


# Jason W. Bell

## Director IT Cloud & Infrastructure

(512) 506-0894 

Jason.Bell1127@gmail.com 

Linkedin.com/in/jasonbell1127 

(REMOTE) Austin, TX 

Visionary IT Executive and Strategic Thought Leader with **31+ yrs experience** dedicated to delivering exceptional results through modernization and fiscal optimization that transcend the status quo. I specialize in driving large-scale transformation and operational optimization while fostering a high-energy, inclusive culture where diverse perspectives thrive. My focus is on providing profound strategic value and crafting extraordinary customer experiences with dynamic, forward-thinking organizations.

## CAREER HIGHLIGHTS

- Lead a global team of 62 across 9 countries
- Created an IT Vision & Strategy to modernize systems into streamlined, resilient ecosystems while strategically retiring legacy and enabling a high-velocity of innovation and experimentation
- Vendor management and relationship building, negotiating, strategic delivery helping negotiate Private Pricing Agreements (PPAs) with AWS (\$175M) and GCP (\$200M)
- Matured IT Department/Operations, transitioned company to SaaS model, re-platformed core into Micro-Services/Cloud solutions, developed run books for processes and procedures, delivered ITIL methodology
- Concluded Security Improvement Program (SIP) and increased score 30% above industry average
- Created / Matured FinOps Programs delivering over \$667k of missed cost avoidance in first year
- Developed and launched a suite of professional programs designed to accelerate leadership growth and elevate the customer experience

## KEY SKILLS

### EXECUTIVE BUSINESS

- Executive Leadership
- Business Acumen & Strategy
- Financial Budget Mgmt.
- Cross-Functional Collaboration
- Strategic Risk Mgmt.
- Customer Experience Strategy
- Critical Vendor Mgmt.
- Business Intelligence & Analytics
- Global Operations & Logistics
- Mergers & Acquisitions (M&A)

### CULTURAL LEADERSHIP

- Thought Leadership & Foresight
- Strategic Planning & Execution
- Global Team Building & Mentoring
- Cultural Champion & Engagement
- Executive Communications
- Strategic Negotiations
- Change Mgmt.
- Transformational Mgmt.
- ITIL | Agile Processes
- Design Thinking & Innovation

### TECHNICAL

- Hybrid Infrastructure
- Multi-Cloud Ecosystems
- Networking & Datacenters
- Cybersecurity & Assurance
- SaaS | PaaS | IaaS
- Data Analysis | Analytics
- SecDevOps | SRE
- Engineering / Architecture
- Governance & Compliance
- PLM | Product Engineering | PM

## PROFESSIONAL EXPERIENCES

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### Director IT Cloud & Infrastructure

**MOTOROLA SOLUTIONS, INC. | Austin, TX (REMOTE) | Feb. 2022– Present**

Drive digital transformation by bridging complex technical modernization with aggressive fiscal discipline. Lead a global organization of 62 professionals across nine countries to transition environments into high-velocity, multi-cloud ecosystems, while consistently delivering bottom-line impact through strategic negotiations, AI and Agentic AI adoption, and a culture of highly effective, collaborative teams.

#### Financial Stewardship & Strategic Negotiation

- **Negotiated \$375M in Cloud Contracts:** Secured over \$375M in Private Pricing Agreement (PPAs) between two major cloud providers, yielding \$23M in savings plans.
- **Global Cost Optimization:** Drove \$7.8M in Direct Savings and \$1.6M in Cost Avoidance, matured FinOps Program
- **Top-Tier Efficiency:** Reduced IT spend by 14% as compared to industry benchmarks (Gartner)
- **Managed \$22M Portfolio Budget:** Directed Cloud/Ops Budget as a key pillar of the Total IT Budget
- **Cloud FinOps:** Strategically built and matured the Cloud FinOps Program resulting in over \$667K of missed cost avoidance in first year.

#### Enterprise Transformation & Infrastructure Strategy

- **Modernized Hybrid Architecture:** Engineered the transition for legacy to a more modern hybrid multi-cloud.
- **Pioneered AI, Agentic AI, & DevOps:** Helped drive adoption of Agentic AI, AI, and transformed traditional teams into automated DevOps units.
- **Elevated Security Maturity:** Raised Security Improvement Program (SIP) maturity score to 70%, far exceeding the 40% industry average.
- **Standardized Global Processes:** Developed frameworks for M&A processes, WAFR reviews, and introduced Design Thinking methodology.
- **M&A Optimization / Operations:** Streamlined infrastructure integration, optimization, and operations processes to accelerate business acquisitions.

