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(Favorites), with the cursor over the center icon of the Linear Icon Selector at the top Green &gt; Red - Each pressure, while on favorites, will scroll through consecutive cursor placements: minimum left Favorite &gt; Numeric keypad &gt; Center icon of the Linear Icon Selector at the top &gt; (and return to the beginning) Green &gt; Red &gt; Select - Your final favorite selector , if fills the lowest left 'Quick Click' Yellow - Screen 'Settings' Yellow &gt; Red - Jump between banner and screen menus Yellow &gt; Green - Diagnostics Yellow &gt; Yellow - Yellow Dot Plate &gt; Blue - Broadband Setup Yellow &gt; 1 - Remote Settings Yellow &gt; 2 - Parents Controls Yellow &gt; 3 - Phone Line Setting Yellow &gt; 4 - Setup COMM Flat Yellow &gt; 5 - Setting Caller ID Yellow &gt; 6 - Yellow Diagnostics &gt; 7 - Closed Closed Yellow &gt; 8 - Yellow Shared View Settings &gt; 9 - Record Plus Yellow Settings &gt; 0 - Above blue air settings, 'Broadband Configuration' DVR screen DVR button - Each press will flow through a rotation of four media: My recordings &gt; Daily program &gt; Timers &gt; Rental &gt; My recordings, etc. Additional button input - Each press alternates/exchanges between TV1/TV2 DISH Online and DISH Remote Access, Slinging, and Network[edit] Need collaborators to list the information here. Categories could include links to these online tools, as well as functions, what to expect and how to best configure the network and remote use, etc. DO (Dish Online) and DRA (Dish Remote Access) are the web tools and apps with which you access the 922 Slinging feature. At this point, Dish Network and Sling decided not to offer a Direct Sling client application. Although the menu &gt; Menu will show you the Sling Finder ID and Sling Password number, there is no client currently offered that can use this information. We should also establish in advance that many users have found Sling's skills to present some difficulties. We asked one of the forum's experts to offer some instructions here, and we hope that it will happen in the near future in this guide for Wikibook users. The only requirements required on the router are UPnP enabled and anonymous ping allowed. There is no need to forward any port to the router. These are the current Internet/PC requirements: High-speed Internet connection (Cable/DSL/Fiber) At least 1.5 Mbps download bandwidth (WAN or LAN) For dish remote access mobile app: at least 150 Kbps width of Upload bandwidth For DISH Online Computer Browser: At least 600 Kbps upload bandwidth Additional recommendation for optimal viewing: LAN bandwidth of at least 3.0 Mbps Note: The faster the broadband Internet connection, the higher the video quality. Hardware and software requirements for DISH OnlineMinimumMicrosoft Windows XP, Windows Vista, or Windows 7 PC requirements with the latest Pentium 4 class processor updates or equivalent with 256 MB of Internet Explorer 7.0 RAM or higher. Firefox 3.5 or later High-speed Internet connection You will probably be satisfied with outgoing imbling only if you have 1MB outbound speed or higher Minimum MacMac OS 10.5.7 requirements (Leopard) or later versions of Intel-based Mac with 2GB of Safari 4.0 RAM or higher, Firefox 3.5 or higher High-Speed Internet Connection Tips &amp;amp; Tricks[edit] Need contributors to list the information here. Add any tips and tricks that don't seem to fall into other categories. 1. of a clip: If you want to save a small clip - something you just watched on live TV, let's say it's a funny song or scene or memorable news, you can still record it as a clip (long you don't change channels.) Just use the reverse button to go back into the buffer, going back to just before where you want to start the clip. Press Play. Play. When you want to start the clip, press the Record button with red dots (just below the pause button on the remote control). If the entire contents of the clip already exist in the buffer, proceed immediately with the White Square Stop button (to the left of the Record button) and confirm that you want to stop recording. You'll have the clip. If you want, you could also fast-forward to Live TV, and watch until the moment you want to then stop the clip. Note that it doesn't work to stop at another point in the buffer (wish it did) but the clip will contain everything from the record mark button until the current Live TV in the buffer. This is a clean trick if you don't want a whole program (or didn't record the program,) but you want to have a clip of what you just watched! 