**Michael Levitis, CSP, CSM, P2P, CL6SBB, PMP**

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**SENIOR AGILIST - IMPROVEMENT – AGILE TRANSFORMATION - LEADERSHIP**

Lean/Agile Coach with 18 years of expertise growing highly effective teams who frequently delight customers; creating software products and services people love to use. Deeply understands the conditions needed for teams to self-organize, fully own their work, and continuously improve to higher levels of performance. Highly skilled in guiding mission-critical work from concept to cash. Often brought in to help teams that have gone astray. Draws on broad, and deep experience to help companies transform from “doing Agile” to “being agile”.

**ACCOMPLISHMENTS**

* Led 3 enterprise wide Agile transformations
* Started 15+ Scrum Teams at 5 companies; Served as Scrum Master, or Product Owner on 10+ others
* Successfully helped 10+ struggling Scrum teams get back on track, becoming happy and productive, via coaching and training.
* Created and led Agile Bootcamps to introduce small/mid-size companies to Agile Mindset and Concepts

**PROFESSIONAL EXPERIENCE**

**Capital One Bank – Sr. Release Train Engineer\Team Agile Coach May 2019 – Present**

* Sr. Release Train Engineer for the Platform Agile Release Train within the Commercial Bank
  + RTE for a 5 team Agile Release Train (ART)
  + Coach and manage 3 Scrum Masters
  + Implemented a quarterly Inspect and Adapt process for the ART
  + Facilitate Train-wide solution demos
  + Ensure Train has full visibility into roadmap and OKRs
  + Create coaching workshops for new team members
  + Represent ART on all Enterprise meetings
  + Developed and implemented an enterprise request intake process.
  + Coach 5 Agile teams

**Cox Automotive – Sr. Release Train Engineer\Agile Coach June 2017 – May 2019**

* Sr. Release Train Engineer/Agile Evangelist
  + RTE for a 6 team Agile Release Train (ART)
  + Implemented a continuous planning process for the Platform ART
  + Agile Champion for the F&I Delivery Stream
  + Created and published a monthly Agility Newsletter for Cox Automotive
  + Coached Scrum Masters on advanced Agile practices
  + Implemented a quarterly Inspect and Adapt process for the ART
  + Conducted Agility Health Assessment and implemented learnings
  + Facilitate daily Executive Leadership standup to ensure full transparency across the Value Stream
  + Facilitate Quarterly Integrated Solution Demos for the F&I Delivery Stream
  + Facilitate Executive Quarterly Retrospectives
  + Founder of the Scrum Alliance Long Island User Group
  + Agile Coach for the F&I Value Stream

**IBM Studio – Sr. Agile Coach August 2015 – May 2017**

* Agile Coach for the Marketing Innovations Group
  + E-School – Coach cross functional teams in Agile methods. Implemented team appropriate frameworks including Scrum and Kanban
  + SaaS Acceleration Workshops – Work with Sales and Development teams to identify and build backlogs, User Story Mapping and MVP candidates using a Scrum and Kanban Frameworks
  + Agile Emissary – Work with Global clients to facilitate Agile implementation workshops and working sessions.
  + Marketing & Analytics Platform Agile Lead – Responsible for training 9 Scrum teams and implementing a Scalable deployment solution utilizing SAFe methods.

**Cablevision – Agile Transformation Coach/Consultant September 2013 – August 2015**

* Cablevision Systems Corporation – Technology PMO – Working as a Sr. level Project Manager/Scrum Master for the E&T PMO.
  + Agile Transformation Initiative - Responsible for implementing and training Technology and Product teams in the use of Scrum and Kanban. Sr. Scrum Master and Coach for all key Capital initiatives within the Customer Application Systems group

**Thomson Reuters – Scrum Master/Coach July 2013 – September 2013**

Responsible for coaching New Product Director on Story mapping and building the Epic and Story backlog for a new SaaS initiative within the Finance and Risk Group.

**Verisk Analytics – Sr. Scrum Master/Agile Coach February 2012 – June 2013**

Responsible for the delivery of highly complex infrastructure projects employing Agile frameworks and principles. Utilized JIRA and OnePoint for Sprint planning, tracking and reporting. Key projects include:

* Agile Transformation – Team Agile Transformation Coach. Worked with EPMO and Coaching team to propagate and sell Agile across the company. Team was responsible for the founding of the NJ and Nepal, Agile Alliance Chapters.
* VDI – Responsible for the rollout of the Virtual Desktop Infrastructure (VDI) to 2,000+ users

**Wyndham Hotel Group – Sr. Project Manager - Consultant June 2011 – January 2012**

Provided project management expertise utilizing RUP and ITIL methodologies on a number of high visibility projects.

