



REUTERS/Nicky Loh

# WHITE PAPER

## WEST POINTS OF CUSTOMIZED INTEGRATION

*AUTHOR: JOSEPH RACZYNSKI*



THOMSON REUTERS™

**WEST®**

# AN APPLICATIONS INTEGRATOR REPORT

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In the ever-evolving legal marketplace, law firms, corporate legal, and government agencies are seeking to deliver rich, more dynamic, intelligent environments for their users. As the new normal solidifies, tailoring specific content through selective dissemination embodies the essence of this new reality. At West, two primary complementary services exist to best position a legal department for success. Web Parts provide pointed, personalized information integration in a portal, while deeper levels of true customization of West's products and services also exist. Both can be requested by any West client. We continue to develop innovative, customized solutions to correspond with evolving user workflow. In this White Paper, I outline current West Web Parts and other customized integrations.

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# INTRODUCTION

West, a Thomson Reuters business, is the foremost provider of integrated information solutions in the U.S. market. Throughout its history, West has been a leading innovator in its field. Today, its products and services are considered the world standard for supporting the business and practice of law.

West offers a powerful competitive advantage to its customers by providing authoritative resources, tools, and services.

Because of the myriad of professional products available in the legal market, integration of multiple resources can be a challenge. West recognizes the complexity of technologies and has established a nationwide Applications Integration Team and Legal Technology Specialists Team to be an available resource for your firm. Team members are trained across all West products and are current with various technologies and trends outside of West, which allows them to serve as consultants with deep knowledge of law firm technology developments.

Currently, both the Applications Integrators and the Legal Technology Specialists have a heavy focus on portal integration, but also can craft highly specialized customized solutions based on the needs of the firm, corporation, or agency. The following White Paper describes what we can implement at law firms, and provides background on the current tools available, including detailed information on each product and service.

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The Applications Integrators and the Legal Technology Specialists can build custom solutions for law firms that incorporate West products and services with the latest enterprise technology.

## *The Applications Integrators can:*

- *Demonstrate portal Web Parts and customized integrations*
- *Discuss current technological trends in the legal market*
- *Determine individual firm needs*

## PORTAL WEB PARTS

### IP PATENT PULL

The IP Patent Pull Web Part uses a Thomson Innovation API allowing entry of up to 99 patents in the search box. Once retrieved they can be batched and downloaded into a zip file. Your result is a PDF file for each patent. You have the choice of targeting either Westlaw® or Thomson Innovation®.

#### WESTLAW WEB PART INFORMATION

The IP Patent Pull Web Part is a compiled Web Part that simplifies searching and downloading of patents. Users simply begin entering a patent number and this dynamic Web Part will send back a list of patents in PDFs.

It is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

#### VIEW RECORDED DEMO



Check out the two-minute demo of the IP Patent Pull Web Part here.

The screenshot shows a web interface titled "IPWebpart" with a Thomson Innovation logo. Below the title is a search box labeled "Patent Number(s):". Below the search box, there is instructional text: "You must enter the country code before the patent number. Ex: US5468965 Multiple Values are separated by a semi-colon." To the right of this text is a "Go" button.

## PORTAL WEB PARTS

### WESTLAW TRAINING

The Westlaw Training Web Part is a page viewer Web Part allowing you to see the latest demos of Westlaw. It also will deep link your users into Westlaw which the demo covered. The Web Part can be further customized to link to your firm's training section.

#### WESTLAW WEB PART INFORMATION

The Westlaw Training Web Part is a page viewer Web Part.

It is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

#### VIEW RECORDED DEMO



Check out the two-minute demo of the Westlaw Training Web Part here.

#### Westlaw Training

**Litigator:** is designed to help legal professionals with all phases of litigation, starting with the initial decision about whether or not a case is worth pursuing. Litigators can use Westlaw® Litigator to retrieve briefs, pleadings, motions, memorandum, jury verdicts and summaries, investigate property records, find relevant jury instructions and present a well-polished case.

[View Demo](#) [Go Search](#) [Training](#)

< 1 2 3 4 5 6 7 8 9 >

## PORTAL WEB PARTS

### ALMANAC OF THE FEDERAL JUDICIARY

The Almanac of the Federal Judiciary Web Part allows users to look up documents with biographical information on currently serving federal judges, including U.S. Supreme Court justices, Circuit Court judges, Federal District Court judges, federal magistrates, and bankruptcy court judges. A document is a biographical profile of a particular judge.

#### WESTLAW WEB PART INFORMATION

The Almanac of the Federal Judiciary Web Part is a page viewer Web Part that simplifies the searching for judges. Users simply begin entering a judges name and this dynamic Web Part will list a set of judges from which you can do more research.

It is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

#### VIEW RECORDED DEMO



Check out the two-minute demo of the Almanac of the Federal Judiciary Web Part here.

#### Almanac of the Federal Judiciary

A screenshot of the Westlaw search interface for the Almanac of the Federal Judiciary. It features a search input field, the Westlaw logo, and radio buttons for 'Terms & Connectors' (selected) and 'Natural Language'. A 'Search' button is located below the input field.

## PORTAL WEB PARTS

### LATEST COMPANY FILINGS

The Latest Company Filings Web Part allows users to search on relevant company news in Westlaw Business.

#### WESTLAW WEB PART INFORMATION

The Latest Company Filings Web Part allows users to look up companies via Westlaw Business. You can enter the ticker symbol and choose 10K, 10Q or Proxy. This Web Part will then launch you into Westlaw Business to view your results.

It is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

#### VIEW RECORDED DEMO



Check out the two-minute demo of the Latest Company Filings Web Part here.

#### Latest Company Filings

A screenshot of the Westlaw search interface for Latest Company Filings. It shows radio buttons for '10K', '10Q', and 'Proxy'. Below these is a 'Search by Ticker' input field and a 'Submit' button.

## PORTAL WEB PARTS

### BUSINESS CITATOR

The Business Citator Web Part provides effective global due diligence for the legal market by aggregating relevant content about the business being researched and making that content easily accessible and understandable through customizable reports.

#### WESTLAW WEB PART INFORMATION

The Business Citator Web Part allows users to look up companies via Westlaw Business. You can enter the company name or ticker symbol. This Web Part will then launch you into Westlaw Business to view your results.

It is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

#### VIEW RECORDED DEMO



Check out the two-minute demo of the Business Citator Web Part here.

**Business Citator**

Search by Name or Ticker

Advanced Search

**Business Citator**

Search For:

Search By:

Username

Password

Client ID

Save: ☐ Username ☐ Password ☐ Client ID

[Forgot OnePass Username/Password?](#)

[Register/Edit OnePass Username and Password](#)

Westlaw Business

## PORTAL WEB PARTS

### FIND BY PARTY NAME

The Find By Party Name Web Part allows users to search through the various jurisdictions including: All State and Federal, All Federal, U.S. Supreme Court, U.S. Court of Appeals, U.S. District Courts by State, State Courts, and Regional State Reporters.

#### WESTLAW WEB PART INFORMATION

The Find By Party Name Web Part allows users to search by party name across numerous jurisdictions. The user enters up to two party names and selects a jurisdiction and then they are able to search within Westlaw.

