

www.ncts.ie

A redesign

National Car Testing Service

Enter a vehicle registration number

[ENTER REG HERE](#)

[Make or Manage a Booking](#)

ENGLISH :: GAEILGE :: POLSKI



Need to know when your vehicle is due for its NCT?

[Click here to find out](#)

There is currently heavy demand for NCT appointments on-line. If the only dates available fall beyond the expiry of your current NCT, please contact our booking helpdesk on 01-4135992.

Applus+ Car Testing Service Ltd, is responsible for the operation of the compulsory vehicle inspection programme in Ireland. The primary aim of this programme which falls under the directive 2009/40/EC, is to improve road safety and enhance environmental protection by reducing harmful vehicles emissions in Ireland.

Applus+ operates this service on behalf of the Road Safety Authority and is committed to providing the highest standards in customer service, quality and test integrity. All of these elements are very important to the National Car Test and we take any feedback from the public or our staff very seriously. If you would like to report a concern regarding any aspect of the inspection process then please contact the relevant department by visiting our [contact us page](#).

We are the only provider of the service nationwide and are totally independent of the motor industry, we do not engage in garage service and repair activities. When having your vehicle inspected by the NCTS you will receive a fair, uniform and impartial service.

RECENT NEWS

Penalty Points changing for NCT



Penalty points system is changing and from early December 2014 driving a vehicle without a valid NCT will be a fixed charge offence attracting 3 penalty points.

[Click here for more information](#)



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ISO 17020 accredited for the conduct of the NCT



Preparing for your NCT

[Watch the Video](#)



What is examined in the NCT

[Watch the Video](#)

For the redesign of the NCT site, Applus the owners of the national car testing service approached Webfactory to redesign their website from the ground up.

