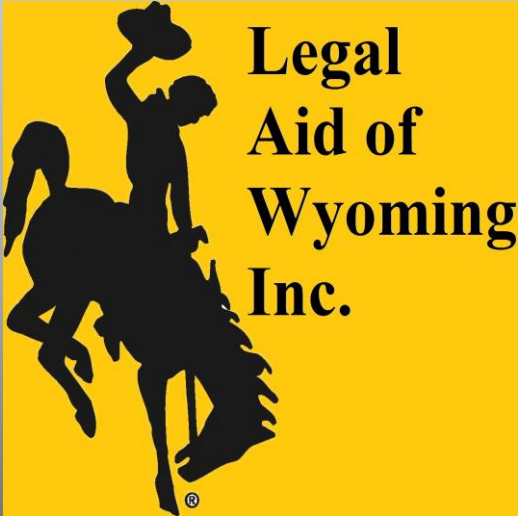


Legal Aid of Wyoming Inc.



Lander Wyoming



Annual Report January 2019



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Executive Director's Message By Raymond D. Macchia

Thank you for taking the time to review Legal Aid's 2019 annual report. And thanks again to the hard work of our dedicated staff attorneys, legal assistants, volunteers and partner organizations that have kept our organization running since its inception in 2008.

In 2019 Legal Aid will conduct a comprehensive Legal Needs Assessment that will give us a better idea of who is getting services, who is being left out and what changes we need to make to help those in the most need. This will be a collaborative effort with other legal services providers in the state so that the Needs Assessment can be used by several organizations to track data and improve services.

Over the summer of 2019 Legal Aid will host a Rural Summer Legal Corp fellow to improve access to legal services in Tribal Court on the Wind River Reservation. One way Legal Aid is looking to improve services will be creation of a Native American Hotline that will assist pro se litigants with Tribal Court matters and specific Tribal Court forms.

Legal Aid is also seeking to improve veteran services in 2019 and will be co-hosting law nights at the VA Medical Center in Cheyenne along with others such as Equal Justice Wyoming, UW Legal Aid Clinic and the State Bar. We hope these law nights for vets will catch on and that we can expand this to other areas around the state.

Thank you all for your continued support, and as always, we at Legal Aid are proud to be Wyoming Lawyers.

Raymond D. Macchia
Executive Director

LEGAL AID OF WYOMING—BOARD MEMBERS

Updated February 8, 2019

Chair of the Board

Client Eligible Board Officer
Jessica Keith
Natrona County

Attorney Board Member
Carol Seeger
Campbell County

Vice-Chair – In Honorarium

Client Eligible Board Officer
Mark Robbins
Natrona County

Attorney Board Member
Stephanie Whisnant
Fremont County

Vice-Chair

Attorney Board Officer
Rennie Polidora
Albany County

Client Eligible Board Member
Sami Dresser
Fremont County

Secretary

Attorney Board Officer
Stacy Kirven
Sheridan County

Client Eligible Board Member
Lou Lopez
Laramie County

Treasurer

Attorney Board Officer
Amanda K. Roberts
Laramie County

Layperson Board Member
Kurt A. Zunker
Laramie County

General Counsel Attorney
Jack Speight

LEGAL AID OF WYOMING STAFF DIRECTORY

Updated February 1, 2019

Cheyenne Southeast Regional Office and Main Administrative Office

1813 Carey Ave., Cheyenne, WY 82001 (Physical)

P.O. Box 128, Cheyenne, WY 82003 (Mailing)

(307) 432-0807 or 1-877-432-9955 toll free Fax (307) 432-0808

Raymond Macchia	Executive Director	rmacchia@lawyoming.org
Rick Martinez	Deputy Director	rmartinez@lawyoming.org
Julie Hernandez	Hotline Attorney	jhernandez@lawyoming.org
Anetra Parks	Hotline Attorney	anetra@lawyoming.org
Jennifer Johnigan	Staff Attorney	jjohnigan@lawyoming.org
Deidra Dela Cruz	Bookkeeper	ddelacruz@lawyoming.org
Perla Hostettler	Administrative Assistant	perla@lawyoming.org
Connie Lackey	Executive Assistant	connie@lawyoming.org