**American Arbitration Association – Director of PMO– Consultant March 2011 – August 2011**

Responsible for establishing a Program Management Office for a worldwide not-for-profit organization.

**JP Morgan Chase – Agile/Project Management Consultant November 2009 – February 2011**

JP Morgan Chase – Sr. PMO for the Investment Banking Technology Global Reference Data Division

* Developed new reporting and management process leveraging Clarity as a Program/Portfolio Management tool which reduced data input by ~50%.
* Responsible for managing 6 streams of Initiatives with over a $50,000,000 annual IT budget

**PR Newswire – Sr. Project Manager/Consultant** **September 2008 – October 2009**

Sr. Project Manager reporting to the CISO and the CEO of PRN on their Global Oracle Financials 11i Implementation and PCI Compliance Initiative program.

**Sirius Satellite Radio – PMO November 2006 – August 2008**

**Director of Supply Chain Operations** - Managed a team of six IT professionals to define, design deliver and operate J2EE-based open source Enterprise B2B solutions & applications with the automotive, marine & retail segments utilizing an Extreme Programming and Scrum frameworks.

Notable Accomplishments Include:

* Led Agile Transformation Initiative for Sirius IT
* Opened new cash flow streams from new data products, partners, and sales channels by standardizing supply partner interfaces, business applications & systems, and processes. Enabled tripling of subscriptions from automobile OEM channel alone from 2.5M to 8M with < 5% incremental capital outlay.
* Reduced B2B flow-through defect rate of +11% to < 1% with key auto manufacturers (Ford, Daimler Benz, Chrysler, etc.) and established partner workshop process to create metrics, service level agreements and escalation protocols to maintain quality.
* Slashed 16-day subscription transaction backlog to a cycle time of less than 24 hours during a program growth of 400%.

**AzoogleAds – Interim Director of PMO/Consultant June 2006 – November 2006**

* Managed day-to-day operations for the International Project Management Office and set best practice methodologies based on Agile frameworks.

**1-800-Flowers.com – Sr. Program Manager October 2005 – June 2006**

* Managed all large-scale initiatives with a minimum budget of $1.5 million.

**Weil, Gotshal & Manges – Sr. Project Manager June 2005 – October 2005**

DT2 Migration.

**Charter One Capital – Director of IT/PMO November 2000 – June 2005**

Managed a variety of projects for a 200-employee investment banking firm

**Prometheus Computer Solutions – Independent Consultant November 1998 – September 2000**

Independent Consultant / Project Manager for various large to mid-sized companies

**Andersen Consulting – Sr. Manager April 1994 – November 1998**

**Prometheus Computer Solutions, Inc. – Independent Consultant June 1992 – March 1994**

Independent Consultant / Project Manager for various large to mid-sized companies

**VOLUNTEER WORK/AWARDS**

* Agile Camp NYC – Speaker, Reviewer, and Event Volunteer
* Global Scrum Gathering 2020 – Enterprise Track Chair
* Named Top 5 Agilists on the East Coast by AgileScout.com for 2016, 2017, 2018
* AgileScout.com Blog Contributor 2014-2018

**TECHNICAL/SOFTWARE SKILLS**

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| Confluence | MS Project | JIRA | VersionOne |
| CA Agile/Rally | vPMI | JIRA Align | IBM RTC |

**EDUCATION & CREDENTIALS**

* B.B.A., Finance - Pace University, 1993
* SAFe RTE
* CSP-SM – Certified Scrum Professional
* CSM - Certified Scrum Master
* IBM Certified Agile Champion
* IBM Certified Agile Coach
* IBM Certified Enterprise Design Thinking Coach
* CLSSBB - Certified Lean Six Sigma Black Belt
* AHF – Agility Health Assessment Facilitator
* P2AP - Prince2 Advanced Practitioner
* Certificate in Advanced Project Management - Villanova University, 2001
* Certificate in Computer Information Systems - Globe Institute of Technology, 1999
* Business Analysis & Design School (BANDS) - Andersen Consulting, 1998
* Project Management School - Andersen Consulting, 1996
* Project Planning and Estimating School - Andersen Consulting, 1995