It is available via a portal using the choice of

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

#### VIEW RECORDED DEMO



Check out the two-minute demo of the Find By Party Name Web Part here.

1 Enter at least one party name:  and

Use Connectors in each box. Example: john /3 smith

2 Select a Jurisdiction:

3

## PORTAL WEB PARTS

### DYNAMIC DATABASE SEARCH

The Dynamic Database Search Web Part allows your organization the flexibility of searching across Westlaw. This application allows you to pick and choose databases to be added to the module if you have specific research in mind for users.

#### WESTLAW WEB PART INFORMATION

The Dynamic Database Search allows you to search across Statutes, Regulations, Cases, General News, Law Reviews, Texts & Periodicals. Users can enter search criteria in Natural Language or Terms and Connectors. Lastly, searchers have the ability to utilize the optional date restrictions to help further refine the result.

It is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

#### VIEW RECORDED DEMO



Check out the two-minute demo of the Dynamic Database Search Web Part here.

Select Databases (10 maximum):

- ☐ Statutes
- ☐ Regulations
- ☐ Cases
- ☐ General News
- ☐ Law Reviews, Texts, & Periodicals

Enter Search Terms:

☐ Terms & Connectors ☒ Natural Language

Optional Date Restriction:

## PORTAL WEB PARTS

### FIND BY CITATION

The Find By Citation Web Part can be used to search Westlaw to retrieve cases, statutes, law review and journal articles.

#### WESTLAW WEB PART INFORMATION

With this Find By Citation Web Part, users can easily search on a specific citation.

This feature is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

#### VIEW RECORDED DEMO



Check out the two-minute demo of the Find By Citation Web Part here.

Westlaw Find By Citation

Westlaw



## PORTAL WEB PARTS

### BLACK'S LAW DICTIONARY

*Black's Law Dictionary*® is the definitive legal resource for lawyers, law students and lay people alike. Edited by the world's foremost legal lexicographer, Bryan A. Garner, *Black's Law Dictionary* is known for its clear and precise legal definitions, substantive accuracy, and stylistic clarity — making it the most cited legal dictionary in print.

#### WESTLAW WEB PART INFORMATION

The Black's Law Dictionary Web Part is a page viewer Web Part that simplifies searching with an auto-complete query. Users simply begin typing a search, and this dynamic Web Part will start to complete the word or phrase.

It is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

#### Black's Law Dictionary

Search Term:

pat

Go

PAT. PEND

PAT-DOWN

PATE HEARING

PATEAT UNIVERSIS PER

#### VIEW RECORDED DEMO



Check out the two-minute demo of the Black's Law Dictionary Web Part here.

## PORTAL WEB PARTS

### KEYCITE

KeyCite® is the powerful citation research service available exclusively on Westlaw. For more details of what KeyCite does, see Appendix A.

KeyCite information is available for every case in West's® National Reporter System® – more than 1 million unpublished cases.

#### WESTLAW WEB PART INFORMATION

With this KeyCite Web Part, users can easily search the KeyCite service, available exclusively on Westlaw. You can use KeyCite to view the history of a case, statute, administrative decision, or regulation to help determine whether it is good law, and to retrieve citing references for a specific citation.

This Web Part is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

#### Westlaw KeyCite

Westlaw

KeyCite



Full



History Only

#### VIEW RECORDED DEMO



Check out the two-minute demo of the KeyCite Web Part here.

# PORTAL WEB PARTS

## WESTFIND&PRINT

The simplest and most convenient way to find and deliver documents on Westlaw, WestFind&Print® allows users to efficiently retrieve full-text documents. Details that can be added to a customized Web Part include:

### Result Options

Under **Result Options**, check one or more checkboxes to indicate which results you want delivered.

- Check **Full-Text Documents** to print the full text of your documents
- Check **KeyCite Citing References** to print KeyCite citing references for your documents
- Check **KeyCite History** to print KeyCite history for your documents
- Print case opinion only
- Print statutory text only
- KeyCite History: exclude court documents
- KeyCite History: negative treatment only
- Option to send all documents in one email

### Delivery Options

Under **Text and KeyCite Delivery Options**, select the destination for your results.

- Select **Attached Printer** if you have a printer that is directly connected to your computer; choose a document format (**PDF** or **HTML**) from the corresponding drop-down list
- Select **Download** to save your results to a file; choose a document format (**Microsoft® Word**, **PDF**, **Corel® WordPerfect® 6**, **HTML**, or **ASCII**) from the corresponding drop-down list
- Select **Westlaw Printer** if you use a printer, often supplied by West, that is configured to print Westlaw materials exclusively

The mini version of the WestFind&Print web part features a title bar with the text "WestFind&Print". Below the title bar is a single text input field for entering citations. To the right of the input field are three small icons: a printer, an envelope, and a document with a magnifying glass.

The expanded version of the WestFind&Print web part has a title bar with "WestFind&Print" and a dropdown arrow. Below the title bar is a section labeled "Enter Citations:" with a text input field and a "Westlaw." logo. Underneath is a "Content:" section with two checkboxes: "Full Text Documents" (checked) and "Entire KeyCite Result" (unchecked). Below these are three radio button options: "Attached Printer" (selected), "Download", and "E-Mail". Each radio button option has a corresponding dropdown menu for document format: "PDF" for Attached Printer, and "Word" for both Download and E-Mail. At the bottom are "Go!" and "Clear Form" buttons.

### WESTLAW WEB PART INFORMATION

With this Find&Print Web Part, users can easily find a document in Westlaw and save it, print it or email it to themselves.

This feature is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

### VIEW RECORDED DEMO



Check out the two-minute demo of the Find&Print Web Part mini here and the expanded version here.

# PORTAL WEB PARTS

## TABLE OF CONTENTS

Searching on and clicking into the Table of Contents is a valuable way to research information on Westlaw. Typically at the top of the Westlaw Search page, users can readily access this clickable interface.

Once you've chosen the main TOC, click the plus (+) and minus (-) symbols to browse it. You can also select the checkbox next to a title, chapter, part, or subpart and click **Expand Selections** at the bottom of the page to reveal that portion of the Table of Contents.

### WESTLAW WEB PART INFORMATION

With this fully customizable Table of Contents Web Part, an administrator/librarian can request specific TOCs to be generated. These content-specific Tables of Contents can be added to your portal.

This feature is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

### VIEW RECORDED DEMO



Check out the two-minute demo of the Table of Contents Web Part here.

# PORTAL WEB PARTS

## GENERAL QUICK SEARCH

Through these quick-search Web Parts, you have the ability to search as you would in Westlaw, but from your portal. Each user can pick the Terms and Connectors radio button, which permits users to employ Westlaw taxonomy, or they can choose Natural Language, which uses basic Boolean searching.

To further refine the search, you have the ability to use optional date restrictions.

Users also have the ability to pick and choose from more than 25,000 available databases.

### WESTLAW WEB PART INFORMATION

With this General Search Web Part, users can easily search across Westlaw from any content set that has been determined. There are flexible options that allow the administrator/librarian to choose and restrict databases that can be adjusted upon request.

