



**I'm not a robot!**

# **Odsp mandatory special necessities benefit request form pdf**

## **Odsp basic needs allowance. Basic needs for odsp. Odsp personal needs allowance. Odsp basic needs amount.**

In addition to amounts payable monthly for income support, ODSP recipients may also be eligible to receive other benefits and supports. ODSP recipients may also be eligible to receive incontinence supplies such as adult diapers, absorbent underwear, pads, underpads and wipes free of charge. To be covered for these items, ask your ODSP caseworker for a Mandatory Special Necessities benefit request form. Simply have your doctor complete the form and return to your caseworker for approval. Once approved, you can order your products from an approved Ontario vendor who will bill ODSP (the Ministry of Community and Social Services) directly without out-of-pocket expenses to you. In addition, ODSP recipients may also be eligible to receive funding towards liquid nutrition products, special diet items, nutritional substitutions. Depending on your medical condition or need for special diet products, you can receive up to \$250 monthly from the provincial government. Contact ODSP for your assigned caseworker for more information on how to apply and what benefits you may be eligible to receive. ODSP recipients may also be eligible to receive medical supplies and transportation to and from medical appointments such as the family doctor, optometrist or dentist where these costs exceed \$15 per month. To be covered for these items, ask your ODSP caseworker for a Mandatory Special Necessities benefit request form. Simply have your doctor complete the form and return to your caseworker for approval. If you are receiving Ontario Disability Support Program Income Support, a drug card will be mailed to you each month with your cheque or statement. You can use this card for prescription drugs in the following month at your local pharmacy.

Mail application, supporting documents, and the statutory filing fee of \$11.00 to the address below. This fee does not include the cost of a certified copy of the record after the amendment is filed. Please enclose additional fee of \$30.00 for the first copy of the amendment requested, and \$3.00 for each additional copy.

 TEXAS  
The State of Texas  
Austin, Texas

**Texas Vital Statistics Department of State Health Services**  
P.O. BOX 12000 Austin, Texas 78771-0000

**APPLICATION TO AMEND CERTIFICATE OF DEATH**

Please type or print.

|                 |                         |     |        |
|-----------------|-------------------------|-----|--------|
| NAME            | LAW                     | FNU | MIDDLE |
| STREET ADDRESS  | DARTIME PHONE ( ) _____ |     |        |
| CITY            | STATE                   | ZIP |        |
| SIGNATURE _____ |                         |     |        |

**PART I. DATA NAME, DATE AND PLACE OF DEATH, AND NAMES OF PARENTS AS INFORMATION APPEARS ON DEATH CERTIFICATE.**

|                                    |  |
|------------------------------------|--|
| 1. FULL NAME OF DECEASED           | 2. DATE OF DEATH                             |
| 3. PLACE OF BIRTH (City or County) | 4. I.D.#                                     |
| 5. FULL NAME OF FATHER             | 6. I.D.#/TIN/SSN/DOB/SEX/FILE NO. (If known) |
| 7. FULL NAME OF MOTHER             |  |

**PART II. ITEMIZE ON ORIGINAL DEATH CERTIFICATE TO BE CORRECTED.**

|                     |                                  |                         |
|---------------------|----------------------------------|-------------------------|
| 8. ITEM OR ITEM NO. | 9. ENTRY ON ORIGINAL CERTIFICATE | 10. CORRECT INFORMATION |
|                     |                                  |                         |

**AFFIDAVIT OF PERSONAL KNOWLEDGE**

**PART III. THIS SECTION MUST BE SIGNED BY THE INFORMANT, PHYSICIAN, OR FUNERAL DIRECTOR WHO SIGNED THE ORIGINAL DEATH CERTIFICATE. THIS SECTION MUST BE SIGNED IN THE PRESENCE OF A NOTARY PUBLIC.**

STATE OF TEXAS, COUNTY OF \_\_\_\_\_  
Before me on this day appeared \_\_\_\_\_ (Name of Affiant)  
now testifying as \_\_\_\_\_ (Street Address) (City)  
\_\_\_\_\_, who is related to the deceased named in Item 1 above as \_\_\_\_\_  
and who on said Deed and Lays that the death certificate identified in Part I is in error with respect to the entries shown in Item 1 above and the information shown in Item 10 is true and correct.

