



Windermere Medical Clinic
3850 Windermere Pkwy., Ste 105
Cumming, Georgia 30041
Tel: (678) 455-2800

Canton Primary Care
200 Eagles Nest Dr., Ste 300D
Canton, Georgia 30115
Tel: (678) 455-3200

Primary Care of Habersham
386 Hwy 441 Bypass
Baldwin, GA 30511
Tel: (706) 407-0100

How To Login To Your Patient Portal

Step 1:

◆ Visit our website www.WindermereMedical.com and click the “Patient Portal” tab at the top of the page, or visit <http://www.windermere.com/#patient-portal> to reach the Portal Login page directly.

Step 2:

1 LOGIN TO YOUR ACCOUNT
Send verification code to confirm access to this number. Standard text messaging rates apply.

Using Mobile Phone

OR

Enter the details below

User Name

Password

Forgot logging in

Login

Would You Like To Join Our Practice?

Pre-Register

Click the “Using Mobile Phone” tab to login or to set up a new Patient Portal account

Enter your credentials into the Mobile Phone Login form and press “Submit”.

2 LOGIN TO YOUR ACCOUNT

Enter the details below

First Name

Last Name

Birthday

Return to Login Page

Submit

Would You Like To Join Our Practice?

Pre-Register

3 Send verification code to confirm access to this number. Standard text messaging rates apply.

Return to Login Page

Send Code

After pressing “Submit”, you will be asked to verify your phone number and send a verification code. Make sure the phone number you select is the SAME phone number we have on file for you, Then press “Send Code”.

Step 3:

- ◆ Next a code will be texted to your cell phone. Enter in your code and press “Login”.
- ◆ Remember, you **MUST** use the same phone number that we have on file for you. If you do not see the correct number when asked to send the verification code, please **TEXT (DO NOT CALL)** us at **678-455-2800** and request that we update the phone number on your account.
- ◆ When sending your **TEXT** message, please include the following:
 1. You First and Last Name
 2. Your date of birth
 3. That you want to update the phone number in your account
 4. The correct phone number

Step 4:

- ◆ If you have already set up your patient portal, you should now be logged in.
- ◆ If this is your first time logging into your portal, you will be asked to verify your date of birth and phone number again. This has to be **THE SAME NUMBER** that we have on file for you. After you enter this information, press “Next”.

Step 5:

- ◆ Now you will be asked to reset the password to your Patient Portal account. Choose a strong password and press “Next”.
- ◆ Next, you will be asked to select a security question and answer. Select a question from the drop-down options and type in your answer.
- ◆ Lastly, you will be asked to agree to our Practice Consent Information. After doing so, your account will be created and you will now be logged into your Patient Portal.