This Web Part is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

### Securities Table of Contents

Browse Table of Contents:

Select a Source



Go

**QUICK SEARCH**

Enter Search Terms:

☒ Terms & Connectors ☐ Natural Language

Optional Date Restriction:

☒ All dates

☐ From:  To:

Date Format: mm/dd/yyyy

**WEST SIMPLE SEARCH**

Enter Search Terms Using Natural Language:

Select Sources: ☒ Federal ☐ State ☐ International

☒ Federal Statutes ☒ Federal Administrative Decisions

☒ Federal Regulations ☒ Federal Case Law

# PORTAL WEB PARTS

## FORMFINDER

Drafting and reviewing forms and contracts is an essential function of your role, whether you're involved in transactional work or litigation. Now you can find your single, specific form faster with FormFinder (database name: FORMFINDER). FormFinder includes text forms, fillable PDF forms (eforms), checklists, and clauses – and allows you to search by those document types.

**With thousands of ready-to-use legal forms, Westlaw has the form you need.**

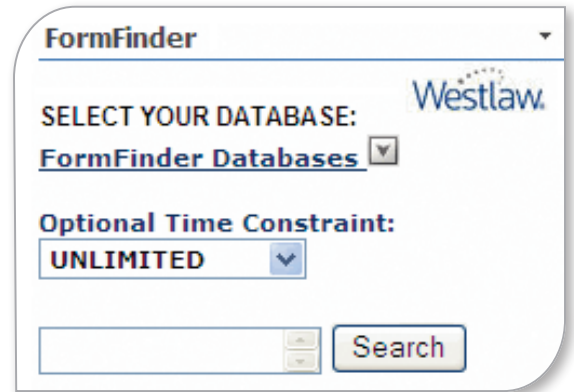
FormFinder searches hundreds of thousands of forms on Westlaw to help you find the federal, state-specific, or general (non-jurisdictional) content you need. FormFinder sources include major national treatises and form sets, as well as state-specific and practice area-specific analytical titles, regulations, and codes/statutes.

**Text forms** – Sample contracts or other agreements that you can download or copy and paste into Microsoft Word or Corel WordPerfect documents, and then edit to fit your situation.

**Fillable PDF forms (eforms)** – Documents that you can fill out electronically. This is the most convenient format to use for official government forms.

**Checklists** – Listings of the key components for any given legal document or matter.

**Clauses** – Sample language from contracts and other legal documents that you can copy, paste, and edit in your drafting application to fit your needs. They're perfect for modifying an existing document to account for an uncommon circumstance or application.



### WESTLAW WEB PART INFORMATION

With this fully customizable Web Part, an administrator/librarian can request specific databases to be added or removed from the Web Part to be generated. Users can quickly and easily search forms from the database "FORMFINDER". Time constraints are also available upon request.

It is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

### VIEW RECORDED DEMO



Check out the two-minute demo of the FormFinder Web Part here.

# PORTAL WEB PARTS

## APPLICABLE FEDERAL RATES

Applicable Federal (Interest) Rates retrieves recent revenue rulings dealing with the adjusted applicable federal tax rate.

### WESTLAW WEB PART INFORMATION

With this Applicable Federal Rates Web Part, users can easily search on recent revenue rulings that deal with the adjusted applicable federal rate. This Web Part is customizable to specific years and tables based on an administrator/librarian specific request.

This feature is available via a portal using the choice of:

- Full transparent authentication
- Client ID entry
- Full manual entry of password/client ID

### VIEW RECORDED DEMO



Check out the two-minute demo of the Applicable Federal Rates Web Part here.

**Applicable Federal Rates**

March

1985

Table 1 - Applicable Federal Rates

Go

# OTHER SERVICES

## CURRENT AWARENESS: WESTLAW WATCH

Westlaw Watch® lets you monitor and deliver selected Westlaw content directly to individuals either by email or through your organization's portal. Westlaw Watch becomes part of your work environment and requires no website development or software to install.

- Control the flow of critical information so that everyone stays informed
- Access **watch.westlaw.com** to monitor legal and business issues, as well as court docket information

There's no easier way to target relevant legal and business current awareness information to the attorneys and staff who need it most.

### With Westlaw Watch you can:

- Create a clip for a partner, executive, or individual attorney to monitor a key client or corporate interest, and deliver the results directly via email or other preferred format
- Update the entire team working on a key client matter with news of an important development, delivered simultaneously via their preferred format
- Post important material to your intranet page for a practice area group to keep everyone current in the context of other topical information
- Coordinate timely communication to help move your organization forward in today's competitive environment
- Monitor new case files and developments with Docket Alerts
- Receive up-to-date court docket information

The screenshot displays the Westlaw Watch web application. At the top, it says "Westlaw Watch" and "Andrews Bankruptcy Litigation Reporter". Below this is a date selector set to "09/04/2009" and a "Go" button. A "Subscribe" link is visible on the right. The main content area shows a list of news items, including "RECLAMATION POST-BAPCPA: AN UPHILL BATTLE FOR SUPPLIERS" and "Legal, regulatory, and news research center." A sidebar on the left lists "Practice Area" categories like Banking Compliance, Corporate Governance, etc. A "Financial Services" section is highlighted with an orange box, showing news about NASDAQ OMX. On the right, there are search options including "Select Databases (10 maximum):" with checkboxes for Statutes, Regulations, Cases, General News, and Law Reviews, Texts, & Periodicals. Below this is a search bar with "Enter Search Terms:" and a "Search" button. At the bottom right, there is a "Scrolling news powered by Westlaw Watch" link.

## OTHER SERVICES

### CURRENT AWARENESS: WESTLAW WATCH (CONTINUED)

#### Easily set up monitoring for an individual or group, including:

- **Individual partners** – Create a clip for a particular partner, executive, or individual attorney to monitor a key client and deliver the results by email
- **Litigation teams** – Update the entire team working on a key client matter with news of an important development, delivered simultaneously
- **Practice area groups** – Post important material on your intranet to keep everyone in a group current in the context of other topical information
- **Librarians and marketers** – Coordinate your prospecting and rainmaking via timely emails that help you move your organization forward

Westlaw Watch is available to all Westlaw subscribers, and you can use it anytime you need it.