Objectives

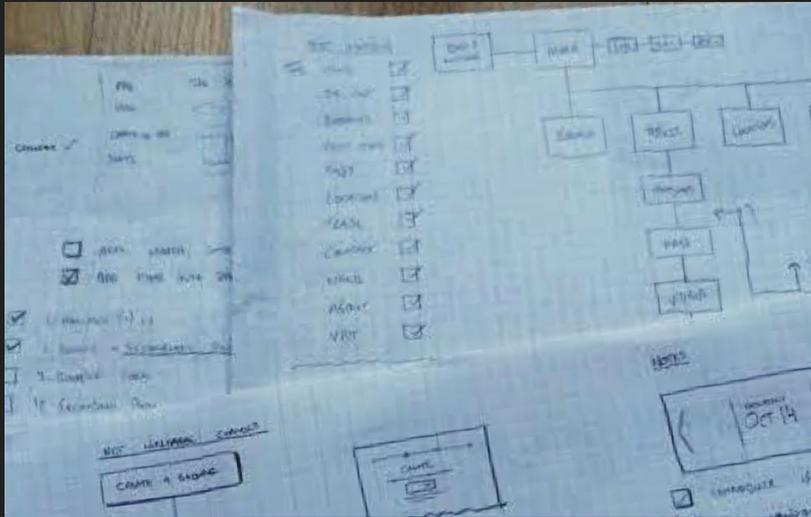
Reduce the number of phone queries

Increase online bookings

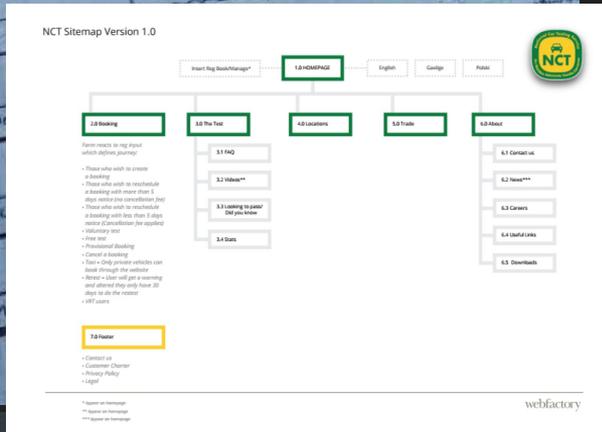
Provide a clear and focused website

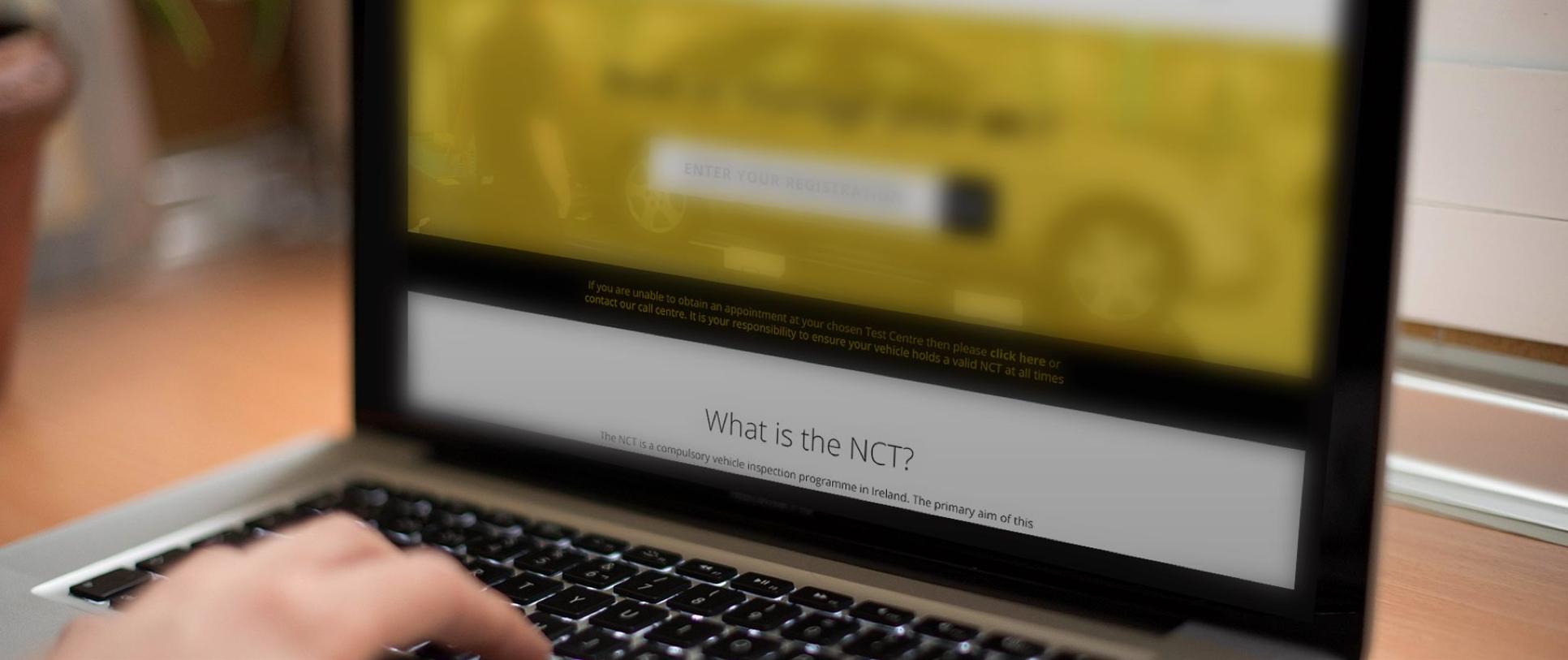
Improve the booking process

Update and rework the navigation/UI

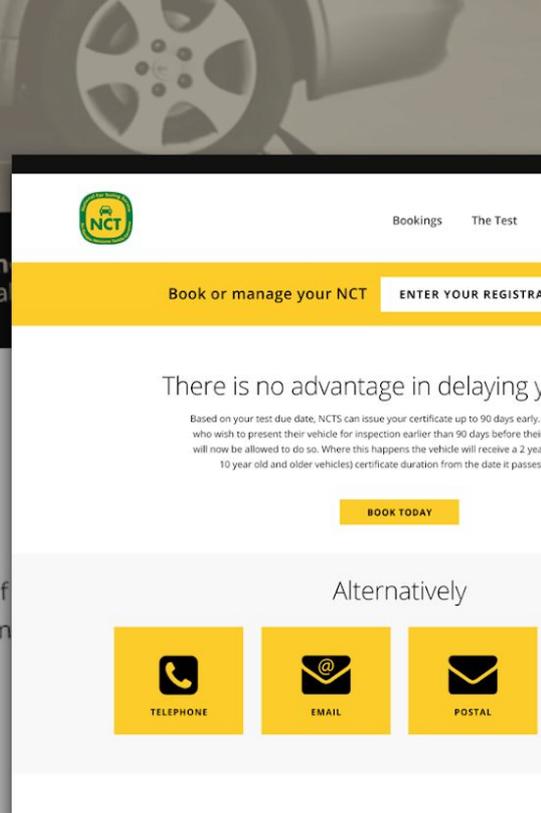