Casper Central Regional Office

159 N. Wolcott St. Ste. 100, Casper, WY 82601

(307) 432-0807

Aaron Reynolds	Staff Attorney	aaron@lawyoming.org
Kapri Soffield	Administrative Assistant	kapri@lawyoming.org

Lander Western Regional Office

420 Lincoln St., Lander, WY 82520

(307) 432-0807

Nate Maxon	Staff Attorney	nathan@lawyoming.org
Sue Cloninger	Administrative Assistant	sue@lawyoming.org

Rock Springs Southwest Regional Office

2620 Commercial Way, Ste. 5, Rock Springs, WY 82901 (Physical)

P.O. Box 1103, Rock Springs, WY 82901 (Mailing)

(307) 432-0807

Alex Breckenridge	Staff Attorney	alex@lawyoming.org
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Gillette North East Regional Office

400 S. Kendrick, Ste. 304

Gillette, WY 82716

(307) 432-0807

Wendy Owens	Staff Attorney	wendyo@lawyoming.org
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Cody North West Regional Office

1001 14th St., Ste. A

Cody, WY 82414

(307) 432-0807

Amber Beaverson	Staff Attorney	abeaverson@lawyoming.org
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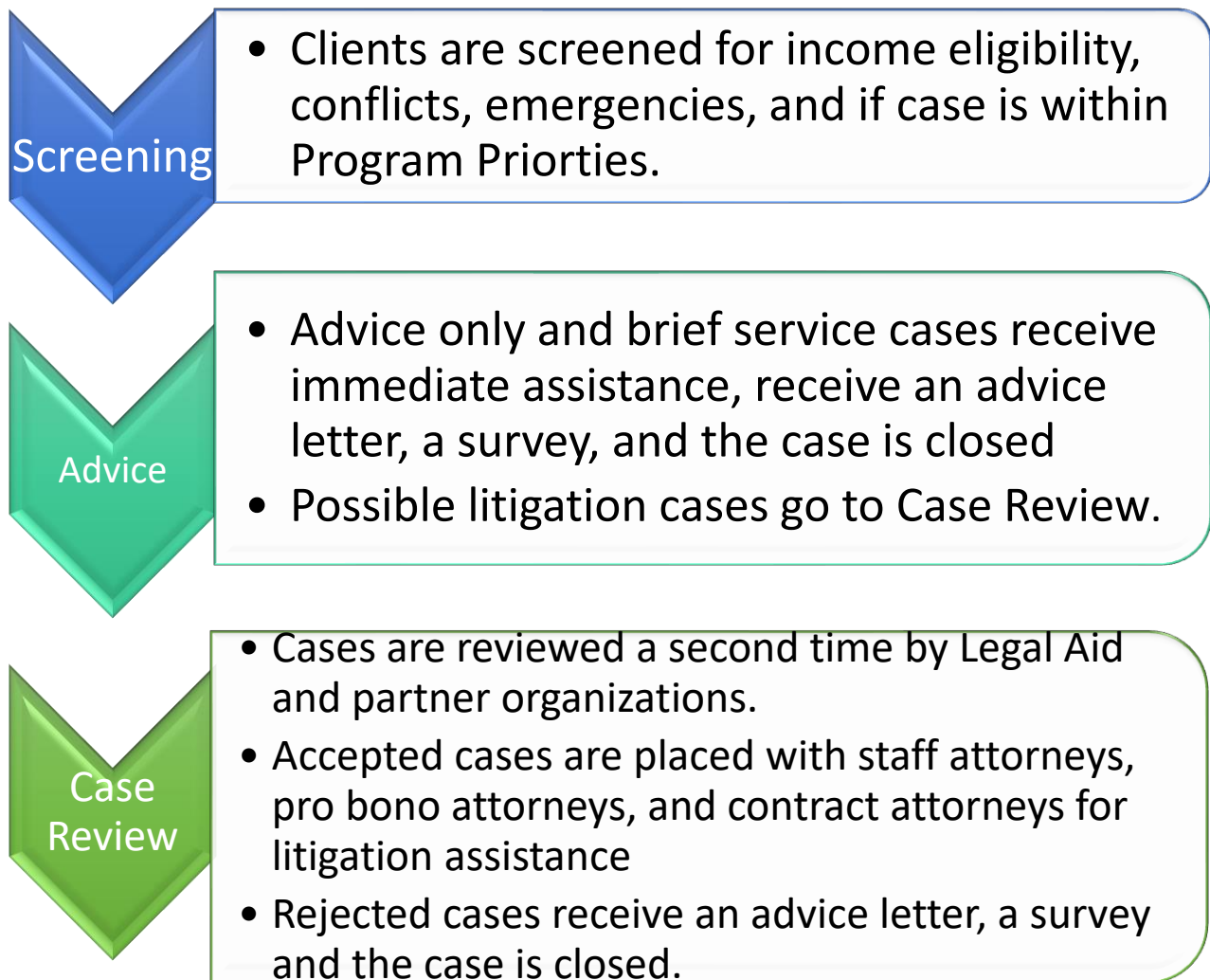


