

**GARANZIA
WARRANTY
GARANTIE
ГАРАНТИЯ**

Made in Italy

Dear Customer,
Our company and all its employees would like to thank you for choosing Dienne brand and for your trust in us.

This information booklet, received together with the product you have purchased, contains important information for its warranty and the proper maintenance and safe and long duration.

WARRANTY

Independently and in addition to what is required by law in terms of the product warranty, the frame of Dienne upholstered products is guaranteed for 2 years from the date of invoice.

The warranty refers to original manufacturing defects of the product and includes the free replacement or repair of damaged or defective parts found and recognized by Dienne or other authorized people.

The warranty does not cover damage caused by normal wear, handling or inappropriate use, accidental breakage or from force majeure. Also excluded from the warranty defects not attributable to Dienne as, for example, the incorrect installation of the product.

The warranty is void if the products are disassembled, modified or repaired by third parties not authorized from Dienne. The guarantee does not extend to textiles and leather supplied by the customer. Leather is a natural product that preserves, also worked, some aspects that qualify the origin without changing its strength, durability, quality: insect bites, small well-healed wounds, the signs of the dowel, wrinkles, a "grain difference", are to be considered and not defects. Even the natural settling of the padding is not to be considered a defect.

Any repairs carried out under warranty do not interrupt his progress. The warranty shall cease to have effect

after two years from the date of invoice. To exercise the warranty claims, this “Certificate of Guarantee” and the purchase invoice must be showed to Dienne and should be kept for the whole period of validity of the guarantee.

COMPANY PROFILE

A passion that grows every day for over 15 years, a strong propensity for innovation and a dream to fulfill. Become an excellence. If there is a way to get straight to the hearts of people, the key is to show transparency with what you do and the passion with which you devote yourself to your work. Dienne blends tradition and modernity ensuring 100% Italian craft upholstery. The raw materials we select, the hand that works, the creative genius that transforms the linearity given by the shapes and colors: this is our world, this is Dienne.

PASSION AND CRAFTMANSHIP

The manufacture of a product contains an indescribable charm: expert hands and the passion for the upholstery combine with innovation and technology. Noteworthy, in fact, continue to be the investments to guarantee a product of excellence, in order to ensure a Dienne product.

HOW TO ASSEMBLE YOUR NEW SOFA

- When the sofa is delivered, check the packaging is in-

tact.

- Remove the packaging at the place of installation without the use of cutters and / or sharp objects that could damage the coatings.
- Eliminate packaging residues from children, since they may cause choking hazard.
- Do not spill any packaging, but deposit it to the local public disposal system, according to current regulations.
- Upholstered furniture should not be exposed to direct sunlight.
- Keep the upholstered away from direct heat sources such as stoves, heaters, fireplaces, etc ...
- Allow an appropriate air recycling.
- Transport and packaging can cause temporary deformation of some parts of upholstery. We recommend smoothing and animate with your hands stakeholders, to reshape the coating.
- Upholstered furniture should be moved by lifting them, no drag, to avoid damaging the floor and the feet.
- Pay particular attention to any arms grafted with bayonet, during handling phases.
- We recommend to make an appropriate use of products, avoiding to sit down on arms, backs and headboards.
- The Dienne accepts no responsibility for any damage caused by the above mentioned indications.

CONVERTIBLE SOFA BED

The convertible sofas and sofa beds are products made with patented mechanisms, which allow transforming the sofas into comfortable beds. You must ensure, before closing your sofa bed, the mattress is free of sheets and blankets. Such non-compliance could lead to problems not

attributable to the manufacturer mechanism.

FABRIC LINING / LEATHER

The majority of Dienne upholstered in fabric are designed to be completely removable and, thus, to allow for easy home management, in functionality and in washing. Dienne, in fact, carefully selects and tests all of its fabrics, which must meet rigid quality standards. Moreover, Dienne, constantly updates its sample, depending on the trends and market demands. In fact, we have, a wide range of eco-leather, polyester fabrics, appreciated for their practicality, cotton and linen, welcome to be natural fabrics. In this case, any impurities or irregularities of the yarn must be considered inherent in the fabric.

