

A Complete Breakdown – The Ideal Call Center Profile

III. Motivation & Drive							
15. Service Orientation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	This feature is essential for every job involving interaction with customers.
16. Competitiveness	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Because in most cases, remuneration is based on targets, it is important to show accomplishments in relation to others.
17. Need for Recognition	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Workplaces which catalogue the number of calls usually reward top employees.
18. Proactivity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Many times during a call, you will need to take the initiative and lead the customer in order to satisfy him/her.
19. Need for Company	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	This type of work is normally performed in rooms where there are a large number of callers. Thus, it is necessary to be comfortable

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