THE HOTLINE

Hours: The Hotline operates five days a week from 9:00 a.m. to 4:00 p.m. Monday thru Friday. The Hotline consists of two full time attorneys and one full time staff member. Hablamos Espanol.

Process: The client calls in to the Hotline, and the Hotline attorney does an intake and screens for citizenship, financial eligibility and conflicts. Once the client is screened the Hotline attorney directly addresses the legal issue with the client. Many of the Hotline calls consists of brief advice, help with forms, or answering questions about court procedures.

If the client has an issue that requires litigation, and it is within Legal Aid's priorities, then the client is referred to the weekly case review for further evaluation and placement with a staff attorney, contract attorney, or pro bono attorney for litigation representation.



CASE PRIORITIES OF LEGAL AID

Domestic Law: This includes divorces, custody disputes, adult and minor guardianship cases, child support modifications, paternity actions, grandparent visitation and non-custodial parent visitation cases.

Public Benefits: DFS, Medicaid, SSA, and other welfare benefit denials, overpayments and underpayments.

Consumer: Defense in lawsuits brought by collection agencies, wrongful garnishments and/or seizures, small claims cases, and debt buyer cases. This also includes a limited number of hardship Chapter 7 Bankruptcies.

Housing: Forcible entry and detainer actions, landlord/tenant evictions, security deposit disputes, enforcement of habitability requirements, housing benefit issues, and utility cut-offs.

Native American Rights: This priority covers all Native American's across the state as well as the Wind River Indian Reservation. In addition to providing all other services Legal Aid places a priority on children and victims in domestic violence situations.

