



A MANIFESTO FOR EMPATHY AT WORK

*Empathy is the ability to tune into others' feelings & perspectives.
It's a skill, a discipline, & an organizational value.*

Interconnected Success

We share the same goals & accomplish more together.
We offer help & show gratitude for each other's contributions.
Giving others a boost lifts all of us up.

Humanistic Accountability

We're as responsible for the way we treat each other as we are for our work.
We value kindness & consider the human impact of our actions.
When we fall short, we learn & find a resolution.

Ideation Diversity

We welcome different ideas so we can innovate & improve.
We listen so we can discover our blind spots.
Our collective knowledge grows when everyone is heard.

Powered by Empathy

We recognize that empathy fuels motivation & performance.
We use it to grow as professionals & as people.
We use it to grow as a team & create a better workplace for everyone.

Let's Get To Work.

CivCom helps boost employee engagement, organizational culture, & service delivery.
[Learn more at civcomweb.com.](https://civcomweb.com)

© 2018 Civic Communications, LLC