i-rayconsulting

Unlock your enterprise knowledge

We empower organisations through modern Knowledge Management (KM) – driving smarter decisions, streamlining operations, retaining expertise, and accelerating AI adoption.



Common challenges. Proven KM fixes.

AI READINESS
Plenty of data but disappointing AI outputs

Build a strong knowledge foundation for AI

EXPERTISE RETENTION
Expertise leaves when people do

Capture and retain critical expertise

KNOWLEDGE REUSE
Teams repeat work already done

Reuse solutions and avoid repeated mistakes

KNOWLEDGE SHARING
Too much reliance on a few experts

Share knowledge beyond individual experts

CUSTOMER KNOWLEDGE
Previous customer answers are hard to find

Make past queries and resolutions easy to retrieve

KNOWLEDGE TRANSFER
Repetitive queries diverting experts from core work

Transfer knowledge continuously

How we help you

Assess & recommend → **Design & implement** → **Adopt & maintain**

KM strategy
Objectives, roadmaps and governance aligned with business priorities

Design & implementation
Processes and repositories to capture, share and reuse knowledge

Adoption & change
Engage teams, build capability and measure adoption

Why choose us

40+ **years of collective experience**
across industry sectors

- ✓ **Tailored** – built around your unique needs
- ✓ **Scalable** – fits your existing technology
- ✓ **Connected** – links people to what matters

Let's transform your knowledge ecosystem

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