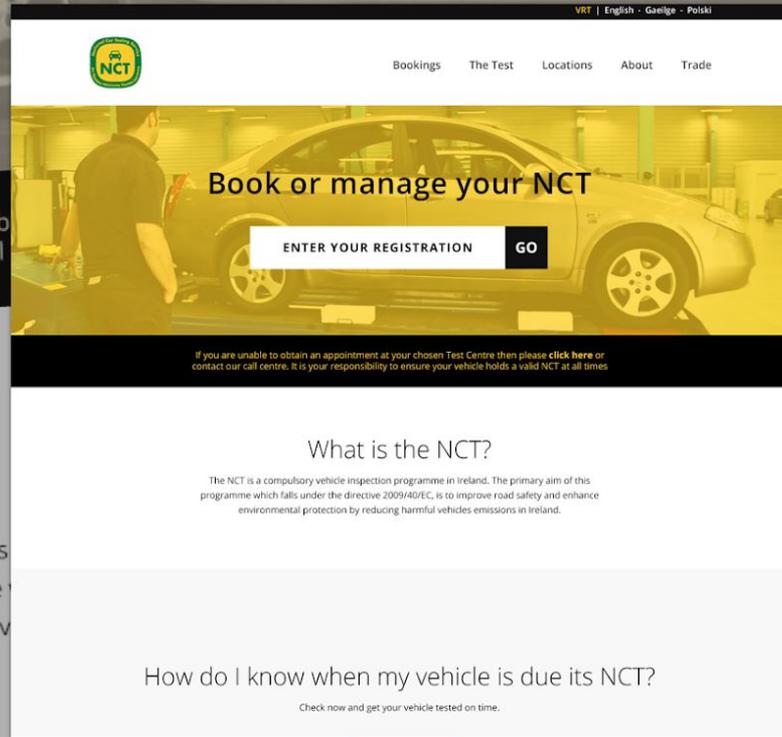
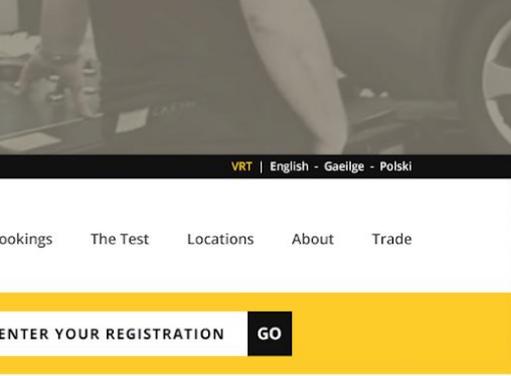


During the Information architecture (IA) process, I worked on the sitemap by reviewing contents and with information gathered from an SEO audit that was carried out by our content department. I was able to reduce the top level navigation from 11 links down to 6.



