



Managed IT | Cloud Services | Business Optimization

[www.sibobusiness.co.za](http://www.sibobusiness.co.za)



## COMPANY PROFILE

SIBO Business Solutions

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# COMPANY INFO



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# ABOUT US



SIBO Business Solutions is a provider of integrated business technology and consulting services.

We partner with small and medium-sized enterprises (SMEs) to deliver managed IT support, cloud solutions, and business process for your growth –

We partner with small and medium-sized enterprises (SMEs) to deliver managed IT support, cloud solutions, and business process optimization –  
– all with a single focus: making technology work for your growth.

# OUR CORE SERVICES



## Managed IT support

24/7 proactive monitoring, helpdesk, cyber security, backup & disaster recovery

## Business Process Optimization

Workflow automation, systems integration, digital transformation consulting

## Cloud solutions

Migration, hybrid cloud, Microsoft 365, AWS/Azure management, data sovereignty



# Our Scalable Service Model

We don't believe in one-size-fits-all. Our model is built for SMEs that need both stability and flexibility.

## Fixed-Fee Managed Services

Predictable monthly costs covering day-to-day IT operations, security, and support. No surprises. No hidden fees.

## Project-Based Consulting

For strategic initiatives – cloud migration, system upgrades, process re-engineering – you pay only for the project scope you need.

# WHY SME'S CHOOSE SIBO



## SLA Framework

Our Service Level Agreement locks in:

Predictable performance –  
clear uptime and response metrics

Transparent accountability –  
regular reporting and business reviews

Long-term partnerships –  
annual technology roadmaps  
aligned to your goals

- ☐ **Local responsiveness** – Support in your time zone, real people on the line
- ☐ **Security-first mindset** – aligned, with proactive threat management
- ☐ **No vendor lock-in** – We recommend what's right for you, not what earns us a commission
- ☐ **Plain-language communication** – No jargon, just clarity

# WHAT WE WILL DELIVER



We bridge the gap between complex technology and business growth.

Whether you need to stabilise your current IT, move to the cloud, or completely transform your operations ,

SIBO Business Solutions is your long-term technology partner.

*“A SLA isn’t just a contract. It’s our promise to grow with you.”*

– SIBO Business