

P-one



Unpacking and Checking the Equipment

We recommend you to ensure all of the items listed below are included before discarding the cardboard box. If any items are lost or damaged in transit, please check with our distributor.

Contents of Box

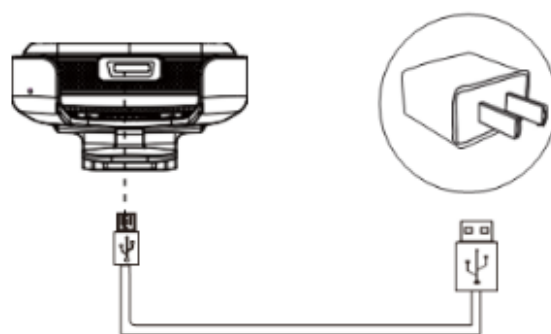
Items	Number
Handset	1
Lithium Battery	1
Power Adaptor	1
USB Charging	1
Strap	1
Belt Clip	1
User Manual	1

Charging

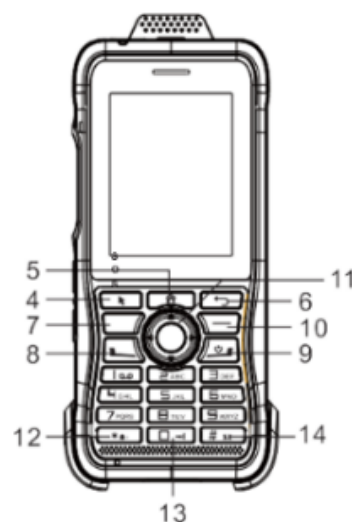
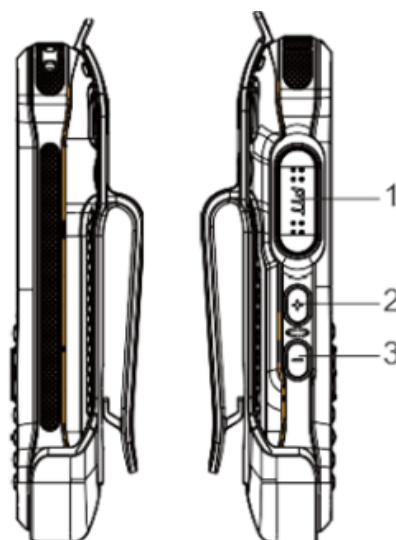
Connect the device with AC adapter, power on, the indicator light color turns red.

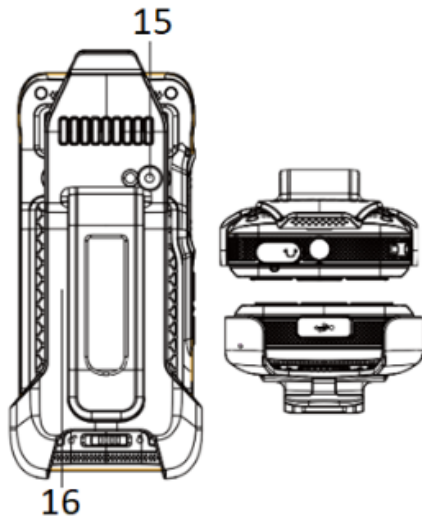
Connect the device and Power adapter by Micro USB cable. The LED indicator should turn Red during charging.

The indicator light color turns green when charging finishes. The indicator light turns off when exposed to high operating temperature, poor contact, or battery damage.



Phone Overview





Operation System		Android 7.1
Working Temperature		-5℃~+55℃
Storage Temperature		-20℃~+70℃
Working voltage		3.8V
CPU		MT6739 1.5.GHz
RAM		1GB+8GB
Network Support		WIFI (2.4/5) BT GPS/AGP
Frequency	EU	GSM:B2/B3/B5/B8
		WCDMA:B1/B5/B8
		FDD:B1/B3/B5/B7/B8/B20/B28a/B28b
		TDD:B38/B40
	US	GSM:B2/B3/B5/B8
		WCDMA:B1/B2/B4/B5/B8
		FDD:B2/B4/B7/B12/B17/B28a/B28b/B66
Screen Size		2.4 inches
Screen Resolution		240*320
Camera		Rear camera 8.0MP
Dimension (H*W*D)		135*60*20.8mm
Weight		≈ 210g