**Westlaw Watch Feed**  
**Madoff News** | [William F. Johnson, Chief of SDNY Securities and Commodities Fraud Task Force, to Join Fried Frank Fried, Frank, Harris, Shriver & Jacobson LLP](#)  
powered by Google™

**Westlaw Watch Feed**  
**Madoff News** | [William F. Johnson, Chief of SDNY Securities and Commodities Fraud Task Force, to Join Fried Frank Fried, Frank, Harris, Shriver & Jacobson LLP](#)  
Jul 31, 2009  
Fried, Frank, Harris, Shriver & Jacobson LLP announced that William F. Johnson, who most recently served as the Chief of the ...  
[The Grifter? - Fortune](#)  
▶ [William F. Johnson, Chief of SDNY Securities and Commodities Fraud Task Force, to Join Fried Frank Fried, Frank, Harris, Shriver & Jacobson LLP - Drug Week](#)  
[MLB CUTS MADOFF - BusinessWeek](#)  
[Face value: A Viennese grind - Economist](#)

**Westlaw Watch Feed**  
**BERNARD MADOFF v. HORSE ILLUSTRATED**  
Jul 25, 2009  
Case Number: 09-13741; Case Title: BERNARD MADOFF v. HORSE ILLUSTRATED; Date Filed: 07/23/2009; Court: US COURT OF APPEALS FOR ...  
**Madoff Docket Alert**  
▶ [BERNARD MADOFF v. HORSE ILLUSTRATED](#)  
[RICHES v. GOODELL ET AL](#)  
[GELDZAHLER ET AL v. MADOFF ET AL](#)  
[MADOFF ET AL v. HORSE ILLUSTRATED ET AL](#)  
**Madoff News**  
[The Grifter? - Fortune](#)  
[William F. Johnson, Chief of SDNY Securities and Commodities Fraud Task Force, to Join Fried Frank Fried, Frank, Harris, Shriver & Jacobson LLP - Drug Week](#)  
[MLB CUTS MADOFF - BusinessWeek](#)  
[Face value: A Viennese grind - Economist](#)

#### VIEW RECORDED DEMO



Check out the two-minute demo of Westlaw Watch integration here.

# OTHER SERVICES

## DUE DILIGENCE

Use the Legal Due Diligence Reports databases to help in performing due diligence. You can obtain due diligence information from the following databases:

- Legal Due Diligence Reports (GSI-DDR), which contains reports on all publicly traded U.S. companies
- Private Company Legal Due Diligence Reports (GSI-DDR-PRIV), which contains reports on the top U.S. private companies based on total sales
- Legal Due Diligence Reports: Public and Private Companies (GSI-DDR-ALL), which includes reports for both publicly traded U.S. companies and the top U.S. private companies based on total sales
- The reports are professionally formatted, complete with charts and tables, and they contain the most current information available.

### Report Content

A typical Legal Due Diligence Report contains information such as the following:

- A company overview, including a full business description and a list of subsidiaries
- A financial overview, including reported financials and audit committee report
- Information on executive officers and directors, such as board compensation and insider trading
- Commercial transactions, including mergers and acquisitions
- Compliance, including Securities and Exchange Commission (SEC) staff reviews and no-action letters
- Risk factors, such as potential company litigation and unresolved issues with the SEC




Select Search Type:  
☒ Person | ☐ Company


Enter Name:


The Name field uses a default connector of /2 between terms.  
[Click here for advanced full text searching.](#)

And / Or  
Enter Street Address:

The Address field uses a default connector of /2 between terms.  
Caution: Excludes records that do not contain an Address field.

Sources to search:  
☒ All News Articles   
☒ Dockets Information   
☒ Public Records 

For use in connection with a civil, criminal or arbitral legal proceeding or legal research 

Use in connection with an election related purpose 

Additional Searches:  
[Run the above search in Criminal Records](#)

### VIEW RECORDED DEMO



Check out the two-minute demo of the Due Diligence integration here.



# OTHER SERVICES

## FIND&PRINT EXCLUDED DATABASES

With this customized integration for Find&Print, you can use transparent authentication for all of your primary databases. However, if there are specific databases outside of your plan, an administrator can now designate that those database require a username and password before proceeding.

While a user types in an excluded database, a login box dynamically appears in the lower right hand section of the Find&Print page.

The administrator/librarian works with their technology contact at West to implement these pages. There are various options permitted with this integration.

### 1 Enter citation(s):

Separate multiple citations with a semicolon (Temporarily using a Hard Return does not work)

cch

(Up to 99 citations for text and KeyCite documents. Up to 20 citations for images.)

Go! Clear Form

### 2 Result Options

☒ Full Text Documents

☐ Substitute with Reporter Images when available.☐ Create one PDF for all Reporter Images☐ Print statutory text only

☐ KeyCite History

☐ Exclude court documents from KeyCite History☐ KeyCite Negative Treatment Only

☐ KeyCite Citing References

### 3 Delivery Options

☒ E-Mail: Word Attachment

Addresses:

Separate multiple addresses with a semicolon☐ Save Email Address☐ Send all documents in one email

☐ Attached Printer

☐ Download: Word

One or more of your citations is **excluded** from our Find & Print content, for example BNA, CCH, LRI, and patent cases.  
To retrieve excluded citations, please logon on to Westlaw below, or contact a librarian for assistance, x2802.

Username

Password

Client ID

### VIEW RECORDED DEMO



Check out the two-minute demo of the Find&Print Excluded Database integration here.

# OTHER SERVICES

## FIND&PRINT ENHANCED

With this customized integration for Find&Print, you can fully customize which resources you would like your users to be able to access. These pages allow users to drill down to specific areas of interest where they can more efficiently add citations to the Find&Print with proper formatting.

Users simply pick the general practice area, and sub area, then are taken to the second image below where they can easily enter preformatted citations to the form.

The administrator/librarian works with their technology contact at West to implement these pages. There are various options permitted with this integration, even allowing the organization to update and change the areas of specification for users to choose from on the form.

The screenshot displays the Find&Print Enhanced interface, which is organized into three main sections: 1. Enter citation(s), 2. Result options, and 3. Delivery options. A modal window is open, allowing users to enter citations. The modal includes a text box for 'Citations Entered' and a list of preformatted citations. The list is divided into three categories: Statutes, Regulations, and Secondary Materials. The 'Statutes' section shows 'McKinney's Environmental Law' selected. The 'Regulations' section shows 'Code of Federal Regulations' selected. The 'Secondary Materials' section shows 'Andrews Utilities Industry Litigation Reporter' selected. A text box on the right explains that from the dropdown box, users can select specific statutes, and once entered, the correct cite is added to the box. The modal also includes 'Go!' and 'Clear Form' buttons.

### VIEW RECORDED DEMO



Check out the two-minute demo of the Find&Print Enhanced integration here.

## OTHER SERVICES

### WESTLAW COURT EXPRESS DOCKET ORDER FORM

With this customized solution you can easily send runners to court to retrieve specific docket information. Simply fill out the form and it automatically generates a request to get your dockets. All of this is done via your portal or intranet.

- Send a runner to get the latest docket from the court
- Enter brief information on the form from your portal or intranet
- Use the API to submit specific information to the system so that a runner can be sent to the court to retrieve dockets within your customized environment

**Document Order Form**

Step 1: Order Information

Step 2: Order Confirmation

\* Required Fields

1 Document Information

☒ Order specified document(s) ☐ Search Court for party name ?

☐ Other Public Record orders

Court: 

Federal Court

U.S. Supreme Court

Party Name:

Requested Document(s): 

☐ Include all exhibits

Case Caption:

Case Number:

Client ID:

Contact Information

\*Full Name:

\*E-mail Address:

\*Phone Number:

Fax Number:

Intranet Document Retrieval Request API

HTTP Verb	Uri
GET	Submit a document order <a href="http://www.westerndiv.com/drr/current/drr_req.asp">http://www.westerndiv.com/drr/current/drr_req.asp</a>

Parameters

Name	Type	Description	Req	Def	Ver	Int
court	String	Name of the court to submit request to.	Yes	NULL	1	No
party	String	Name of the party to search for.	Yes	NULL	1	No
casenum	String	Case number to search for.	No	NULL	1	No
caption	String	The case caption to search for.	No	NULL	1	No
docreq	String	The documents requested	Yes	NULL	1	No
inclexhib	Bool	Include Exhibits	No	NULL	1	No
clientid	String	Client ID to include for billing	No	NULL	1	No

#### VIEW RECORDED DEMO



Check out the two-minute demo of the Westlaw CourtExpress® Docket Order Form integration here.

