GENERATIONAL DIFFERENCES A BRIDGE





GENERATIONAL DIFFERENCES

Characteristics	Silent Generation 1925-1945	Baby Boomers 1946-1960	Gen X 1961-1980	Millennial 1981-1995	Gen Z 1996-2012
Formative Experiences	Second World War Rock-N-Roll Nuclear Family Rationing Gender Roles	Cold War Post War Boom Moon Landing Woodstock Family oriented	Fall of Berlin Wall HIV/AIDs War on Drugs Latchkey Kids Rise of Tech	9/11 Attacks Social Media Invasion of Iraq Reality TV Google Earth	Economic turn Global focus Global warming Produce own media Wiki-Leaks
Aspiration	Owning Home	Job Security	Work-Life Balance	Freedom/Flexibility	Security/Stability
Career Focus	Jobs for Life	Loyal to Organizations	Loyal to Profession	Own boss/work with orgs (not for)	Career Multitaskers
Signature Product	Automobile	Television	Home Computer	iPod/iPad	Driverless Cars
Preferred Communicaiton Method	Face to Face	Telephone	Email	Text or email	Hand-held (face to face)



How to Bridge the Gap

Focus on Similarities

Welcome Change & Celebrate the "tried and true"

Ask questions instead of making statements

Avoid Stereotyping based on age Learn communciation styles