#### Global Leadership & Talent Development

- **Optimized Global Operations:** Lead a global organization of 62 professionals across 9 countries, overseeing M&A, Operations, Cloud and OnPrem Services, and Automation.
- **Record Retention Improvements:** Reduced voluntary attrition from 14% to 2% while creating a highly-effective and collaborative culture.
- **Peakon Employee Feedback Benchmarks:** Consistently exceed company standards for employee satisfaction
- **Build Leadership Pipelines:** Launched and led *New Manager Training, Highly Effective Teams, and Design Thinking* programs.

## PROFESSIONAL EXPERIENCES CONTINUED

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### Sr. Director IT Cloud & Infrastructure

**HYLIION (Startup) | Cedar Park, TX | May 2021 – Oct. 2021**

Spearheaded the technology strategy and digital maturity of a high-growth startup, overseeing enterprise architecture, cloud and on-prem infrastructure, and cybersecurity frameworks to ensure scalable growth and rigorous regulatory compliance.

- **Strategic Roadmapping:** Formulated comprehensive one, three, and five-year technology road-map
- **Cybersecurity Leadership:** Deployed advanced security architectures, including Security Information and Event Management systems and robust identity management protocols.
- **Infrastructure Modernization:** Engineered resilient mesh networks and replaced low-grade hardware with Enterprise Software-Defined Wide Area Networking across multiple locations.
- **Regulatory Compliance:** Partnered with finance teams to establish and audit internal controls for Sarbanes-Oxley Act (SOX) reporting.
- **Internet of Things Innovation:** Developed secure pipelines and integrated technology for mobile vehicle-based devices and gateways.
- **Vendor Relations:** Negotiated high-level service agreements and managed performance for managed service and security providers

### Chief Information Officer (CIO) | Vice President (VP) of Technology

**DIVERSYS LEARNING | Cedar Park, TX | Sept. 2013 – May 2021**

Directed large-scale digital transformations and infrastructure modernization for enterprise markets. Orchestrated multi-cloud migrations, established meticulous security and compliance frameworks, and cultivated diverse, high-performing technical teams to drive corporate growth.

- **Business Continuity:** Implemented disaster recovery and resiliency strategies using global load balancing and SAN replication.
- **Compliance Leadership:** Secured and maintained HITRUST, SOC 2, and HIPAA certifications.
- **Application Modernization:** Re-architected monolithic stacks into containerized micro-services with automated deployment pipelines, transitioned the company to being a SaaS provider.
- **Strategic Scaling:** Led the transition from small-business operations to enterprise-grade functions through technical maturity and strategic roadmaps. Transitioned company to a Multi-Cloud, Microservices model.
- **Cybersecurity Governance:** Established security standards, incident response plans, and threat monitoring.
- **Talent Development:** Recruited and mentored diverse technical teams to ensure operational excellence.
- **Operational Management:** Directed all Information Technology Service Management functions.
- **Data Protection:** Managed PCI security standards for over 60 e-commerce sites and SaaS platforms.

## ADDITIONAL PROFESSIONAL EXPERIENCES

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### **Sr. Customer Operations Manager – Sr. Enterprise Architect - SME**

Broadwing / Level3 Communications | Austin, TX | Feb. 2001 – Aug. 2013

### **Sr. Network Operations Center Manager**

@Link Networks | Dallas, TX | June 2000 – Jan. 2001

### **Sr. Enterprise Architect – SME**

PANAM Hotel Corp. (Contractor) | Dallas, TX | Jan. 1999 – June 2000

### **Premier Support Engineer**

Software Spectrum / Microsoft | Dallas, TX | Jan. 1999 – Jan. 1999

### **Enterprise Engineer**

AIG Insurance | Dallas, TX | Dec. 1996 – Jan. 1998 (Contractor)

### **TMS Mainframe Operations**

Perot Systems | Dallas, TX | Jan. 1995 – Dec. 1996 (Contractor)

## EDUCATION

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### **Bachelor of Science**

Embry-Riddle Aeronautical University (ERAU) | *Cum Laude*

- **Major:** Aeronautics & Aeronautical Engineering | Honors
- **Minor:** Business Administration & Management