

# Ultimate Recreation

## COVID-19 PROCEDURES

Keeping our customers and staff safe is our top priority at all times.

We are operating within the current government guidance, with strict hygiene and safety protocols in place at all our venues. Please see below for the steps we are taking to keep you safe.

**LONDON IS CURRENTLY AT A TIER 2 ALERT LEVEL**

**THIS MEANS WE ARE ONLY ABLE TO HAVE 1 HOUSEHOLD/SUPPORT BUBBLE PER GROUP  
ON SOME OF OUR ACTIVITIES WE CAN ACCOMMODATE 2 HOUSEHOLDS/BUBBLES PER SESSION**

If you have any further queries, please don't hesitate to get in touch with a member of our team.

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Across all our venues and activities:

- All sessions are private
- All sessions must be pre-booked
- Contact details taken for NHS track and trace
- Signage around the venue to remind customers to social distance to 1m+ at all times
- Hand Sanitiser available on entry
- One way entry system when there are multiple groups in the venue
- Staff to wear face coverings
- Staff to wash/sanitise hands regularly
- Face coverings available to customers
- All equipment cleaned thoroughly after every use
- Key touch-points cleaned regularly
- All areas sprayed with a disinfectant fogger after each session

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Current capacity limits:



- Maximum of 2 household/support bubble groups per session.
- Household groups will not mix at any time
- [FURTHER INFORMATION](#)



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- All players in a session must be from the same household/support bubble across all games
- [FURTHER INFORMATION](#)