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Gareth R. Jones received his doctorate from Lancaster University, England, and was trained in economics and organizational theory and behavior. His research interests include organizational design for performance, business evolution, and corporate-level strategy. Dr. Jones has published articles in all major management journals and has co-authored several textbooks. When first introduced to modern management, Jones and George made a huge splash with its innovative voice, content, pedagogy, design and package. The cutting-edge 4th edition continues to redefine the principles of text management should look, sound and feel. As a team author Gareth Jones and Jennifer George have a unique qualification to write about both the strategic and organizational challenges managers face. No Office textbook author team today matches their combined research and text writing experience. Modern governance is a comprehensive text that examines the theoretical foundations of modern management thought and research. Through various real world examples from small, medium and large companies he shows the reader how these ideas are used by practicing managers. While the organization of this text follows the basic functional approach of planning, organization, guidance and control its chapters can be used flexibly and instructors can organize their course management according to the format they are most comfortable with. One of the most popular features of the book has always been its focus on The Manager as a person who discusses managers as real people with their personalities, strengths, weaknesses, opportunities and challenges. In the 4th edition, the authors expand this topic by discussing the importance of management competencies, a specific set of skills, abilities and experience that gives one manager the opportunity to perform at a higher level than another in a particular context. Topics of diversity, ethics and information technology have also been greatly expanded in the 4th edition through chapters on each of these topics, as well as in text examples, photographs, unpacking stories, and the end chapters of material-all areas that truly serve to bring to life the workplace realities that today's student will encounter during careers. Prepared by Tom Quirk of Webster University, the study guide has been completely revised and updated to assist students with master course content. Each chapter now includes the goals of learning: Head sketches and relevant, truly false, multiple choices, and essay questions, with key answers including links to the text page. Gareth Jones is a professor in the Department of Management at the College of Business Administration and the Graduate School of Business and the University of Texas. He co-authored three other major textbooks, including on organizational behavior (an award he shares with CONTEMPORARY MANAGEMENT co-author and wife, Jennifer George), one on organizational theory, and one on strategic management. Jones holds a bachelor's and PhD from Lancaster University, UK. He has taught at the University of Warwick, Michigan State University, and university of Illinois/Urbana-Champaign Jennifer George is a well-published professor, as is currently Mary Gibbs Jones Professor of Management at Jesse H. Jones Graduate School of Business at Rice University. She is the co-author of the aforementioned book of organizational behavior. She holds a bachelor's degree from Wesleyan University and a master's degree in business administration from New York University. Gareth Jones is a professor in the Department of Management at the College of Business Administration and the Graduate School of Business and the University of Texas. He co-authored three other major textbooks, including on organizational behavior (an award he shares with CONTEMPORARY MANAGEMENT co-author and wife, Jennifer George), one on organizational theory, and one on strategic management. Jones holds a bachelor's and PhD from Lancaster University, UK. He has taught at the University of Warwick, Michigan State University, and university of Illinois/Urbana-Champaign Jennifer George is a well-published professor, as is currently Mary Gibbs Jones Professor of Management at Jesse H. Jones Graduate School of Business at Rice University. She is the co-author of the aforementioned book of organizational behavior. She holds a bachelor's degree from Wesleyan

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