# OTHER SERVICES

## WESTLAW WATCH MODULES/WEB PARTS

Westlaw Watch Modules/Web Parts provide customized access to Westlaw documents and services. You can easily integrate one or more customized modules into your intranet or portal for easy access to the Westlaw features you use most. There are many customizable Westlaw Modules from which to choose, including the following:

- Select **Database Search Box** to create a form to search specified Westlaw databases
- Select **Find by Citation Entry Box** to create a Westlaw entry form to find a document by citation
- Select **KeyCite Entry Box** to create a KeyCite entry form; KeyCite helps you determine whether a case, statute, administrative decision, or regulation is good law and retrieve citing references
- Select **Smart Database Finder Box** to create an entry form to search for a Westlaw database using the Smart Database feature, which presents up to 20 databases to choose from
- Select **Find & Print Form** to create a form to use WestFind&Print to find and deliver documents on Westlaw
- Select **Web Page Directory** to create a customized online directory of clips, single-source monitors, and docket alerts
- Select **Profiler Search Form** to create a form that Westlaw uses to locate expert witnesses, judges, and attorneys
- Select **Link to a Document** to create a link to a specific Westlaw document
- Select **Link to a Search Result** to create a link to a predefined search result on Westlaw
- Select **Link to a KeyCite Result** to create a link to a KeyCite result
- Select **Link to a Database** to create a link to a specific Westlaw database

The screenshot shows the 'Westlaw Watch' application interface. At the top, there's a navigation bar with 'Westlaw Watch' logo, user information 'Sean Carter, Thomson Internal Dep & Employee (Not Sean Carter?)', and links for 'Sign Off', 'Help', 'Organization Profile', and 'Personal Profile'. Below this is a 'Create' button and an 'Entry Manager' dropdown. The main section is titled 'Create Westlaw Module' and features a progress bar with three steps: '1 Select Module >', '2 Select Settings >', and '3 Delivery Options'. The 'Select' tab is active, showing a list of modules to choose from. The modules are arranged in two columns. The first column includes 'Database Search Box' (selected), 'Find by Citation Entry Box', 'KeyCite Entry Box', 'Smart Database Finder Box', 'Find & Print Form', and 'Web Page Directory'. The second column includes 'Profiler Search Form', 'Link to a Document', 'Link to a Search Result', 'Link to a KeyCite Result', and 'Link to a Database'. Each module has a brief description of its function.

Westlaw Watch

Sean Carter, Thomson Internal Dep & Employee (Not Sean Carter?)

Sign Off Help Organization Profile Personal Profile

Create Entry Manager

### Create Westlaw Module

STEPS 1 Select Module > 2 Select Settings > 3 Delivery Options Cancel Next

Select

Select the type of Westlaw Module you would like to create:

- ☒ **Database Search Box**  
Searches specified Westlaw databases.
- ☐ **Find by Citation Entry Box**  
Access Westlaw documents by citation.
- ☐ **KeyCite Entry Box**  
Access a KeyCite result by citation.
- ☐ **Smart Database Finder Box**  
Access a search for potential Westlaw database names, a list of potential matches is returned allowing the user to select up to ten (10) databases to search.
- ☐ **Find & Print Form**  
Access and print multiple Westlaw documents.
- ☐ **Web Page Directory**  
Create a directory with links to your Clips, Docket Alerts and Single Source Monitors.
- ☐ **Profiler Search Form**  
Access Profiler searches for experts, attorneys or judges.
- ☐ **Link to a Document**  
Access a specific Westlaw document.
- ☐ **Link to a Search Result**  
Access a predefined Westlaw search result.
- ☐ **Link to a KeyCite Result**  
Access a specific KeyCite result.
- ☐ **Link to a Database**  
Access a predetermined Westlaw database.

## OTHER SERVICES

### CUSTOM USER INTERFACE (CUI)

Firms often find that while portal delivery is optimal for many scenarios, there are situations when having a Custom User Interface (CUI) is ideal. A CUI is a custom Web page designed by West. While there are many different types of custom Web pages offered, typically these pages contain databases that the firm has specifically requested. Often these are practice area-specific pages which contain all the content and searching capabilities that a group might want from West. These pages can be designed with the look and feel of the firm, or they can look like Westlaw.

The administrator/librarian works with their technology contact at West to implement these pages. There are unlimited options available, including search, current awareness, WestFind&Print, or nearly anything else that is offered on Westlaw.

Westlaw. Welcome to the DLA Piper/Westlaw Integration Site

Rutter Witkin Andrews Find & Print ALR, AMJUR, CJS Black's Law Dictionary McCarthy on Trademarks Wright & Miller ULA

To search, check up to 10 databases below.  
To browse a table of contents, click an individual title.

☐ Natural Language ☒ Terms & Connectors

**Multibase**

☐ All Rutter Practice Guides: Multibase

**Rutter California Databases**

- ☐ Alternative Dispute Resolution
- ☐ Business and Professions Code 17200 Practice
- ☐ Civil Appeals and Writs
- ☐ Civil Procedure Before Trial
- ☐ Civil Procedure Before Trial Forms
- ☐ Civil Procedure Before Trial Statutes of Limitations
- ☐ Civil Trials and Evidence
- ☐ Construction Law
- ☐ Corporations
- ☐ Elder Abuse Litigation

**More Rutter California**

- ☐ Enforcing Judgments and Debts
- ☐ Family Law
- ☐ Insurance Litigation
- ☐ Landlord-Tenant
- ☐ Motions in Limine
- ☐ Personal Injury
- ☐ Probate
- ☐ Professional Responsibility
- ☐ Real Property Transactions
- ☐ Texas Fed Civil Proc Before Trial

**Rutter Federal Databases**

- ☐ Bankruptcy
- ☐ Federal Civil Procedure Before Trial - California
- ☐ Federal Civil Procedure Before Trial - Fifth Circuit
- ☐ Federal Civil Procedure Before Trial - National
- ☐ Federal Civil Trials and Evidence
- ☐ Federal Employment Litigation
- ☐ Federal Ninth Circuit Civil Appellate Practice
- ☐ Federal Summary Jud. and Related Termination Motions

Rutter Witkin Andrews Find & Print ALR, AMJUR, CJS Black's Law Dictionary

**Term Research**

Reference Source: American Law Reports

Fields: Select an Option

Search:

☐ Terms & Connectors ☒ Natural Language

#### VIEW RECORDED DEMO



Check out the two-minute demo of the CUI integration here.

