

How to clear up pairing status of a pair of shin guards?

(Updated 4 August 2022)

This procedure is for unpairing a pair of shin guards from its previous user (in case the user's device is not available anymore). This procedure is based on iOS 15.5 and INSAIT JOY app (iOS version v3.7.1 and above).

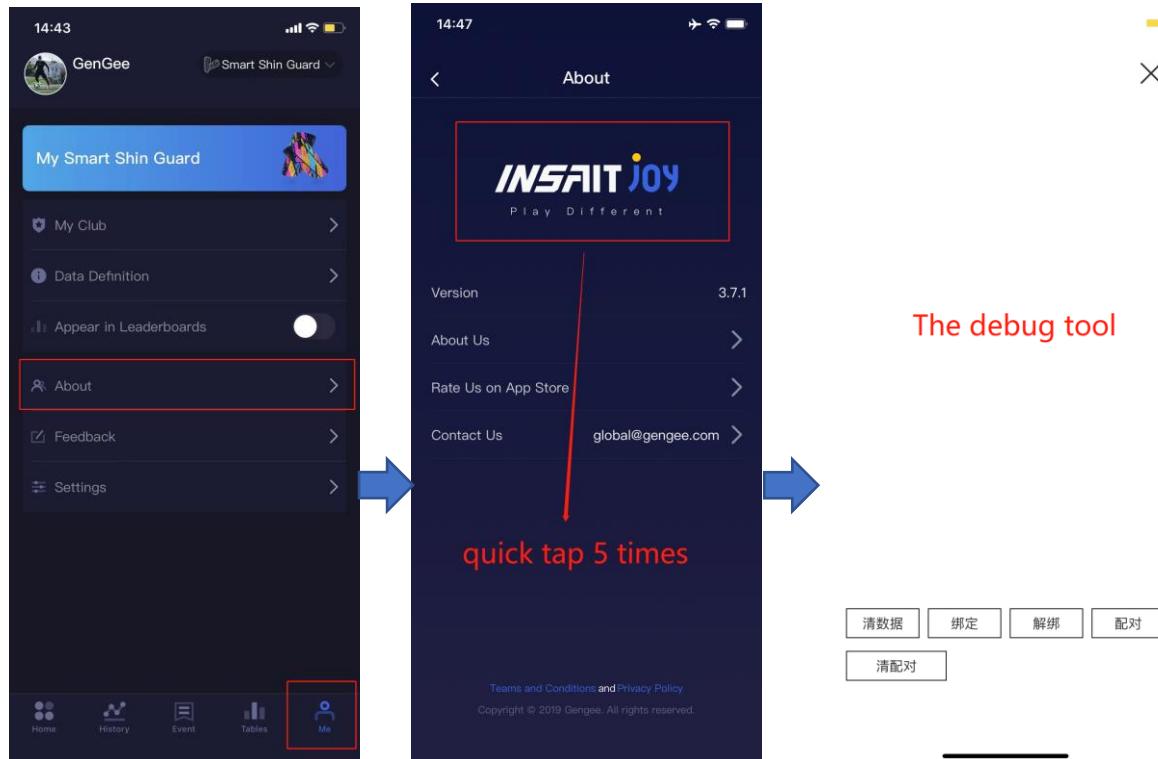
Tools needed: iPhone, with INSAIT JOY app (iOS version, **v3.7.1** and above)

Step 1. Login

1. Turn on Bluetooth
2. Open INSAIT JOY app. Switch to **Smart Shin Guards**

Step 2. Open up the hidden tool

1. Go to **Me** and enter **About**.
2. Quick tap the **INSAIT JOY Logo** 5 times to open up the hidden testing tool



What do the buttons mean?



What do the buttons mean?



1. Clear Clear up all data in the player tracking modules	2. Pair Pair the player tracking modules to this phone	3. Unpair Unpair the player tracking modules with the previous user	4. Pair the modules Pair a Left module with a Right module
5. Unpair the modules Unpair a Left module from a Right module	6. Turn off “30-step” setting		7. Turn on “30-Step” setting

Note: sometimes you may not see button 6 and 7.

Step 3. Clear up pairing status (Updated 21 JUL 2022)

1. Open up the player tracking modules (both left and right). We recommend only one pair at a time.
2. Tap “Clear” to clear up all data in the player tracking modules.
3. Tap “Pair” to pair the modules to this account first.
4. Wait until a green notifier pops up, then tap “Unpair” to unpair the modules.
5. Wait until a green notifier pops up, then turn off the modules and proceed to the next ones (if any).



1. You should be able to see both modules here.

Tap to select both of them.



2. Selected



3. Tap Clear to clear up data first



4. Green notifier indicates all data cleared



6. Wait until green notifier pops up (it says paired)



5. Tap Pair to pair modules to this account



R JOY SG07(b: 0, p: 1)	<input checked="" type="radio"/>
L JOY SSG(b: 0, p: 1)	<input type="radio"/>
R JOY CXQ(b: 0, p: 1)	<input type="radio"/>
L JOY SG07(b: 0, p: 1)	<input checked="" type="radio"/>
L JOY CXQ(b: 0, p: 1)	<input type="radio"/>

R JOY SG07(b: 0, p: 1)	<input checked="" type="radio"/>
L JOY SSG(b: 0, p: 1)	<input type="radio"/>
R JOY CXQ(b: 0, p: 1)	<input type="radio"/>
L JOY SG07(b: 0, p: 1)	<input checked="" type="radio"/>
L JOY CXQ(b: 0, p: 1)	<input type="radio"/>

7. Then tap Unpair to unpair the modules

8. Another green notifier pops up indicating modules unpaired