Button Description

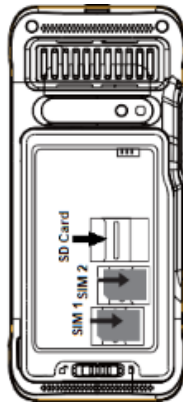
NO	Name	Description
1	PTT	Long Press to call a predefined number
2	Volume +	Volume Up
3	Volume -	Volume Down
4	Selection Key	Mouse Mode
5	Home	Home
6	Back	Back to Previous Menu
7	SOS	Long Press to send SOS SMS
8	Dialing	Make a Voice Call
9	Hang-up	Hang-up a Voice Call. Long press to Power On/Off
10	F3	Backspace/ Del
11	OK	OK: Left, Right, Up, Down
12	*	Keyboard Mode change.
13	0	0 or Long press for Flashlight
14	#	Multiple functions. See T9 Keyboard.
15	Camera	8MP

Installation

1. Insert SIM Card

- (a) SIM 1: T-Mobile
- (b) SIM 2: AT&T

2. Insert Micro SD Card (Optional)



3. Insert Battery

- (a) Insert the end with metal contacts into the bottom of the battery slot;
- (b) Press down on the other end of the battery



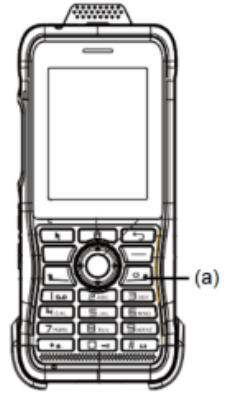
Close the battery cover

- (a) Push up the battery cover socket;
- (b) Lock the battery latch, slide right the batch to lock
- (c) To open the battery cover, slide the battery batch to left




4. Power ON

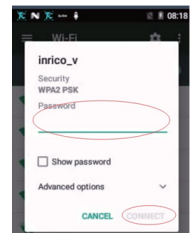
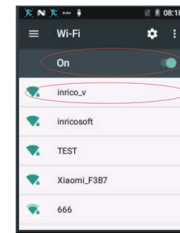
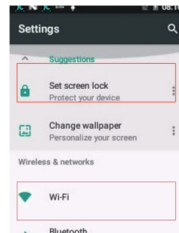
- (a) Press and hold the power button until the screen is ON




Connecting to Network

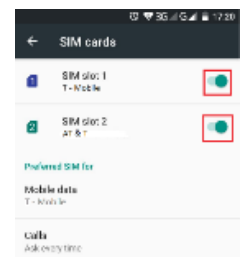
Connect to Wi-Fi

After the device is turned on and the main screen shows up, click the “Settings” icon and find the Wi-Fi icon , then click to enter the check box, make sure the right side “On” button is toggled on, choose the wireless network you want to connect to, enter the password.



SIM Cards Settings

You can choose which SIM card that you like to activate. Click the “Settings” icon, and find the SIM cards icon , then click the toggle ON/OFF for the network that you like to use.

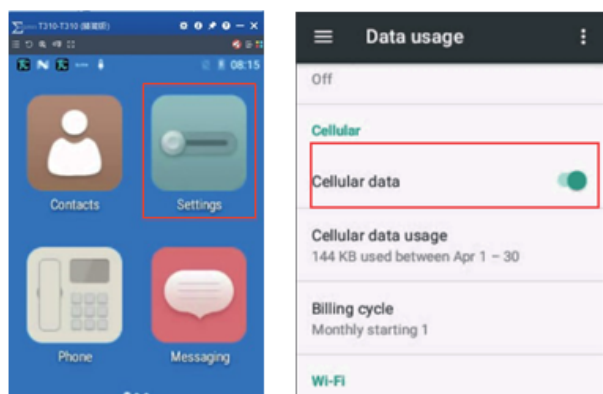


Connect to Cellular Data

Click the “Settings” icon on the main screen, find the “More” - “Cellular networks”. Please check the “Access Point Names” information if correct.

Find the “Data usage” in “Settings” and click to enter the check box, switch on &

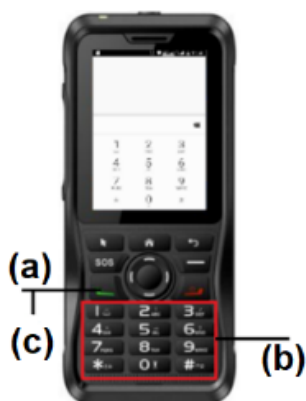
Activate the “Cellular data” button, choose the Cellular Network you require.