**PART IV. LIST OF DOCUMENTS SUBMITTED WITH THIS APPLICATION**  
(See Parts V and VI on reverse side.)

**OFFICE USE ONLY**

|  |                            |
|--|----------------------------|
| Signature  | Signature of Notary Public |
| Seem to and submitted before me, this day of _____, 20 _____ |                            |
| Commission Expires _____                                     |                            |
| Type of Notary Public _____                                  |                            |
| Home Address _____   |                            |
| City and State _____   |                            |

**WARNING: THIS IS A GOVERNMENTAL DOCUMENT. TEXAS PENAL CODE, SECTION 27.18, SPECIFIED PENALTIES FOR MAKING FALSE STATEMENTS OR FALSIFYING DOCUMENTS.**

You can use this card for dental care services in the following month simply by presenting it to your dentist. The card lists your name and your spouse's name (if applicable). Many vision care services are already covered by the Ontario Health Insurance Plan (OHIP). OHIP covers annual eye examinations for patients under 20 years of age and patients 65 years of age or older and major eye examinations for all patients with medical conditions that affect the eye such as infections or diseases. The ODSP Vision Care Benefit provides routine eye examinations (once every two years) for you and your family if coverage under OHIP is not available, assistance with the cost of prescription eyeglasses (once every three years) for you, your spouse and your children under 18 years of age, assistance with the cost of eyeglass repairs for you, your spouse and your children 18 years of age. To get assistance with the cost of prescription eyeglasses, contact your local Ontario Disability Support Program office and ask for a Vision Care benefit authorization form. Take this form to your optometrist or optician and ask them to fill it in when you get glasses, frames or repairs. July 2022 Summary of legislation The costs of the following items can be covered for members of the benefit unit as Mandatory Special Necessities (MSN) if not otherwise covered or reimbursed: diabetic supplies, surgical supplies and dressings, transportation reasonably required for medical treatment, if the cost of that transportation in the month exceeds \$15. The costs may be covered by adding the amount for the items to the monthly income support payment using pay direct, whereby the recipient receives the items or services from a third party and the third party invoices the local ODSP office for the amount for the items or services. Legislative authority Sections 21(2)(3) of the Ontario Disability Support Program Act, 1997 Section 44(1)(1)(iii) and (iii.1) of the Ontario Disability Support Program Regulation Summary of directive The MSN benefit covers the costs of the following items and services: diabetic supplies, surgical supplies and dressings, transportation reasonably required for medical treatment which exceeds \$15 in a month. The cost of the item must not be otherwise reimbursed or subject to reimbursement from any other source. Intent of policy To ensure that ODSP recipients receive diabetic supplies, surgical supplies and dressings, and transportation reasonably required for medical treatment, where they are not available from any other source. Application of policy Eligibility The MSN benefit is available to all members of the ODSP benefit unit, including dependent adults. Diabetic supplies Diabetic supplies include needles and syringes, alcohol swabs, platforms, lancets, blood glucose monitors and insulin pump supplies. Insulin and test strips are covered under the Ontario Drug Benefit (ODB). The diabetic and surgical supply cost schedule is used to assist staff in determining the appropriate benefit amount for these items. However, actual costs should be covered based on receipts. Diabetes Canada, Ontario Division's "Monitoring for Health" program can provide coverage of lancets and blood glucose monitors for insulin-dependent clients (using injections). The central toll-free telephone number for Diabetes Canada is 1-800-361-0796. Diabetes Canada provides funding for 75% of the cost of testing strips and lancets (up to an annual limit of \$920, only for persons who are insulin-dependent (using injections). The balance of the cost is an approvable MSN item. Coverage for different types of blood glucose monitors is as follows: traditional blood-glucose monitors intermittently scanned Continuous Glucose Monitors (iCGMs) — formerly referred to as Flash Glucose Monitors (FGMs) real-time Continuous Glucose Monitors (rtCGMs). Diabetes Canada provides funding on a reimbursement basis for the cost of a blood glucose monitor (used for monitoring blood sugar levels). Diabetes Canada will provide the lesser of 75% of the value or \$75, once every five years, only for persons who are insulin dependent. The balance of the cost is an approvable MSN item if not covered by another source. For people who are not insulin dependent (not using injections) the full cost of a traditional blood glucose monitor is an approvable item if not covered by another source, based on a completed MSN benefit request form, subject to a limit of \$54. Note: Only models of blood glucose monitors whose test strips are covered under the ODB will be approved. Vendors can verify which test strips are covered by the ODB. The ODB provides funding for iCGMs and the Ministry of Health's (MOH) Assistive Devices Program (ADP) provides funding for real-time Continuous Glucose Monitors (rtCGMs) and its related supplies (i.e., sensors and transmitters). Surgical supplies and dressings For ODSP purposes, surgical supplies and dressings are supplies prescribed by a licensed Ontario physician that are required as a direct result of a surgical, radiological or medical procedure or disease. Persons recovering from surgery should first seek coverage for surgical supplies from their local Community Care Access Centre