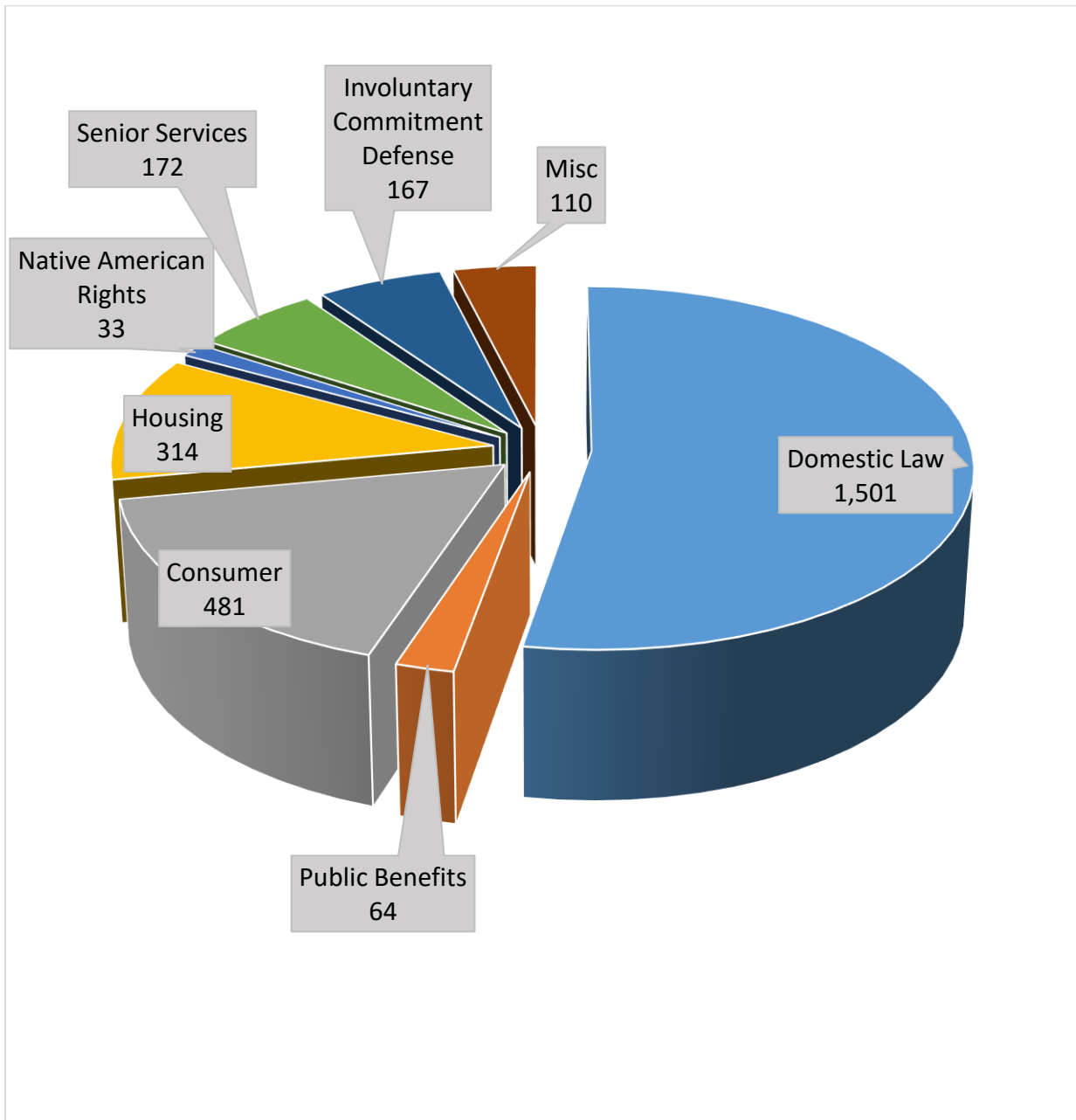
Senior and End of Life Document Services: This priority targets low income seniors in the state by providing services such as powers of attorney, affidavit of survivorship, guardianship, conservatorship, grandparent visitation, and simple wills. Outreach is emphasized under this priority and Legal Aid attorneys regularly visit nursing homes, senior centers and libraries with various law topics of interest to seniors.

Involuntary Commitment Defense: Title 20 involuntary commitment defense to individuals detained under mental health holds.

Emergency Assistance: There are times when a situation arises in which a person needs emergency services that do not fit within the Priorities or Case Acceptance Criteria of Legal Aid. These are situations where it is necessary to take immediate action to protect or eliminate a significant risk to the health or safety of an individual, secure or preserve the necessities of life, or address other significant legal issues that arise because of new and unforeseen circumstances.