If you have trouble activating your phone with AT&T, please contact us at: <https://p-one.voicepingapp.com>

Make a Phone Call

- Press Green Dial Button
- Enter phone number that you like to call
- Press Green Dial Button again to start the call



T9 Keyboard

Your phone comes with a physical keyboard which will provide a tactile experience during texting.

There are 3 modes for texting. You can choose which mode based on your preference.



Dictionary (En) Mode

In this mode, the user can press one time on the button that contains the desired word. The suggested words will appear on

the screen. You can select the words by using the Up / Down button. The suggested words will be improved based on your previous usage.

Example: To type “Hello”: Press keypad 4-3-5-5-6 (Suggested words will appear on the screen). Press Up/Down to select other suggestions and Center Key to Select.

Alphabet (Ab) Mode

In this mode, the user can press the button that contains the desired letter many times until the letter on the screen changes to the desired letter. The user can refer to the letter sequence on the keypad.






Example: To type “Hello”: Press keypad 4-4-3-3-5-5-5-wait a while-5-5-5-6-6-6.

Number (12) Mode

In this mode, you can simply press the button that is containing the desired number to type.

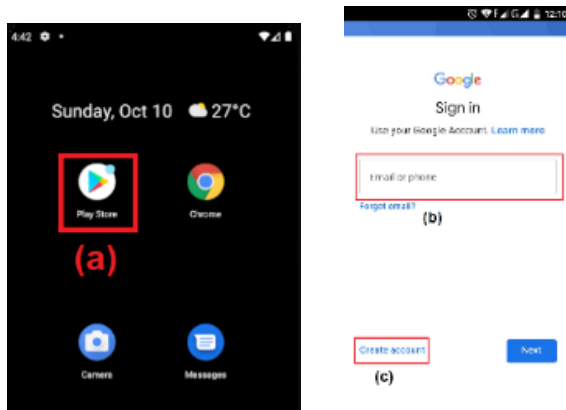
Example: To type “1234”: Press keypad 1234.

Texting Keypad Description

NO.	Name	Description
1	 Star Key	Long press to switch Mode (En/Ab/12); Short press to change capital mode
2	 Backs	Delete previous character
3	 Hash Key	Short press to space; Long press to enter new paragraph
4	 Number “0”	Short press to open symbol menu; Long press during number mode to type “+”
5	 Numb	Short press to insert symbol using shortcut

Login Google Play

- (a) Open the Google Play Store App
- (b) Login using your own existing Google account, or
- (c) Sign up to new Google account



Applications

QR Scan / URL Link

Simply scan the following QR code with a QR reader from the phone or open the provided link from the phone browser to go to our website.



Link:

bit.ly/poneswt

SOS App

Worry not, in case of emergency the user can simply press and hold the SOS button for 3 seconds while the screen ON.

Then the SOS app will send an SMS that contains the current location and message to the predefined recipient.



Please configure the recipient number inside the SOS application.

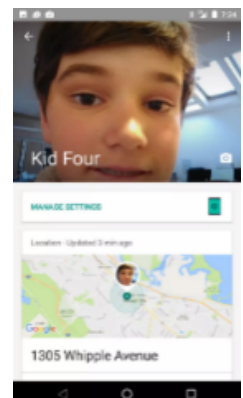
Quick Call with PTT Button

The user can make a quick call to 1 favorite contact by simply pressing and holding the PTT button for 3 seconds while the screen ON. **Please configure the predefined recipient phone number inside the SOS application.**



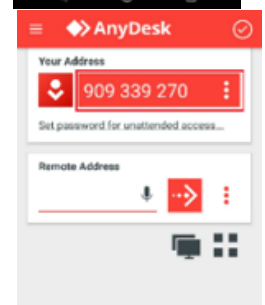
Google Family Link

For child users, it is safer for them when outside as the parents can monitor their location anytime.



AnyDesk App

Download and install the Anydesk APK file from our website. This app will provide remote access to the phone from another device. Simply get the Anydesk ID from the user to remote in.



Safety/Usage Warning

Usage Notes:

- Do not use the phone in an explosive environment (such as gas, dust, steam, etc.) or charge the battery
- Please turn off the phone while refueling or parking at the gas station.