before seeking coverage from ODSP. Persons requesting assistance for ostomy supplies must provide verification that they have applied for the yearly grant of \$1,300 from ADP, payable in two instalments. Funding for costs greater than \$1,300 is allowable. Information about the ostomy grant is available at 1-800-268-6021. The Easter Seals Society Ontario delivers an incontinence supply program for families of children with severe disabilities where the disability results in chronic incontinence. Under the Easter Seals program, children (aged 3-5) are eligible for \$400 and children (aged 6-17) are eligible for \$900 in incontinence supplies, in two semi-annual instalments. Applicants should contact Easter Seals at 1-888-774-4373. Dependent children are eligible through the MSN Surgical Supplies and Dressings category for the amount above that which is provided by the Easter Seals program. Supplies for a Continuous Positive Airway Pressure (CPAP) machine are also covered (tubing, masks, water chamber, distilled water, filters). Transportation Travel and transportation costs are paid when the costs exceed \$15 per benefit unit in a given month, and the travel meets the criteria of one of the three components outlined below. In order to receive transportation costs (except in emergencies) an MSN Benefit Request form must be completed. The approved costs should be based on the most economical mode of transportation that the approved health professional indicates a person's condition enables him/her to use. There are three components in the MSN travel benefit that describe when costs for travel and transportation can be provided. 1. Professionals designated under the Regulated Health Professions Act, 1991 (RHPA) The MSN travel and transportation benefit is available to recipients who incur transportation costs to or from any therapy or treatment provided by a professional designated under the RHPA. The professionals governed by the RHPA are: physicians, nurses, psychologists, psychotherapists, physiotherapists, dietitians, dentists, dental hygienists, dental technicians, denturists, chiropractors, midwives, optometrists, opticians, pharmacists, kinesiologists, chiropodists, & speech-language pathologists, massage therapists, occupational therapists, respiratory therapists, medical laboratory technologists, medical radiation technologists, homeopaths, traditional Chinese medicine practitioners, naturopaths, and alcohol and drug recovery groups. The costs of transportation to attend drug and alcohol recovery groups (e.g., Alcoholics Anonymous, Narcotics Anonymous) are covered, provided the recipient's physician or psychologist has prescribed it, and the program is available locally. 2. Mental health therapy and mental health counselling The costs of travel to mental health therapy/mental health counselling is covered provided that the treatment has been prescribed by a psychiatrist, other physician or psychologist and the program is provided under the supervision of a psychiatrist, other physician or psychologist. To "prescribe" a program means that the psychiatrist, other physician or psychologist has provided a clear indication that the program is part of the client's medical treatment or therapy. The program or activity must be under the supervision of a psychiatrist, other physician or psychologist, and the activity or program is administered and adapted to individual participants by qualified mental health caseworkers. 3. Other physician or psychologist Coverage will continue for recipients who were receiving transportation costs to attend day programs or other activities on September 30, 1999, for as long as the person attends the program. New requests for transportation costs to attend day programs are not eligible, unless the request meets one of the three components listed above. The following chart outlines the amounts that ODSP will pay for different modes of transportation: Mode of transportation Coverage available Public transportation The lesser of the cost of all return trips per month or the cost of a monthly transit pass. Private vehicle 40¢ per kilometer/41¢ in the North and North East Regions. Parking costs are covered with receipts. Agency driver Agency fee or 40¢ cents per kilometer/41¢ in the North and North East Regions where there is no established fee. Taxi Return trip door to door\* Ambulance Scheduled travel by ambulance\* Not waiting for customer during appointment. However, in regions where distances are great (e.g., the north or rural areas), it may be less expensive for a taxi to wait rather than to make a return trip. In this case, the waiting fee should be paid. In areas where distances are short (e.g., cities and towns), it is generally less expensive for a recipient to ride a taxi for a return trip. Emergency travel Some ODSP recipients may require emergency medical treatment and request reimbursement for transportation expenses that were not approved in advance. Emergency costs can be covered based on receipts. A note from the recipient requesting reimbursement and specifying the destination and the mileage incurred is also acceptable; however, receipts (e.g., parking receipt) should also be included if available. Where the recipient is requesting reimbursement, they should be asked if they will require regular appointments. If so, an MSN request form should be completed by the approved health professional and upfront verification would apply as in all other cases. Out of town travel and out of country travel Out of town travel may be approved when necessary to receive treatment or therapy provided by a professional designated under the RHPA. (These professionals are listed on page 4 and 5.) This may include overnight stays en route for long trips or during treatment that lasts for more than one day. Where appropriate, travel across a provincial border may be covered. (i.e., Manitoba and Quebec). Out of country travel If out of country travel is necessary for treatment or