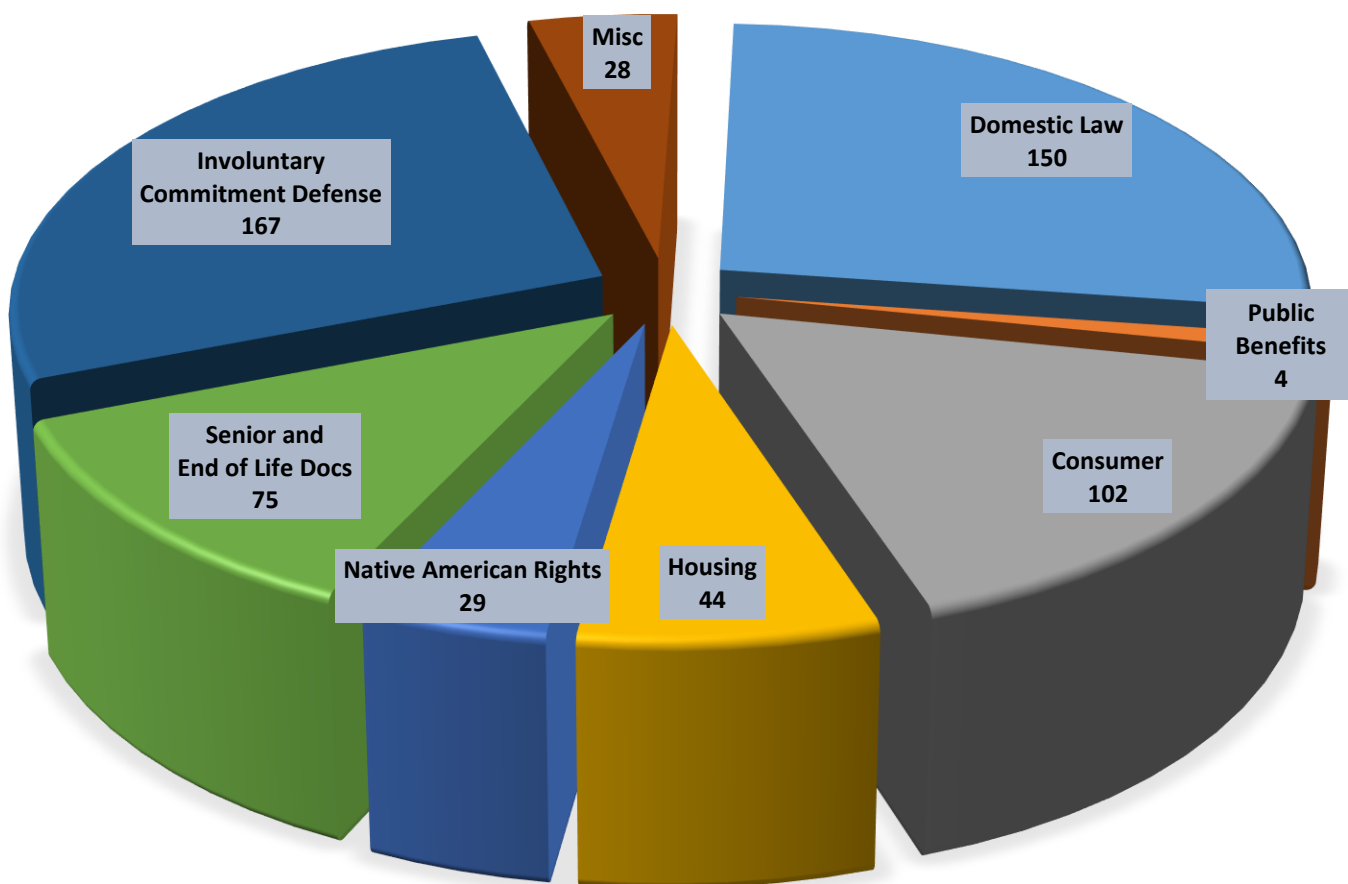
BREAK DOWN OF ALL QUALIFIED CALLERS BY TYPE OF CASE 2018

In 2018 Legal Aid received 4,150 calls for services from clients at or below 200% of the federal poverty guidelines. 1,308 were rejected. Of the remaining 2,842 the breakdown of the legal issues are as follows:



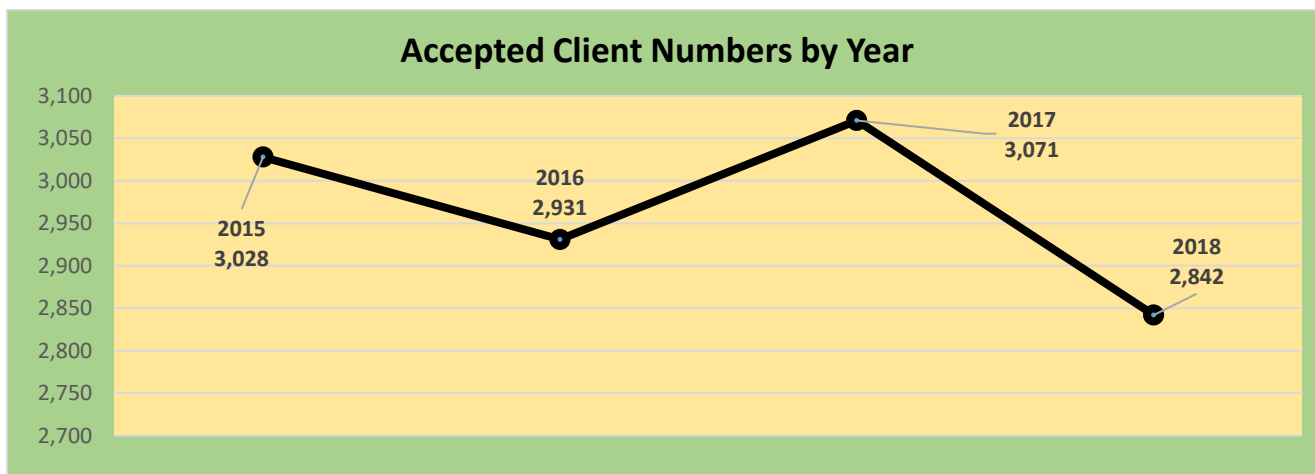
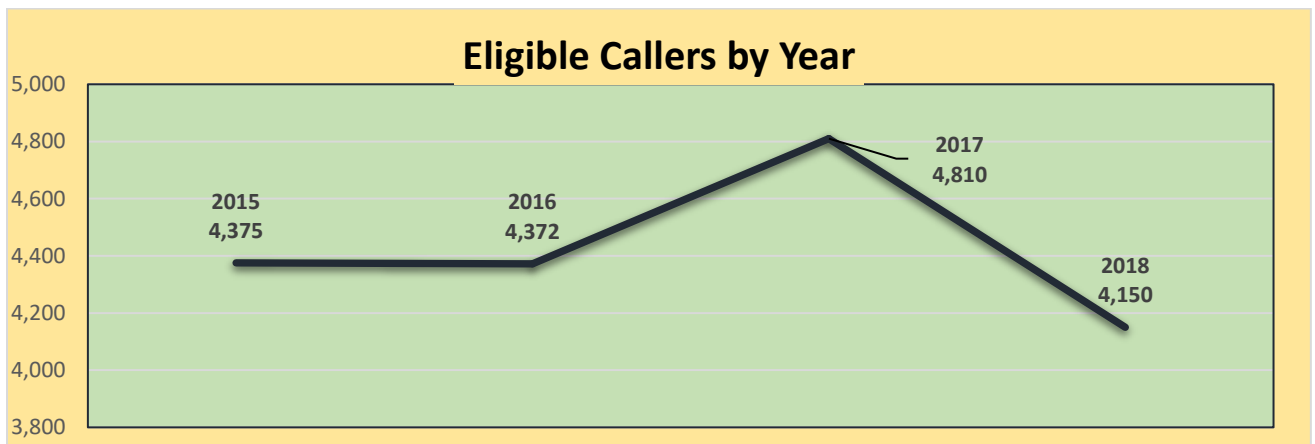
2018 LITIGATION CASES CLOSED BY TYPE

Out of 2,842 cases that received services, 599 became litigation cases. Litigation cases are those cases that required filing of a pleading and an entry of appearance in an active court case. Below is the breakdown of litigation cases:

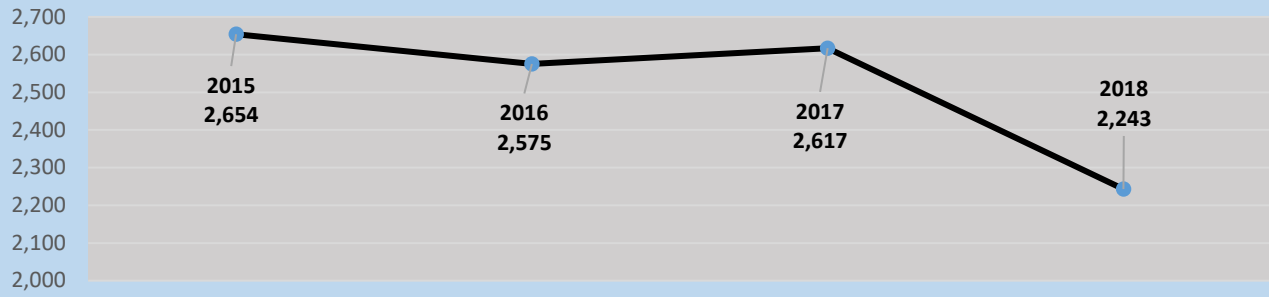


Accepted and Rejected Cases Overview

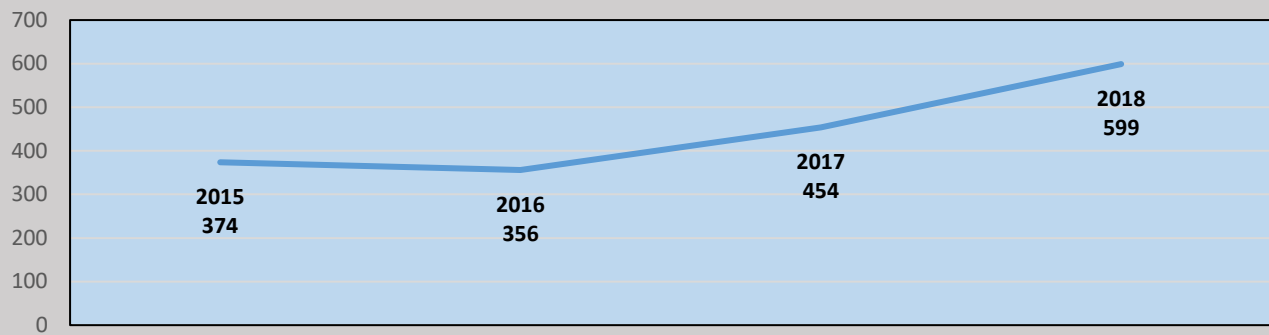
	Qualified	Accepted	Brief Service	Litigation	Denied	Accepted/ Denial %
2015	4,375	3,028	2,654	374	1,347	70%/30%
2016	4,372	2,931	2,575	356	1,441	67%/33%
2017	4,810	3,071	2,617	454	1,739	64%/36%
2018	4,150	2,842	2,243	599	1,308	68%/32%