Dienne, carefully selected the leather used for the realization of the padded, but, being natural products, any grain variations, wrinkles, differences in hue and healed scars are characteristics that enhance the authenticity and, therefore, are not to be considered faults, but merits. Because of their natural origin and for reasons relating to the dimensions of the leather, the realization of the products might require additional seams, compared to the same product realized with fabric.

MAINTENANCE AND CLEANING

Stain Removal of fabrics:

- It is advisable to act quickly to remove accidental stains.
- It is recommended to never rub the fabric.

- Do not use abrasive products and test the stain remover on a hidden part of upholstery.

Fabric cleaning:

- Before washing, observe all of the fabrics washing indication.
- Before each cleaning, either dry or in water, it is necessary to cover the Velcro with fitted protectors, trick essential to avoid damaging the fabric and facilitate the coating of the upholstered.
- In case of machine washing, it is appropriate to turn the covers and close the hinges: will prevent chafing ruin the tissues. In addition, it is recommended not to overfill the washing machine drum, to allow a uniform cleaning: such compliance will avoid the formation of folds created for the overage.

Spotting eco-leather:

- For general maintenance, just go, without rubbing, a clean damp cloth.
- Ensure that the cloth to be used does not preserve residues of products used previously, in order to avoid problems, which may occur even after a few days, after chemical reactions.

Stain removal skin:

- The skin, being a “live” product, does not bear stain removers or creams of any kind used for cleaning furniture.
- For general maintenance, just go, without rubbing, a clean damp cloth.
- Ensure that the cloth to be used does not preserve residues of products used previously, in order to avoid problems, which may occur even after a few days, after chemical reactions.
- For a stain, use only special for skin cleansers.

- It is recommended to treat the skin with suitable protective and nutritional products.
- Expose the padded to direct sunlight over time alters the color.
- Dyes of clothing not well secured and can move to alter the coloring of the skin. This problem can not be attributed to the processing of hides processes.

FABRIC WASHING INSTRUCTION SYMBOLS



Machine wash. Max. temperature 95 °C.



Machine wash. Max. temperature 95 °C.
Reduced mechanical action.



Machine wash. Max. temperature 60 °C.



Machine wash. Max. temperature 60 °C.
Reduced mechanical action.



Machine wash. Max. temperature 40 °C.



Machine wash. Max. temperature 40 °C.
Reduced mechanical action.



Machine wash. Max. temperature 30 °C.
Reduced mechanical action.



Hand wash.



This fabric cannot be washed in water.



Wash in cold water by soaking or in a washing machine.



Can be treated with chlorine-based products.



This fabric cannot be treated with chlorine.



Ironing: max temperature 110 °C. Place a damp cloth in between.



Ironing: max temperature 150 °C. Place a damp cloth in between.



Ironing: max temperature 200 °C. Place a damp cloth in between.



This fabric cannot be ironed.



Ironing: max temperature 110 °C. Iron inside-out.



Can be dry-cleaned with all solvents.



Can be dry-cleaned with hydrocarbons and trifluorotrichloroethane, using standard methods.



Can be dry-cleaned with hydrocarbons and trifluorotrichloroethane, but strictly limiting the addition of water.



Can be dry-cleaned with perchloroethylene, monofluorotrichloroethane, hydrocarbons, but strictly limiting the addition of water.



Can be dry-cleaned with perchloroethylene, monofluorotrichloroethane, hydrocarbons, using standard methods.



This fabric cannot be dry-cleaned.



Can be spun.



Do not spin. Do not wring.



Can be delicately dried at a reduced temperature
max 60 °C.



Can be normally dried without any temperature
restrictions.



This fabric cannot be dried in a tumble-dryer.



Dry in a tumble-dryer.



Dry in a vertical position (hung after squeezing
and/or spinning).



Dry the fabric steeped in water, that is, without
squeezing and/or spinning in a vertical position
(hang it up).



Dry on a flat surface (in a flat position).