests will be required to book a consultation appointment and skin test.*
- *Unfortunately we are unable to provide magazines, but please feel free to bring your own.*
- *If you feel at all unwell please call us as soon as possible to cancel your appointment, we will reschedule your appointment for a min of 14 days later and waiver our cancelation policy for any covid symptoms during this time.*

Please see our website [www.hairprouk.com](http://www.hairprouk.com) and our Insta/ Facebook page for updated information.

We will endeavor to continue to provide our guests with good quality services and a great experience. Thankyou for your cooperation during these hard times. Let's stay safe and stay open.

Sam and the Hair Pro Team x