



CREATE WHAT MATTERS. JOIN US!

Senior Software Engineer | Taipei

Do you want to get in on the ground floor of an award-winning global startup that is solving a truly meaningful problem in the world?

PenguinSmart is looking for a **Senior Software Engineer** to help contribute to the development of our AI-assisted online rehab therapy services enabling more effective speech & language improvement for children.

Job Scope

- Under the mentorship of industry veterans, drive web development projects for PenguinSmart's online service through the various phases of the project life cycle. Assess new initiatives to determine scope, steps, and necessary time-to-completion.
- Lead and mentor other tech team members to complete projects and to develop shared best practices and standards. Work with cross functional stakeholders
- Participate in user research to determine insights to improve systems and services
- Participate in Web data builds and deployment efforts.
- Document new development, procedures or test plans as needed.
- Develop for cross-browser/device compatibility in a graded browser support environment
- Maintain existing code and functionality once it is assimilated into the ongoing operations of the business.
- Work in an Agile development cycle using advanced Scrum methodologies.
- Assist with cross-functional tasks as needed, including exploration and experiments.

Details:

- **Time Commitment:** Full time
- **Compensation:** Based on experience; annual base salary plus stock options, social insurances, flexibility to work from home, and bonus depending on team performance
- **Location:** Taipei. The candidate will work closely with teammates distributed across the US, Taiwan, and mainland China.
- Potential leadership and team management role

As a potential team leader role within a fast growing startup, we look for candidates with the following qualifications and qualities:

Qualifications

- **Only candidates based in or willing to relocate to Taipei will be considered**
- **Proficient in Mandarin Chinese and English**
- **Bachelors Degree or above** in Computer Science or related fields
- Have 3+ years of full-stack web development experience, including Ruby-on-Rails, SQL (e.g. PostgreSQL, MySQL), and React.JS
- Working knowledge of ROR and an understanding of classes and inheritance as well as the principles of code-reuse in object-oriented programming.
- Familiar with writing REST APIs and GraphQL
- Familiar with AWS and CircleCI and building data pipeline
- Familiar with Unit Testing, Integration Testing, and Test-driven development

Qualities:

- **Metrics & data-driven:** you are not afraid of analyzing data to find insights
- **Strong logical problem-solving:** when you encounter a problem, you proactively

look for solutions or create a plan to find a solution

- **Goal-oriented and self-managing:** can plan tasks and manage own priorities & time to reach goals without requiring step-by-step instructions and constant oversight
- **Hunger to teach yourself & to constantly improve:** you like to learn new things and teach others, rather than wait to be taught; you imagine ways to do things better
- **Can adapt quickly to a fast-changing environment:** learn new tools on your own, courage to be stretched professionally, fast learner and good listener
- **Comfortable with ambiguity:** you can move forward when faced with uncertainty; in fact, you like bringing order to uncertain situations
- **Management potential:** you are a leader and motivator
- **Humility and good sense of humor:** especially critical for a startup
- **Customer-oriented:** dedicated to exceeding the expectations of internal and external customers; use first-hand customer insights to improve products and services; talk and act with customers in mind; establish effective relationships

Good to Have

- Related experience with disadvantaged families or developmentally delayed children
- Experience in any of the following:
 - have e-commerce or SaaS experience
 - have experience building online services for the mainland China market
- Project and team management
- Previous professional interaction with doctors, therapists, teachers, or parents
- An interest in sharing knowledge about new technologies with the team and facilitating the implementation of such technologies across projects.

About Us

PenguinSmart is enabling intelligent, individualized rehab therapy for all, starting with online speech and language therapy support for children. Founded by Harvard & MIT alumni, our team combines the latest data sciences with expert insights to empower caregivers to become a key part of the rehab journey. We are first remotely serving the 1 in 6 families with developmentally delayed children while developing global solutions for other conditions. Our solutions speed up rehab progress and allow therapists to oversee more patients without sacrificing quality of care. PenguinSmart is backed by Alchemist Accelerator, was named one of the Top 10 Disruptive Parenting Companies by Disruptor Daily, and was recently chosen as one of the "Top 100 Healthcare Visionaries" in the US. mypenguinsmart.com (EN) | qierbao.com (CN)

If you are interested, please send your **bilingual (English and Chinese) cover letter & CV/resume** to talent@mypenguinsmart.com.

