



Core Banking & Application Support Analyst (Level II)

A leading financial services organization in the Cayman Islands is seeking an experienced Core Banking & Application Support Analyst (Level II) to support and enhance the stability, performance, and availability of its core banking platform and integrated applications.

Duties & Responsibilities

You will provide advanced technical and functional support for the core banking environment, working closely with internal teams to ensure system reliability, data integrity, and effective reporting across the business.

Duties & Responsibilities:

- Providing advanced functional and technical support for a core banking system across multiple business units
- Managing user access, roles, and permissions in line with security and compliance controls
- Developing, maintaining, and optimizing operational and regulatory reports
- Supporting database operations, including monitoring, backups, optimization, and business continuity
- Supporting system lifecycle activities including patching, upgrades, and refresh cycles
- Collaborating with infrastructure and database teams on performance tuning and capacity planning
- Contributing to reporting modernization initiatives, including cloud or hybrid solutions

Minimum Qualifications, Skills & Experience:

- Bachelor's degree in Computer Science, IT, or equivalent practical experience
- 5–7+ years' experience in IT support, with at least 3 years supporting core banking or financial systems
- Strong experience with SQL Server, SSRS, Power BI Report Server, and Visual Studio
- Exposure to cloud or hybrid environments (Azure highly regarded)
- Microsoft certifications and ITIL 4 Foundation are advantageous
- Strong analytical, troubleshooting, and stakeholder communication skills

To apply please send your résumé to caymanjobs@expertisegroup.com. All applications are handled in a confidential manner and in accordance with Expertise's Privacy Policy, available on our website.