therapy, travel and transportation costs can only be covered when OHIP is covering the costs of the treatment. A letter from the Ministry of Health and Long-Term Care is required to document OHIP coverage. Mode of transportation, meals and attendants With any approved travel, the most economical mode of transportation that the approved health professional indicates a person can use, should be used. The most economical accommodation should be used when overnight stays are required for a person to receive necessary medical services. Costs for meals while travelling are allowed in appropriate circumstances. Meal allowances should not exceed \$5.00 for breakfast, \$8.00 for lunch and \$15.00 for dinner (daily total \$28.00). Alcoholic beverages are not covered. If the traveller needs someone to accompany them (e.g., to provide physical or attendant care, assistance with disembarking, etc.), an attendant's travel costs may be covered where an approved health professional specifies that it is necessary for someone to accompany the recipient. Many carriers allow attendants to travel for free or at reduced rates. Only the balance of travel costs, plus meals are to be covered. Attendants are required to share accommodation on overnight stays. Northern Ontario residents Northern Ontario residents must apply for the Ministry of Health and Long-Term Care's Northern Health Travel Grant (NHTG) Program for health-related travel expenses. Prior to travel, the traveller will need to have the referring health care professional complete the required sections of the NHTG application form and return the application to the ODSP office. After the trip is completed, the NHTG application form, completed in full by the medical specialist or the health care facility service provider, along with the original receipts for the travel costs incurred, must be submitted to the ODSP office. If the NHTG application form and original receipts are not returned to the local office, an overpayment may be applied. MSN Benefit Request Form The Mandatory Special Necessities Benefit Request Form (2957) should be given to recipients requesting MSN for the first time and at the time of any subsequent renewal. The form captures all information necessary to determine eligibility, determine the benefit amount, and establish the approval period. The MSN benefit is paid commencing the date that the completed Mandatory Special Necessities Request Form is received by the ODSP office with the exception of emergency travel noted above. Who can complete the form: Type of benefit Eligible professional Medical transportation Physician, nurse in the extended class, psychologist (for addiction related treatment) only. Diabetic supplies Physician, nurse in the extended class, registered nurse (where a physician has identified the need). Surgical supplies and dressings Physician, nurse in the extended class, registered nurse (where a physician has identified the need). Note: Where sections of the form relating to diabetic supplies or surgical supplies and dressings are being completed by a Registered Nurse or Enterostomal Therapist, the box indicating that the need has been prescribed by a physician must be checked in order for a benefit to be approved. Cost schedule - diabetic and surgical supplies Diabetic and surgical supply cost schedule (see Appendix A) is available to ODSP staff to help determine the amount to be paid for these items. This schedule is not exhaustive. Other items can be covered if they meet the definition of surgical supplies, are prescribed by an approved health professional, and are listed in the "other" box on the MSN Benefit Request Form. The schedule reflects average costs for the most commonly prescribed supplies. If actual costs exceed the amounts set out in the schedule, the higher actual cost should be paid based on written estimates or receipts provided by the recipient. It is not necessary to request estimates/receipts each month. The estimate/receipt is only used to establish/verify a cost that exceeds the amount set out in the schedule. Worksheet An MSN worksheet (Form 2968) is also available to ODSP staff to assist them in determining the appropriate monthly MSN benefit amount for each category. Covering the costs of approved items or services Adding the amount for the item(s) or service(s) to the monthly income support payment To determine whether a pay direct arrangement should be implemented for a recipient, the following factors should be considered: the recipient has indicated a need for assistance with the payment of his or her MSN benefit(s) the amount for the item(s) or service(s) is high A decision to use a pay direct approach is not appealable to the Social Benefits Tribunal. Approval periods and review dates Principles MSN approval periods should be tied to the duration of need identified by the approved health professional. Where a private vehicle is used for medical transportation, the recipient should provide an estimate of the mileage for a return trip to the identified appointment. ODSP staff can assist the recipient in estimating the mileage. Where other means of transportation are required (e.g., taxi, ambulance), the recipient should submit a written estimate for the cost of return trips. If the costs of supplies or transportation exceed the approved amount, the benefit amount can be adjusted based on one time verification through an estimate or receipt. It is not necessary to request estimates/receipts each month. Permanent need Where the need identified by the approved health professional is permanent and requirements are not expected to change (e.g., stable diabetes), a review of the need is not required. If the costs exceed the schedule, the actual amounts can be paid based on one time verification. Changing need Where the need identified by the approved health professional indicates that the needs are expected to change, the benefit is approved for the duration identified by the approved health professional.