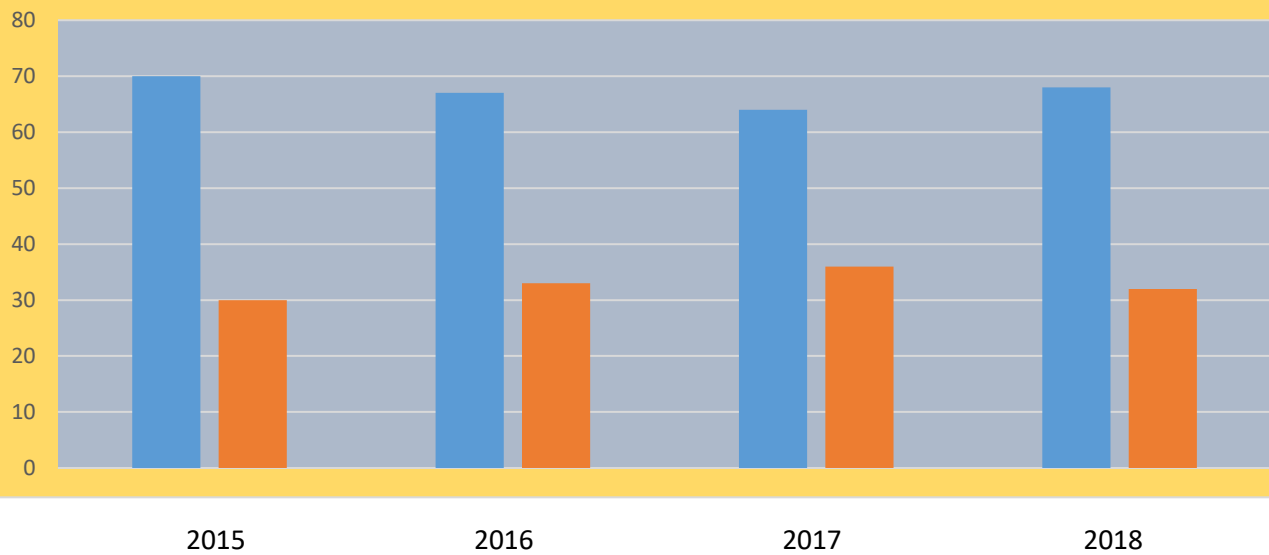
Brief Service Cases Per Year



Litigation Cases by Year



Acceptance/Rejection by Year



Top 25 Legal Issues

	Issue	# of Calls
1	Custody/Visitation	940
2	Divorce/Separ/Annul	798
3	Private Landlord/Tenant	314
4	Collection	287
5	Bankruptcy/Debtor Relief	243
6	Wills and Estates	189
7	Minor Guardianship/Conservatorship	175
8	Mental Health	171
9	Contracts/Warranties	139
10	Support	91
11	Domestic Abuse	88
12	Adult Guardianship/	80
13	Criminal Records Expungement	54
14	Adoption	49
15	Name Change	48
16	Parental Rights Termination	43
17	Mobile Homes	39
18	Advance Directives/Powers of Attorney	26
19	Tribal Court Criminal	26
20	SSDA	24
21	Taxes (Not EITC)	22
22	Homeownership/Real Prop. Not Foreclosure	22
23	Indian/Tribal Law	21
24	Social Security (Not SSDI)	18
25	Paternity	18

Cases Rejected Reasons

Over Income	504
Conflict	347
Lost Contact with client	181
Over Assets	64
Duplicate Case	63
Other	48
Caller Withdrew Application	55
LSC Exclusion	18
Outside Priorities	10
Applicant Represented	8
Out of Service Area	6
Excessive Assets	2
Non-Critical Legal Need	1
Non-resident	1
Total Denied Cases:	1,308

DEMOGRAPHICS OF LEGAL AID CLIENTS FOR 2018 ALL ACCEPTED CASES

Gender Data

Men	835
Women	2,005
No Data Entered	2
Total	2,842

Race and Age Report

	Under 18	18-35	36-59	60 & Over	Refused Age Data	Total
White	8	1,082	846	453	0	2,389
Black	0	30	19	13	0	62
Hispanic	1	115	67	31	0	214
Native American	2	67	45	19	0	133
Asian	0	6	8	1	0	15
Other	1	10	5	3	0	19
Unknown	1	0	1	2	1	5
Refused Race Data	0	0	3	1	1	5
Total	13	1,310	994	523	2	2,842

Veteran's Report

Veteran	184
Non-Veteran	2,658
Total	2,842

Summary by Language

English	2,822
Spanish	12
Korean	1
Sign Language	4
Polish	1
No Data	2
Total	2,842

BUDGET 2018

Income

Legal Services Corp.	\$612,667
Dept. of Justice	\$51,488
Office of Violence Against Women	\$125,000
Low Income Tax Payer Clinic	\$30,000
Equal Justice Wyoming	\$343,282
Dept. of Health, Aging Division	\$71,505
Bank of American Grant	\$125,000
IOLTA	\$25,000
Laramie County Grant	\$30,000
Private Donations	\$12,000
VA Grant	\$5,000
Total Income	1,430,942

Expenses

Employee's Salaries	\$857,529
Benefits	\$250,796
Corp. Fees & Costs	\$7,130
Office Supplies	\$22,650
Rent	\$88,150
Telephone/Internet	\$23,700
Professional Services	\$88,500
Training/Travel	\$64,025
Misc.	\$21,041
Total Expenses	\$1,423,521

Cost per client: \$503.50*

*(expenses \$1,430,942/ client served 2,842 = \$503.50)

On Behalf of the Staff and Board of Legal Aid of Wyoming Inc.

Thank you!



X = Legal Aid of Wyoming Offices

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