

September 16, 2016

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[The R3 stabilization effort is getting closer to meeting exit criteria requirements.](#)

[Field Offices are beginning a Compassion Connect data cleanup project.](#)

[The Translation Redesign effort is now called the New Translation Tool effort.](#)

[New code is deploying to Compassion Connect today.](#)

[Compassion Australia has produced a video about their R3 experience to share with global Compassion.](#)

R3 Stabilization Update

As we reported in the September 2 issue of TCPT Now, all eight high-priority Release 3 issues have been successfully closed. This important milestone brings us closer to the Release 3 stabilization exit criteria of having no open high-priority issues and 75 (or fewer) lower-priority issues open at any given time. The TCPT team will continue to actively address lower-priority issues. However, we will no longer provide weekly R3 stabilization updates in TCPT Now unless any high-priority issues resurface. Thank you again for your support and patience over the past several months.

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Field Data Cleanup

This past week, TCPT communicated a high-priority activity to have Field Office staff help ensure missing data values on the beneficiary and ICP accounts are populated and updated in Connect. All of these fields will be shared with GPA offices. More than 4,600 ICP account records, and more than 23,000 Beneficiary account records, are missing data that Global Program agreed to make available to Global Partners. Compassion's marketing teams will need this information to obtain, serve and engage supporters as we complete our Release 4. By November 1, ICP and Beneficiary records must have all missing data entered into Connect. TCPT shared the Tableau reports needed to identify the beneficiaries and ICPs that have missing values. Each office needs to determine the best way to meet the November deadline.

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New Name for Translation Redesign

TCPT leadership has decided to change the name of the "Translation Redesign" effort to "New Translation Tool." This name change better reflects the work being done to build out our long-term translation solution—the Translator Portal. The new portal is being built on the Salesforce platform so it will be easy to navigate and simple to use. The timeline for this effort has not changed, and the Translator Portal will be piloted in both GPA and Field countries beginning in

early December. Based on the results of that pilot, leadership will determine when the portal is deployed to the rest of global Compassion.

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New Connect Code Deploying Today

The TCPT team will be adding new code to Compassion Connect today, September 16. There will be no system downtime; users can continue accessing Connect.

The new code will provide additional error handling details to the IT support team so they can better serve users and manage systems. It should not change any processes or functionality for Field Office, GPA or any other users.

As always, if you experience any issues with Compassion Connect after this change, please open a ticket with Gateway to Service.

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Australia Office Shares R3 Experiences and Lessons Learned

Tim Hanna, CEO of Compassion Australia, and Deb Adams, Compassion Australia's Executive Director of Ministry Services, recently produced a 15-minute video to share with global Compassion their experiences with R3 implementation and what they learned along the way.

Watch the video here:

https://www.dropbox.com/s/yfu8ty2vttrzvdo/edited%20AU_1.mp4?dl=0



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Announcements

Resources:

Visit [The SOURCE](#) for [Global Program](#) and [USA](#) R3 and R4 resources and to learn more about TCPT.

Features:

The two-part devotional series: "Forward: Pressing on in Faith" is available on The SOURCE at http://iweb.ci.org/moves/tcpt/features/forward_devo_1.aspx.

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