# OTHER SERVICES

## WEST KM 4.X PORTAL INTEGRATION

### Unlock the power of your organization's intellectual capital and increase knowledge sharing.

Every day, you create volumes of documents that represent the intellectual capital of your organization. West km® is designed to help you share that knowledge internally by consolidating your organization's collection of work product and leveraging your Document Management System (DMS), Westlaw research, and document creation.

Our consulting services team will work with you to make sure your organization applies the best practices in the legal industry for knowledge management. Our technical and project management experts deliver unmatched product knowledge and a thorough understanding of knowledge management.

### Speed up your research and document preparation to become more productive and billable.

Start with West km Foundation Services software and add West km for Litigation to strengthen your litigation work. At the heart of West km for Litigation is the ability to categorize and search for your organization's internal documents using West's KeySearch® taxonomy, find your documents by cited reference using KeyCite technology, and search for your documents using Westlaw search methods.

### Search your internal documents using KeySearch taxonomy.

West km for Litigation automatically classifies your internal documents into the KeySearch taxonomy – powered by the West Key Number System® – giving you more precise results when you search for material on a particular legal topic. Add a customized text query along with each KeySearch category and get even more precise results. KeySearch, in combination with full-text searching, is the most advanced set of research tools available for legal practitioners.

### The KeyCite advantage (For more details, see Appendix A.)

- KeyCite status flags show you whether documents cited in your internal document are used in any other internal document, or have a negative history
- Depth-of-treatment stars save you time by helping you focus on the most important citing references
- Add-in toolbars for word processors let you embed citation links and KeyCite status flags in word-processing documents. You get an instant view of the validity of legal citations in a document

On-demand West km value-add

Extracted metadata

WestSearchCenter  
WestSearchCenter  
Version: Checked Out Status: Only you can see and modify this page.  
Page Workflow Tools Edit Page Check In to Share Draft Publish  
Remember to check in so other people can see your changes. (Do not show this message again)

People  
Green Advanced Search

Results by Relevance | View by Modified Date | Alert Me | RSS  
Results 1-2 of 2: Your search took 1.33 seconds.

**GREEN TREE FINANCIAL CORP**  
a/k/a GREEN TREE ACCEPTANCE CORP. ... a/k/a GREEN TREE ... Green Tree Fin. Corp. v.  
file:///jog-elsqdv-b38/asp/briefs/amicus brief supporting petitioner green tree.doc - 74KB - U27237 - 6/4/2007 - John Adams  
[View duplicates] - Westkin Enhanced

Judge: John Adams	Document Type: Brief	Title: Brief of the Chamber of Commerce	Docket Number: 02-634
West km Enhanced	Jurisdiction: Los Angeles	Filing Date: February 24, 2003	

[View West km enhanced version]

**United States District Court, C**  
United States District Court, C.D. California. METRO-GOLDWYN-MAYER STUDIOS INC., et al., Plaintiffs, v. GROKSTER, LTD., et al., Defendants.  
JERRY LEIBER, et al., Plaintiffs, v. CONSUMER EMPOWERMENT ...  
file:///jog-elsqdv-b38/asp/motions/motion for plaintiff mgn, et al.doc - 106KB - West Group - 1/1/2007 - Westkin Enhanced

Advanced portal and search integration SharePoint® example

# OTHER SERVICES

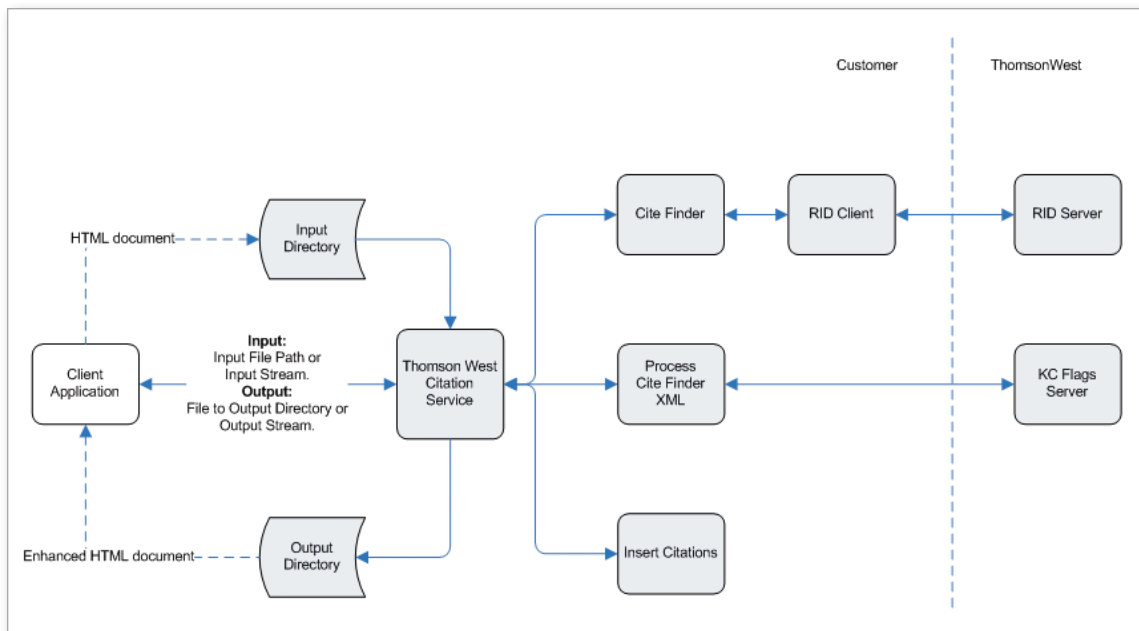
## WEST KM 4.X PORTAL INTEGRATION (CONTINUED)

### The Westlaw advantage

- Search for relevant internal work products and information in any Westlaw database
- Search internal documents, Westlaw, or both
- Perform full-text searches for internal documents by keyword, or by Westlaw Terms and Connectors
- Search internal documents from Westlaw, tabbed custom pages, and search templates
- ResultsPlus® automatically suggests content on Westlaw related to your search

### West km Web Services

- West km Web Services can be fully integrated to enhance your applications using many different portal entry points
- West km Web Services can be accessed by other applications outside the West km environment, using standard Web service technologies
- Citation services
- Litigation extraction service
- Transactional extraction service
- Summarization services
- Document categorization service
- HTML conversion service
- West km Web Services can be unbundled and deployed seamlessly or selectively



West km architecture

# WESTLAW SUPPORT

## WEST LIVE CHAT

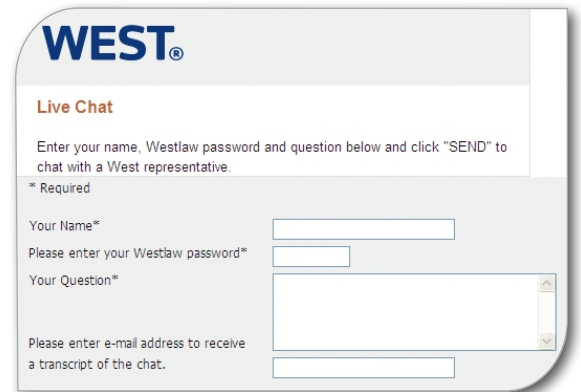
Westlaw can help you get better results faster, but if you are researching an area of law that you are unfamiliar with, you can hit speed bumps. That is why we offer Westlaw customers free, unlimited, 24/7 access to West Reference Attorneys, the industry's premier team of legal research assistance professionals.