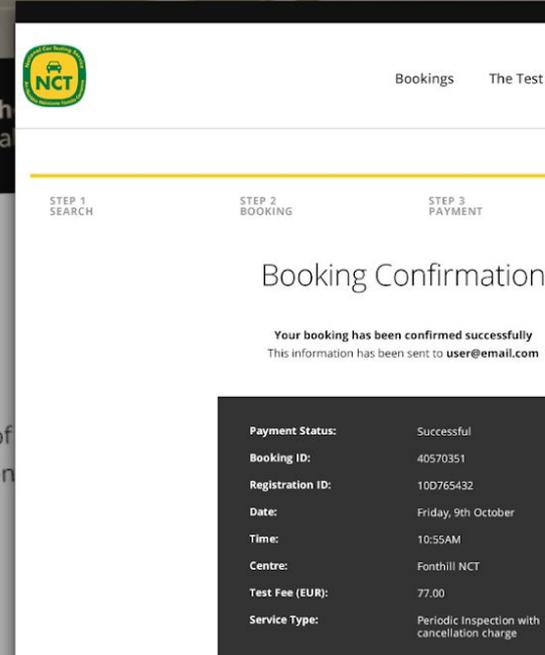
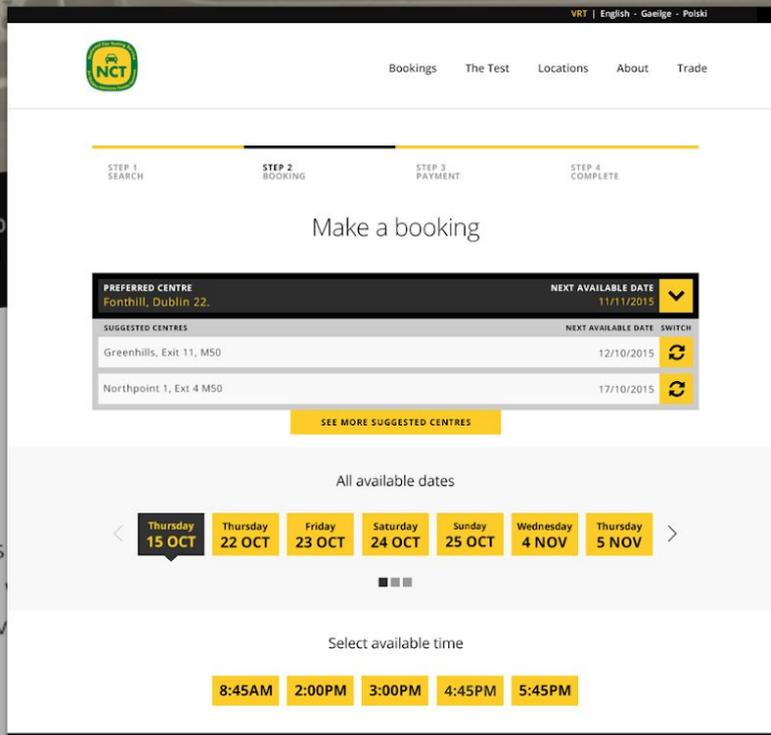
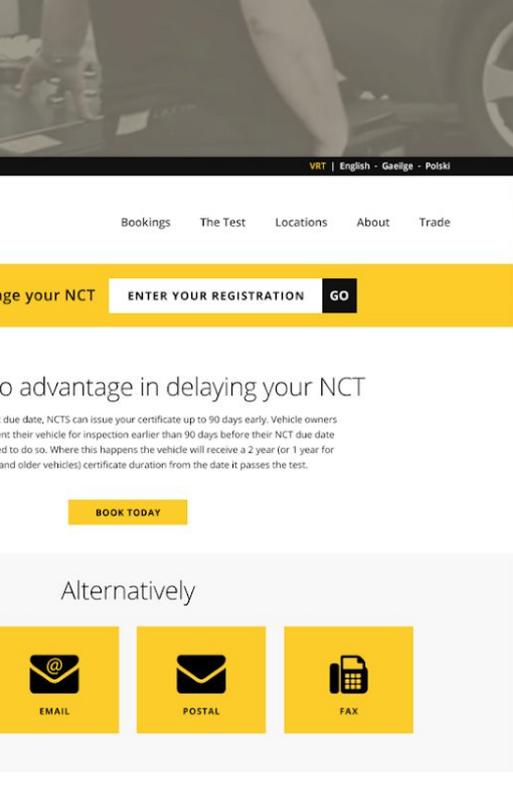


