

# COMMUNITY SUPPORT WORKER (CSW)

FIRST COLLEGE - FACULTY OF HEALTH

INSPIRING MINDS THROUGH EDUCATION



## PROGRAM OVERVIEW

### DIPLOMA - 12 MONTHS (49 WEEKS)

In response to the ever-increasing demand for community support workers in British Columbia, First College offers a 12-month Community Support Worker (CSW) Diploma Program that prepares graduates to assist individuals who are facing multiple, persistent life challenges, including social and economic barriers, addiction, abuse/trauma, chronic health conditions, diverse abilities, and more. Community support workers are equipped to assess client needs and to assist clients through a variety of community-based social, treatment, and service programs, individually and/or in group settings.

Following completion of the 12-month CSW program which includes a 6-week practicum, graduates will have developed the skills and competencies needed for a rewarding career in the human services field. Vulnerable populations may include children/youth at risk, individuals with mental health challenges, homeless persons, individuals with substance use problems and addictions, people with diverse abilities (eg. permanent cognitive or physical disabilities), and Indigenous populations to name a few.

The First College CSW program provides a strong foundation in lifespan development, interpersonal skills, crisis intervention, addictions and counseling approaches, advocacy and social justice skills. Community Support Workers are human service professionals who make a difference in the lives of vulnerable people through a strengths-based problem-solving approach, where advocacy, empathy, inclusivity, collaboration, and diversity are valued.

### WHAT WE PROVIDE:

Flexible Course Schedule - ONLY 2.5 days (20 hours in total) a week

Highly Qualified & Professional Instructors

Scholarship and Subsidy Available

Small Class Size With State-of-the-Art Lab Facilities

### WHAT IS YOUR FUTURE OPPORTUNITY?

- Community Support Worker
- Child and Youth/Family Support Worker
- Disability Service Worker
- Immigration Service Worker
- Indigenous Community Worker
- Adult Living/Community Living
- Shelter Support Worker
- Restorative Justice Worker
- Child Development Program Worker
- Shelter Diversion Worker
- Youth Services Programs
- Residential Worker

### WHAT YOU WILL RECEIVE:

Community Support Worker (CSW) Diploma

The Entry Level Salary up to \$28.98 per hour

FREE TRAINING at CPR, First Aid, Food Safe and Student Practice Education Core Orientation (SPECO)

# COMMUNITY SUPPORT WORKER PROGRAM

DIPLOMA - 12 MONTH (49 WEEKS)

FACULTY OF HEALTH

[www.firstcollege.ca](http://www.firstcollege.ca) - (778)478-6611 OR (778) 754-2888  
532 Leon Ave, Second Floor, Kelowna, BC V1Y 6J6

## ADMISSION REQUIREMENT

First College admits applicants on a first-qualified basis, whereby applicants must meet one of the following two admission criteria:

1. The student has graduated from grade 12 or equivalent (B.C. high school diploma, B.C. Adult Graduation Diploma, General Education Development) or an equivalent secondary school completion from another jurisdiction.
2. The student has a mature student status: at least 19 years of age and proof of completion of Grade 10 English. Please note: College courses determined to be equivalent to completion of Grade 10 English (or higher) by post-secondary institutions are accepted and applicants must submit transcripts to evidence completion. A minimum of a C grade is accepted.

Applicants whose first language is not English, please contact the enrollment office for more details at (778) 478-6611 or [enrollment@firstcollege.ca](mailto:enrollment@firstcollege.ca)

## PROGRAM COST

### DOMESTIC

**Total Cost: \$15,250.00 CAD**

Application Fee - \$150.00 CAD  
Tuition Fee - \$12,500.00 CAD  
Textbook Fee - \$2,600.00 CAD

Student Loan Available

For scholarship and subsidy, please feel free to contact the Student Service Department to receive more information.

### INTERNATIONAL

**Total Cost: \$16,350.00 CAD**

Application Fee - \$150.00 CAD  
Tuition Fee - \$13,500.00 CAD  
Assessment Fee & Administrative Fee - \$100.00 CAD  
Textbook Fee - \$2,600.00 CAD

## PRACTICE EDUCATION (PRACTICUM) REQUIREMENTS

Requirements are due prior to the first day of Clinical Placement, the Student Service Department will assist you with obtaining necessary documentation.

1. A Criminal Record Check Clearance
2. A Tuberculin Skin Test (also called a Mantoux tuberculin test) performed by CDC or physician

Practice Education Requirements Provided Free by First College:

CPR  
First Aid  
Food Safe

SPECO (Student Practice Education Core Orientation)

## DATE AND SCHEDULE

For the upcoming intake schedule, please refer to [www.firstcollege.ca/csw](http://www.firstcollege.ca/csw) under the section "Date and Schedule."

Also, please contact the Academic Advisor, Alexandria Krause, for the detailed Academic Calendar at [admissions@firstcollege.ca](mailto:admissions@firstcollege.ca), OR call us at (778) 478-6611; (778)754-2888

# FUNDING INFORMATION

## COMMUNITY SUPPORT WORKER (CSW) PROGRAM

### January 2022 CSW Cohort - Fully Supported with Funding provided by the Government of Canada through the Canada-British Columbia Workforce Development Agreement with 12 Available Seats

First College offers a 12-month Community Support Worker (CSW) Diploma Program that enables students to assist clients who are dealing with multiple persistent barriers, including social and economic challenges, addiction, abuse, chronic health conditions, grief and loss, and many other issues, and needs. The value that community support workers bring to the interdisciplinary community-based service programs, is evidenced by the ever-increasing demand for qualified Community Support Workers in the field of human services.

The upcoming January 2022 cohort is fully supported with funding provided by the Government of Canada through the Canada-British Columbia Workforce Development Agreement with a total of 12 available seats. The program will run from January 4, 2022 to December 16, 2022.

Participants must be Canadian citizens, permanent residents, or protected persons (as designated under the Immigration and Refugee Protection Act) entitled to work in Canada. Also, participants must be at least 15 years old, living in BC with a Social Insurance Number (SIN), as well as unemployed, or employed part-time, seasonally, casually, or precariously employed, and seeking training to find a new job, preparing for changing job requirements or for new job opportunities in the community. It is for participants who have been impacted by COVID-19 and are seeking training to obtain a job.

Participants currently receiving regular Employment Insurance (EI) benefits, and those on Income Assistance (IA), are eligible to participate in this training project if the Ministry of Social Development and Poverty Reduction (SDPR) has been informed.

Participants who are employed full-time are not eligible for training. If a participant repeatedly does not complete training, that participant may become ineligible under any future grant applications.

Please contact the First College Student Service Department for more detailed information about the eligibility requirements.



Canada



*Funding provided by the Government of Canada through the Canada-British Columbia Workforce Development Agreement.*