### Get legal research guidance from true experts in the field.

Every West Reference Attorney is a bar-admitted attorney and Westlaw expert with a deep understanding of Westlaw features, functionality, databases, and services. They can help you refine your search query, find a specific law or document, and answer just about anything regarding research on Westlaw. They provide a service that some legal researchers say they just couldn't do without.

West Reference Attorneys can:

- Help you navigate Westlaw databases
- Help you get started researching an unfamiliar area of law
- Help you find a specific law or document
- Demonstrate shortcuts and other cost-saving tools and features
- Provide tips on how to construct better Terms and Connectors queries
- Verify that a particular document or information is available on Westlaw and/or within your plan
- Help you retrieve news and set up WestClip® and other alerts
- Answer practically anything about researching on Westlaw



The screenshot shows the Westlaw Live Chat interface. At the top is the Westlaw logo. Below it is the heading "Live Chat". A message reads: "Enter your name, Westlaw password and question below and click 'SEND' to chat with a West representative." Below this is a section marked with an asterisk and the word "Required". It contains three input fields: "Your Name\*", "Please enter your Westlaw password\*", and "Your Question\*". Below these is another input field for "Please enter e-mail address to receive a transcript of the chat." and a "SEND" button.

### WESTLAW WEB PART INFORMATION

This Live Chat Web Part allows users to enter their name and password and chat with a live Reference Attorney immediately. Whether it's at the beginning of your research or after you've hit a roadblock, West Reference Attorneys can help keep your research moving forward. Upon request, West Reference Attorneys can even email you the relevant queries run and databases searched during your call.



## WESTLAW SUPPORT

### THOMSON REUTERS CONTACT PAGE

With an ever-expanding group of services offered by Thomson Reuters, the number of highly specialized managers of these products has also increased. The Thomson Reuters Contact Page was created to help you locate the specialist you need.

The contact page provides a central location for all of your West contacts. The database is maintained by Thomson Reuters, so all you need to have is the URL for each location of your branch offices. The information is constantly updated, so the data is accurate and available in a dynamic display for your users.

Thomson Reuters Contact Information					
<a href="#">National</a>	<a href="#">Atlanta</a>	<a href="#">Austin</a>	<a href="#">Charlotte</a>	<a href="#">Houston</a>	<a href="#">New York</a>
<a href="#">Washington DC</a>	<a href="#">In-firm Training</a>	<a href="#">Print Purchases</a>	<a href="#">Telephone Training</a>		
<a href="#">WestMonitor</a>	<a href="#">Westlaw Business</a>	<a href="#">Westlaw Passwords</a>	<a href="#">Thomson-West Support</a>	<a href="#">Useful Links</a>	
Tommy Williams Managing Director (202) 777-0524 <a href="mailto:tommy.williams@thomsonreuters.com">tommy.williams@thomsonreuters.com</a>		Natalie Branchini Sr. Client Manager (727) 786-4418 <a href="mailto:natalie.branchini@thomsonreuters.com">natalie.branchini@thomsonreuters.com</a>		Annemarie Miano Strategic Solutions Executive (202) 772-0949 <a href="mailto:annemarie.miano@thomsonreuters.com">annemarie.miano@thomsonreuters.com</a>	
Lance Odegard National Director of Technology (651) 687-8478 <a href="mailto:lance.odegard@thomsonreuters.com">lance.odegard@thomsonreuters.com</a>		Joseph Raczynski Applications Integrator (202) 777-0896 <a href="mailto:joseph.raczynski@thomsonreuters.com">joseph.raczynski@thomsonreuters.com</a>		Nathan Carmack Inside Account Manager Telephone Training (800) 328-9378x44978 <a href="mailto:nathan.carmack@thomsonreuters.com">nathan.carmack@thomsonreuters.com</a>	
Ann Lloyd Inside Sales Representative Print Purchases (800) 328-9352 x77415 <a href="mailto:ann.lloyd@thomsonreuters.com">ann.lloyd@thomsonreuters.com</a>		Terri Kapp Customer Service Representative Westlaw Passwords (651) 687-6084 <a href="mailto:terri.kapp@thomsonreuters.com">terri.kapp@thomsonreuters.com</a>		Wendy Maines Librarian Relations Manager (850) 877-4374 <a href="mailto:wendy.maines@thomsonreuters.com">wendy.maines@thomsonreuters.com</a>	
Dave Whiteside National WestMonitor Sales Rep WestMonitor (904) 645-9993 <a href="mailto:dave.whiteside@thomsonreuters.com">dave.whiteside@thomsonreuters.com</a>		Paul Bernardini Director, National Accounts Westlaw Business (936) 827-4457 <a href="mailto:paul.bernardini@thomsonreuters.com">paul.bernardini@thomsonreuters.com</a>			

## WESTLAW SUPPORT

### CUSTOMIZED FIRM TRAINING

West has on-site training available for every firm. When a firm has multiple locations and wishes to conduct simultaneous training across the firm, West can provide training via WebEx. These seminars can be recorded and then made available to the firm for later viewing.

West then stores a database containing the information about the class subject, topics covered, and the link to the training. This information is typically hosted on West's servers, and we provide the firm with a URL to the content.

We can also provide the firm with the files to host locally. Users are then able to take these firm-specific classes whenever they wish.

**Johnson Myers  
& Raczynski**

THOMSON REUTERS

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[Competition and Consumer Commission - Australia](#) [GET LIVE HELP!](#)

This WebEx is dedicated to the Australian Competition and Consumer Commission. It is an independent Commonwealth statutory authority. It was formed in 1995 to administer the Trade Practices Act 1974 and other acts. The ACCC promotes competition and fair trade.

[Competition Law - European Community](#)

This WebEx is dedicated to European Community competition law. It is one of the areas of authority of the European Union. Competition law, or antitrust as it is known in the United States, regulates the exercise of market power by large companies, governments or other economic entities.

[Competition and Consumer Commission - Australia](#)

This WebEx is dedicated to Australian Competition and Consumer Commission. It is an independent Commonwealth statutory authority. It was formed in 1995 to administer the Trade Practices Act 1974 and other acts. The ACCC promotes competition and fair trade.

[Competition Law - European Community](#)

This WebEx is dedicated to the European Community competition law. It is one of the areas of authority of the European Union. Competition law, or antitrust as it is known in the United States, regulates the exercise of market power by large companies, governments or other economic entities.

[Competition Policy and Law Database - APEC](#)

This WebEx is dedicated to competition policy. It has emerged as an important aspect of international business. Businesses operating within the Asia Pacific region are no exception. Competition policy is complex and varies greatly from member to member.

# WESTLAW SUPPORT

## ULTRA: PASSWORD GENERATION

ULTRA is a Westlaw password generation tool.