## Benefits: Mandatory



### Mandatory Special Necessities (MSN)

- Health professional must fill out the Mandatory Special Necessities Form to receive these benefits.

- **Diabetic Supplies**
  - Covers needles, swabs, lancets, blood glucose monitors
- **Surgical Supplies and Dressings**
  - Prescribed by physician as a result of surgical, radiological or medical procedure or disease.

A review is needed prior to the expiry of the benefit. Staff must ensure that the recipient is provided with the "Mandatory Special Necessities Benefit Request Form" 60 days prior to the benefit expiry date. At the time of review, if the need has changed, a new benefit amount will be determined for the next approval period, based on the need and duration identified by the approved health professional. Time Limited Need Where the approved health professional indicates that the need is time limited (e.g., six months transportation to physiotherapy for a broken leg), no review is needed nor is a new form to be issued at the end of the benefit period. Recipients transferring from Ontario Works Some Ontario Works participants will be granted ODSP while receiving Ontario Works Mandatory Benefits for medical transportation, diabetic supplies and surgical supplies/dressings. Eligible costs should continue to be paid without interruption until the Ontario Works benefit expiration date. If an appropriate documentation is provided (i.e., doctor's prescription, review date, verification of costs must also be provided for transportation and where diabetic/surgical supply costs exceed the ODSP schedule) The item would be approved under ODSP MSN benefits Ontario Works participants who are granted ODSP while receiving Ontario Works Mandatory Benefits (that would be approved under ODSP) for a documented life-long condition, in which the level of need is not expected to change, do not require a review, as long as documentation standards are met and the funds are sufficient to meet the recipient's needs. If costs exceed the ODSP schedule amount during the approved period, the benefit can be adjusted based on one time verification through an estimate/receipt. It is not necessary to request estimates/receipts each month. Where requests are not approved Recipients must be notified in writing of a decision not to approve MSN benefits. Internal reviews and appeal provisions apply. Retroactive payments based on reconciliation of costs with the exception of meal allowances, MSN pays for the actual cost of the travel/transportation and supplies specified on the MSN form. In some cases, actual costs will exceed the amounts originally approved. In these cases, a reconciliation should take place based on verification of the actual expenses incurred. Payment for the difference in costs can be made retroactive to the date the completed MSN form was received by the ODSP office. Related directives 9.6 — Assistive devices 9.10 — Extended Health Benefit Bulletins 09-99 010-99020-2000 010-200207-2005 Appendix A Ontario Disability Support Program Diabetic and surgical supply schedule Note: The following schedule is not exhaustive. Additional or alternate items may be prescribed based on a recipient's specific circumstances and indicated in the "other" box on the MSN Benefit Request form. This chart reflects an estimate of costs for many commonly prescribed supplies and is used to assist staff in determining the appropriate benefit amount for these items. However, actual costs should be covered based on receipts. For ODSP purposes, surgical supplies and dressings are considered to be those supplies prescribed by a licensed Ontario physician and required as a direct result of a surgical, radiological or medical procedure or disease. Item Average cost Unit cost Diabetic supplies Insulin syringes/pen 100 \$0.21 30 each Needles/100 box \$27.05 27 each Lancets/200 box \$13.99 07 each Wipes: Betadine/100 box \$17.61 \$3.09 18 each Incontinence supplies Diapers/case \$78.03/case \$78.03/case Containment briefs - reusable \$26.32/case \$26.32/case Containment pads - disposable \$44.75/case \$44.75/case Leg bags - disposable \$6.11 \$6.11 each Leg bag straps \$6.86 \$6.86 Enema kits \$5.13 \$5.13 Latex gloves/box 100 \$11.43 \$11.43 each Vinyl gloves non-sterile/100 box \$12.79/box \$12.79 each Vinyl gloves sterile/50 box \$68.75/box \$1.38 each Ostomy flanges/5 box \$42.96 \$8.59 each Ostomy pouches/10 box no drain \$35.90 \$3.59 each Urostomy (pouch with drain) \$5.71 \$5.71 each Edredone bags \$7.26 \$7.26 Catheters - indwelling \$10.83 \$10.83 Catheters - straight \$2.18 \$2.18 External condom catheters (urinary incontinence) \$1.06 each \$1.06 each Paste (ostomy) \$13.89 \$13.89 Ostomy deodorant \$22.82 \$22.82 Antiseptic solutions: Hydrogen peroxide \$3.14 \$3.14 \$3.14 \$3.14 Surgical dressing/gauze Non-sterile 2x2 2 ply \$5.15 \$5.15 \$3.12 2 ply \$7.02 \$7.02 4x12 2 ply \$11.03 \$11.03 2x2 8 ply \$5.54 \$5.54 3x8 8 ply \$6.73 \$6.73 4x8 8 ply \$9.15 \$9.15 Sterile 2x2 12 2 ply \$10.37 \$10.37 2x2 12 2 ply \$22.82 \$22.82 4x4 12 2 ply \$29.05 \$29.05 Elastoplast dressing: 3.8 cm x 4.56.3 cm x 4.57.5 cm x 4.5 \$18.95 \$24.00 \$27.24 \$18.95 \$24.00 \$27.24 Adhesive tape \$2.46 \$2.46 \$2.46 Wheelchair calculating MSN benefit amounts assume 31 days or 4.33 weeks per month. June 2016 Summary of legislation Recipients can receive coverage for the cost of batteries and necessary repairs for mobility devices used by a member of the benefit unit if these costs are not otherwise reimbursed. Legislative authority Section 4(1) vii of the ODS Regulation. Summary of directive All members of a benefit unit are eligible for batteries, replacement batteries and payment of repairs for a mobility device. An Income Support Specialist can authorize payment for "essential" repairs that are completed without prior authorization if the repairs were necessary after work hours or on a weekend. Mobility devices include manual or electric wheelchairs, scooters, walkers and lifting devices. There may be circumstances where a member may require a repair to a secondary device. In these circumstances staff should exercise their discretion when approving the necessary repair. Intent of policy To provide assistance with the cost of batteries, replacement batteries and necessary repairs to a mobility device for members of the benefit unit. Application of policy Items covered under ODSP equipment originally acquired by the recipient through the Ministry of Health and Long-Term Care's Assistive Devices Program (ADP) equipment purchased directly by a member of the benefit unit equipment purchased on behalf of a recipient by a Community Agency or service club (e.g., March of Dimes). The following repairs and maintenance may be covered: purchase of original battery (usually has six month warranty) replacement batteries (not under warranty) repairs to the wheelchair/mobility device that are not covered under warranty After hours/weekend repairs Ordinarily, clients must obtain advance authorization from the Ministry before proceeding with repairs to a mobility device. The Income Support Specialist can authorize payment for "essential" repairs completed without advance authorization if the repairs were necessary after work hours or on a weekend. In all cases, the Income Support Specialist must ensure that the repair was not covered under warranty Examples of "essential" repairs (done without advance authorization) include: repairs to a flat tire replacement of a deficient battery repairs due to a mechanical or structural breakdown of the mobility device breakdown of the mobility device occurred outside of the client's home These costs should be covered when the breakdown of the mobility device has occurred at a time when the secondary back up or loaned replacement was not available. Excessive or repetitive repairs Ongoing repairs to a mobility device may indicate that the equipment requires replacement due to the age and condition of the equipment. Consideration should also be given to the client's activity level. The Income Support Specialist should review the repair history to determine if authorizations for repairs should continue or if the client should be advised to apply for funding to the ADP for a new mobility aid. Repairs to "high technology" mobility devices ADP provides several categories of devices through a shared equipment pool administered by a designated agency or vendor or contract with ADP. All repairs and maintenance on equipment provided by the respective pool must be done by the pool agency/vendor. The province-wide vendor for the wheelchair pool for "high technology" wheelchairs is Motion Specialties. For information about service, including after hours, caseworkers or clients may contact the Central Equipment Pool (CEP) at 416-701-1351 or 1-800-395-6661 or email at cep@motionspecialties.com. For equipment prescribed after September 1, 1999, repair costs are covered by the pool. However, if the equipment was prescribed before September 1, 1999, recipients may have the repairs covered by ODSP. Related directives 9.6 — Assistive devices 9.12 — Mandatory