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Register your device on Cardo Update: For more information, watch the video below: Make sure you have the most updated firmware in the Cardo update: Make sure your device is installed according to the guide to installing the Download app for your device from the App Store or Google Play What is the difference between PACKTALK (4.0) and PACKTALK BOLD? After the latest firmware update (4.0), both PACKTALK BOLD and PACKTALK offer the same set of features and compatibility, including the ability to use the NEW Cardo Connect App (iOS/Android). With what is said, PACKTALK BOLD includes - Natural voice activation. With all new, always on, natural voice functions work, riders never have to press a button, turn the wheel or move the slider again, because we're just empowered by your voice to just say: Hey Cardo, and your PACKTALK BOLD will do the rest. Something stopped working on my PACKTALK BOLD. What should I do? Before you try anything else, we recommend simply dropping the device into factory settings. Step 1: Push the phone's intercom buttons and multimedia together for at least 5 seconds until the LED starts flashing purple and the device shuts down. Step 2: Turn the device back on. Will it be paired with any other Bluetooth intercoms? Cardo intercom systems are enveloped with a universal connection. It will be paired with any other Bluetooth communication system from Cardo or other leading brands. Refer to Cardo Gateway's guide. As a non-cardio headset with a universal connection (Cardo Gateway) In order to pair the device with a non-Cardo headset, please do the following: 1. Start pairing the intercom on your unit (please refer to your product guide pocket or user guide on how to do so). 2. Click the phone button to start pairing Cardo Gateway 3. On the other block will start the mobile phone pairing 4. Wait until parrying to complete the mobile application recognizes the unit. What's next? First, make sure you use the right app - we have two different apps available for different product lines. If the problem is not solved, make sure your smartphone is paired via Bluetooth and connected to the device. Using a smart watch? Try turning it off before you start the app, and only then turn the smartwatch back on. If all of the above doesn't solve the problem, move on to the following: 1. Delete the app from phone 2. Remove the device from the list of paired devices on page 3 of the phone's Bluetooth settings. Restart phone 4. Pair (or factory) reset per unit (as in the troubleshooting section of the user manual) - the device will shut down 5. Turn the device back on 6. Connect your device to your phone via Bluetooth 7. Download and install app 8. Start the app if it's still not plugging in, turn off the app and turn it back on. Which Which Do I need to download an app for my device? For PACTALK, PACTALK Bold, PACTALK Slim, SMARTPACK, SMARTH, FREECOM 1, FREECOM 2 and FREECOM 4 - you must get a new cardo connect app (please note that in order to fully enjoy its capabilities, you need to update the firmware of your device to the latest version. SRC Pro, Louis Special Edition, and SHO-1 - you should get a cardo Smartset app (z. No. 1, G9 and SRC supported only in Android). 12V MOTO CHARGER successfully added to your shopping bag. , watch the video below: Make sure your unit is installed according to the guide to installing the Download app for your device from the App Store or Google Play My Block is still under warranty? All Cardo units receive a 2-year warranty from the date of purchase. Please keep proof of purchase to return the warranty. Your first warranty point is your dealer. How to improve sound quality? Sound quality is best when the speakers are directly opposite the ear canal. Make sure the speakers are properly placed inside the helmet by following the next steps. 1. With the helmet, slide your finger inside the helmet and press to the side of the helmet where your ear is. This is where the speakers should be located. 2. Remove the helmet, but keep your finger in this place. Check to make sure the speakers are in that position. 3. Make sure the speakers are as close to your ear as possible so you can feel them. If necessary, use the Velcro on behind the speakers to bring them closer to your ear. 4. Because each head is different, you may find that your helmet ear cavity is not positioned optimally. If so consider placing speakers outside the helmet ear cavity directly opposite the ears. How to pair a four-way Bluetooth intercom group? 1.Pair the first rider in his unit on channel A. 2.Pair is the second rider to your unit on channel B. 3.Ask the first or second rider to pair the fourth group member on their free channel. For more information, please contact Pocket's guide or user guide. How can I get more ride time out of my battery? Your product comes with a charge while riding feature that lets you plug the device into a 12V bike charger or power bank, and continue to ride long after the standard battery time has passed. To do this, just connect the device to the power source - the device will turn off. Turn it on again and you're installed. What an app I need to download for the device? For PACTALK, PACTALK Bold, PACTALK SLIM, SMARTPACK, SMARTH, FREECOM 1, FREECOM 2, 2, FREECOM 4 - You must get a new Cardo connect app (please note that in order to take full advantage of its features, You need to update the firmware of your device to the latest version. To pair your device with a non-Cardo headset, please do the following: 1. Start pairing the intercom on your unit (please refer to your product guide pocket or user manual on how to do so). 2. Click the phone button to start pairing Cardo Gateway 3. On the other block will start the mobile phone pairing 4. Wait until parry to complete the 12V MOTO CHARGER is successfully added to the shopping bag. Unfortunately, we are not currently able to supply products to your country. 1 Table Contents 2 3 4 5 6 7 8 9 10 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 2 2 2 2 7 28 29 30 1 Table Contents 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 22 22 cardo packtalk bold user manual. cardo packtalk slim user manual

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