### Benefits

- Reduction in password abuse – users are not given their passwords; passwords are attached to a sponsor then encrypted and saved in cookies on the desktop
- Reduction in password management – control and distribution of passwords is automatic; no manual work needed
- Retains user tracking ability – each user is assigned an individual password; usage can be tracked to the user level
- Preserves user personalization settings – because each user has his or her own password, all personal settings are saved

### How It Works

- User clicks on the Westlaw link in the organization's intranet at their desktop
- Link checks for cookie
- If cookie does not exist, ULTRA checks the database to see whether the user exists
- If user exists, it checks for password
- If password exists, log-on proceeds
- If user does not exist, the name is passed to SAP, a password is created, and the name and password is added to the ULTRA database
- ULTRA writes a cookie containing encrypted Sponsor ID and GUID to the desktop

### Security Feature

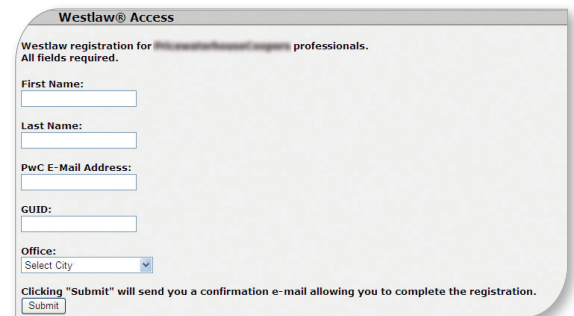
This process can be interrupted. By prepopulating the name fields in the ULTRA database, organizations can deny a password to users not on the list. Organizations will be informed of the denial, and can decide whether the user can have access or not. If the user is deemed worthy, the organization notifies Westlaw, and the user name is added to table. The user tries to access the system again, and can complete the process. User/Westlaw can customize the splash screen after the user has completed the registration process.

All parameters are passed in the URL string via HTTP. For new passwords, the following will be sent to the ULTRA Westlaw server:

- First and Last Name
- GUID (organization chooses that ID)
- ULTRA Sponsor Code (our information)
- ZB or Account # (our information)
- CTC (job level of person – can be hard-coded or an option for user to choose)

### Database Info

- Sponsor provides system with location information



The screenshot shows a web browser window titled "Westlaw® Access". The page content includes the text "Westlaw registration for [redacted] professionals." and "All fields required." Below this are several input fields: "First Name:" with a text box, "Last Name:" with a text box, "PwC E-Mail Address:" with a text box, and "GUID:" with a text box. There is also an "Office:" dropdown menu with "Select City" as the current selection. At the bottom, there is a "Submit" button and a note that says "Clicking 'Submit' will send you a confirmation e-mail allowing you to complete the registration."

# WESTLAW SUPPORT

## CLIENT VALIDATION

Client Validation is a free tool that can help you increase your firm's profitability by making it easier to trace billable research back to an individual client or matter. This feature compares each client identifier (ID) entered at the beginning of a Westlaw research session to a list of client IDs in your accounting or billing system to ensure an exact match.

There are three ways to use Client Validation on Westlaw:

- **West-Hosted Client Validation** allows you to store your client matter lists on a secure server at West
- **Firm-Hosted Client Validation** allows you to store your client matter lists on your firm's network
- **Third-Party Client Validation** integrates the client validation tool with your third-party time and billing software

The Client Validation tool is part of West's Cost-Recovery Solutions, a suite of services that help you access and develop cost-recovery strategies and implement effective programs.

Note: Client Validation is also available on other West websites, such as WestFind&Print, as long as you use the same password that you use to sign on to Westlaw.

### Choosing a type of client validation

You will want to consider your firm's individual needs when choosing what kind of client validation to use. If your firm uses third-party time and billing software, you may want to integrate client validation into your system. If you choose West-hosted or firm-hosted client validation, you will want to consider the following:

#### West-Hosted Client Validation

- Works from any remote location
- Requires no setup or installation at your firm
- Validates client IDs against a client ID list uploaded to Westlaw (Your firm must send an email with a text attachment that includes all valid client IDs. Clients IDs are updated in one to two business days.)

#### Firm-Hosted Client Validation

- Requires installation on your firm's Web server
- Requires users to have access to your firm's validation software and files
- Allows suspension of client validation by users outside your firm's network

The image shows a screenshot of the Westlaw Client Validation interface. At the top left is the Westlaw logo. Below it, a text prompt reads: "Please enter with the proper formatting like: NNNNN-NNNNNN-NNNNNNxxxxxxxxxxxx". Below this is a text input field containing the letter 'd'. To the right of the input field is a button labeled "Validate ID". Below the input field, the text "NNNNN-NNNNNN-NNNNNNxxxxxxxxxxxx" is displayed, likely as a visual example of the required format.

# WESTLAW SUPPORT

## WEB PART MENU AND APPLICATION INTEGRATOR QUICK NEWS

If you are interested in seeing the full set of Web Parts and other various integrations, please visit the Applications Integrator Quick News for tutorials on all applications: <http://westcui.com/firm/jpr/flash/flashmo/live/>



Lastly, the team has developed a Thomson Reuters menu of Web Parts for SharePoint. These files are currently available for download in a standard SharePoint DWP format. We also offer further customization of the Web Parts by request. The aesthetics – the look and feel of the Web Parts – can be adjusted to the firm’s specification. In addition, if you are looking for further functionality or would like to see a type of Web Part not listed, please tell your Applications Integrator or Legal Technology Specialist.

**[west.thomson.com/support/westlaw/portals/default.aspx](http://west.thomson.com/support/westlaw/portals/default.aspx)**

# APPENDIX A

## KEYCITE

### KeyCite Status Flags

-  A **red flag** warns that the case or administrative decision is no longer good law for at least one of the points of law it contains, or that the statute or regulation has been amended by a recent session law or rule, repealed, superseded, or held unconstitutional or preempted in whole or in part.
-  A **yellow flag** warns that the case or administrative decision has some negative history but has not been reversed or overruled; that the statute has been re-numbered or transferred by a recent session law; that an uncodified session law or proposed legislation affecting the statute is available (statutes merely referenced, i.e., mentioned, are not marked with a yellow flag); that a proposed rule affecting the regulation is available; that the regulation has been reinstated, corrected, or confirmed; that the statute or regulation was limited on constitutional or preemption grounds, or its validity was otherwise called into doubt; or that a prior version of the statute or regulation received negative treatment by a court.
- H** A **blue H** indicates that the case or administrative decision has some history.
- C** A **green C** indicates that the case or administrative decision has citing references, but no direct history or negative citing references, or that the statute or regulation has citing references.

### KeyCite Depth-of-Treatment Stars

- HHHH Examined** – The citing case, administrative decision, or brief contains an extended discussion of the cited case or administrative decision, usually more than a printed page of text.
- HHH Discussed** – The citing case, administrative decision, or brief contains a substantial discussion of the cited case or administrative decision, usually more than a paragraph, but less than a printed page.
- HH Cited** – The citing case, administrative decision, or brief contains some discussion of the cited case or administrative decision, usually less than a paragraph.
- H Mentioned** – The citing case, administrative decision, or brief contains a brief reference to the cited case or administrative decision, usually in a string citation.

### KeyCite Quotation Marks

- " "** **Quotation marks** indicate that the citing case, administrative decision, or brief directly quotes the cited case or administrative decision.



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**WEST®**