

Melissa Myers Bio.

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I was educated in Adelaide at Saint Aloysius College. Where I completed year 12.

After year 12 ended, I wasn't completely sure what I wanted to do, so I did as much work experience as I could in community services. This included, working with the disabled in respite and childcare. I also assisted in a literacy program with hearing impairment. I was taught sign language from the age of 5, so this was an advantage.

During this time, I also completed a Community Services Certificate at TAFE. I then branched out to do Child Care, but found myself unchallenged.

I decided to find a career that would encompass all aspects of Community Service and started my employment at Ansett Australia as Cabin Crew. When Ansett Collapsed, I joined Impulse Airline and was upgraded to Cabin Manager after 6 weeks.

Impulse was bought out by Qantas and I am now a Cabin Manager for Jetstar.

I love my job, I always give 110%. I absolutely love going the extra mile, especially for those who are disadvantaged. If I can make 1 person feel cared for in a day, I know I have done my job well.

On a daily basis, I will have approximately 8 wheelchair passengers on board. They could include, elderly, disabled adults and children. So often I find they are overlooked or treated without any dignity. I treat everyone equally

I manage my team and always lead by example. I am always showing my crew how to be kind and courteous to others. I make an effort to chat with at least one person on every flight. I have met some of the most inspiring and incredible people because of that. On a normal day, I will liaise with ground staff, Tech Crew, Cabin Crew and approximately 1000 passengers.

I have had to make decisions at times that could severely impact everyone on board. With time constraints and ensuring that I adhere to government regulations.

Due to Covid 19, There is currently limited work in the Airline industry, I would like to turn this into a positive shift in my career. I would welcome the opportunity to take on a new role with new challenges and hopefully my wealth of experience would make me the perfect candidate to potentially help shape someone's future with Work Placement NSW.