Do not adopt or modify the machine whether there is any reason.
 Do not let the phone be exposed to prolonged direct sunlight. Do not place it near a heating appliance too.
 Do not put the phone at an extremely dusty, damp, and splashing place, and do not place it on an unstable surface.
 The repair of the phone can only be carried out by professional technicians, do not disassemble by yourself.

Battery Storage

Remove battery from the device:

- ※Charge and discharge the battery to 40%-65% of charge if phone will NOT be used for 10 days or more. This can greatly extend the battery life.
- ※The battery automatically discharges to below 65% when it is idle for more than 10 days to prevent it from swelling.
- ※Store the battery in cool and dry places (with a temperature lower than 25°C).

Warning for Battery Usage

- ※ Do not overcharge the battery
- ※ Do not put battery into the microwave or high-pressure container
- ※ Do not expose broken battery near any kind of ignition sources
- ※If the battery is broken or leaking (or with abnormal odor), please remove it from flammable condition immediately.
- ※ If something abnormal presents itself (odd smell, discoloration, deformation, etc.), stop charging immediately and stop using the battery.

Simple Troubleshooting

Trouble	Solution
Unable to	The battery may be

turn on	incorrectly installed. Remove and re-insert the battery. The battery might be dead. Charge or replace the battery. The battery may not be in good condition due to dirt or damage. Clean the metal contact point pole or replace it
Phone Apps crashes	Force stop some running applications or restart the Phone.
Buttons no response	The buttons may not work temporarily, restart the phone. The buttons are broken, Contact the dealer or our company.
White screen display	The display screen may not work temporarily, restart the phone. The display screen is broken, contact the dealer or our company for Customer service.
Echo or noise during connecting	The communication signal may be weak, make sure the phone is within network coverage. The speaker may be covered, clean the speaker surface.
Unable to identify SIM Card	The SIM card may be incorrectly installed. Remove and re-insert the SIM card. Sim card may not be in good condition due to dirt or damage, Clean the metal contact point pole or replace it
Unable to locate	The GPS signal is weak and the phone may not be able to receive the signal. Move to an open & flat place and locate it again.
Unable to Charge	Power adapter plug may be damaged or poor contacting, pull out and re-plug the adapter. Charging cable connectors may be damaged or have poor contact. Pull out and

	re-insert the cable.
Short standby time	The battery life becomes shorter in a high-temperature environment, Replace with a new qualified battery.
	Network Operator problem, Power consumption increasing in areas a weak signal, please temporarily turn off the device
Unable to connect the Network	SIM card cannot work properly or cannot be used. Make sure the SIM card has a balance and is not overdue.
	The mobile network is not enabled, Switch on the SIM card network and contact the Network operator to activate the cellular network.

Limited Warranty

30 Days 1-1 Exchange Policy

For 1–1 exchange to be valid, items purchased must be returned within 30 days to our service center. All accessories, packaging, and receipt must be presented for the exchange. The device should not show signs of wear and tear or product damaged by the customer's fault. The IMEI of the returned device should be the same as per receipt and is a warranted set sold by SWT International Pte Ltd

You may opt to choose another item and pay the price difference. In the event where the product is no longer sold, a credit note may be offered and must be utilized within one (01) month. Extension of the expiry date is not permitted. Refund is subject to approval and will be given in the same mode of payment that was used in the original purchase (if a credit card is used, please bring along the same card & the amount must be credited back into the same credit card).

14 Days Refund Policy

If the exchange period has elapsed, customers can proceed to contact the brand's service center directly for any

repair or warranty claims, if applicable. Customers are encouraged to contact the service centers first before visiting and bring along the original purchasing receipt/invoice with the faulty product during your visit

To be eligible for a refund, you have to return the item you have purchased to us within 14 calendar days of the purchase. The device should not show signs of wear and tear or product damaged by the customer. Contact our service center for an appointment for a refund if you had bought online.

If our products arrive damaged, please contact us right away and we will handle the product under a 14-day 1-1 exchange policy.

Contact Us

Address: 4533 MacArthur Boulevard
Suite #A5175 Newport Beach, CA 92660

Live Chat/Call Hours:

10am-2pm, 9pm-1pm Central Time
Tuesdays through Saturdays

Phone: +1-832-384-8988

Website: <https://p-one.voicepingapp.com>

Email: sales@swtinter.com