

Right of withdrawal

If you are a private customer (consumer) you have a reflection period of fourteen days (right of withdrawal). This period starts the day after we have confirmed your enrollment (course agreement) by post or by email. To exercise the right of withdrawal you must inform us prior to the end of the withdrawal period of your decision to withdraw from the course agreement by means of a clear statement by post or email. You may do so without stating any reasons. You may use [the sample withdrawal form](#), although this is not required.

If you withdraw from the course agreement, all payments that we have received from you will be reimbursed by us as soon as possible but at the latest within fourteen days from the date on which we received your notification of withdrawal from our agreement. For the reimbursement The App Academy will use the same method of payment, which you used for the original transaction, unless something different is explicitly agreed with you. In any event, you will not incur any fees as a result of such reimbursement.

Note: if the course agreement entered into force fourteen days or less before the starting date of the Bootcamp and the Bootcamp started within the 14 day withdrawal period, you have agreed to pay an appropriate fee that corresponds to the part consumed until the notification of withdrawal was issued. This fee shall remain due. By signing our course agreement you have agreed to the direct delivery of our services.