I had license to present a completely new design to what currently existed. Applus had no brand guidelines or colour palette, with the only stipulation that the existing logo must be kept.



The client had requested a website that was contemporary, clean and fresh and simple to use. My approach was to create an inline responsive solution with a friendly feel with a simple user interface.

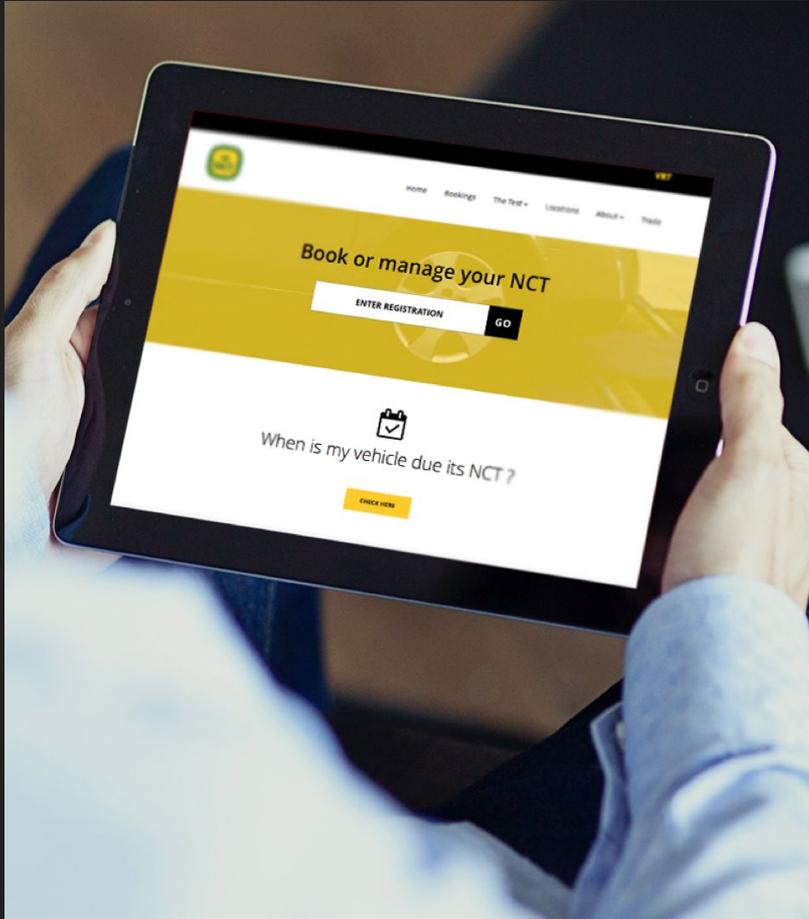




My main aim of the site was to create a processes flow that is as familiar as booking a flight or a cinema ticket online.

please refer to
questions section
can check our
car registration
the vehicle...

your NCT



The end result checked all the targets in the initial brief.

The website I created for NCT was clean, simple and responsive.

After an initial bedding in period with the new site, the client has started to see an increase in online bookings, and the variations in devices has moved from desktop heavy to a number of different devices.