2. Ultimate Favorite: If you want to set up a 'last favorite' channel – something you want to be able to reach quickly at any time, you can set quick clicks (green button) to have your last favorite channel in the bottom left rectangle. This will require at least having the first column set with the channels, because the channels are placed on quick clicks in a model of first column down, then down second column, then third. Once this is set, if you are on a channel and want to have a quick change to your final favorite, you could press, in order: Green &gt; Red &gt; Select. (You can also just remember the channel number, and type the numbers on the remote keyboard. Remembering your favorite channel numbers is actually the best direct tuning method until Dish rearranges the way Quick Clicks works.) 3. Saving internal hard drive recordings to partially functional 922: If you have a 922 that is mostly dead, but lives for a short period of time before failing, but not long enough to transfer recordings to an external hard drive ( ) - then you could try disconnecting satellite power cables to 922. In this way, it should prevent the unit from attempting to connect with satellites, giving more time to transfer one program at a time to an EHD, before the unit dies completely and before it is replaced. 4. Track Dish Free Previews and delete free channels from your channel lists before a preview ends. The perks and previews without a plate, which are connected towards the beginning of this Wikibook, clearly indicate which channels are offered for free and which packages (and beyond) are normally found. Don't let a free channel stay on your channel lists beyond the free preview, unless you're already part of the allowed packages, or you'll sign up for an allowed package, as an expired unsigned channel will appear RED on your channel list, and due to a current bug, it won't be removable until you're subscribed or until that channel's next free preview. Bleeding Bleeding &amp;Amp; Trouble-Shooting[edit] You need collaborators to list the information here. This section is reserved for bugs and operational flexibility on which users commonly share some frustration. TROUBLESHOOTING New user recommendations First 48 hours. There are many who do experience issues with their 922, and this is especially true when the drive is new to a family and user. If you're new to a 922, or new to a replacement 922, you need to know that there are a number of item downloads that will occur from Dish Network in the first 24-48 hours. DO NOT panic if the box is less than 2 days of age / 2 days connected. These satellite downloads will occur to give your box the various elements it needs to function properly. If you don't see all the guides or icons or even the size of your hard drive at first, don't worry. New users, Check on it after the time period 24 to 48 hours. Essential EHD. USB external hard drives are very cheap, even for a 1 or 2 Terabyte drive. Get one, and make sure that you are storing/transferring the most important recordings in addition to the virtual hard drive from 922. This way you do not lose the most favored recordings if the 922 has an important hardware, firmware or software problem that is not solvable, requiring a replacement. Do not wait until 'a day', which is usually the day after losing internal hard drive recordings. Order one now, and do it connected-in, and use it at least once a week to store your favorite recordings, and you'll thank you for spending the extra money, and you'll also find the pressure is off when it comes to hard drive space. The first things to check out... You don't necessarily have to blame 922 all the time. While the box itself can be the cause of problems, it is important first to do everything possible to solve any issues that are out of the box, such as the three types of supply at 922.... 1. Electric. Make sure that the power supply, where the 922 power cord connects, provides a clean AC power supply that is properly grounded. Possibly in your situation, you could temporarily move the unit to another location or temporarily connect a long 3-prong extension cable to connect the 922 to another area of the home current, if you have issues that are suspiciously caused by electrical upheaval. 2. Satellite. Make sure you have a grounding block properly installed on your satellite feed, and beyond that, to make sure that, in addition to the grounding block, you have a straight, clean and unplugged coax cable without further pairings, where interference of some kind cause problems. 3. Internet. Make sure you have a good internet connection. The best, of course, is a Cat5 ethernet cable directed directly from the home cable modem or DSL on the back of the 922. The second best would be to use a Dish AC Powerline Ethernet Sling connection to the modem, because the 922 was to communicate directly with that connection via your AC power connection - however, do not introduce any surge protector or other device that may interfere with the Sling link signaling that is sent on an unused frequency on your home AC current. Another manufacturer's powerline ethernet system would work, as long as it was connected to the 922 ethernet port. Third best is the wireless bridge, but you are getting into growing problems with wireless. Beyond these incoming connections, it makes sense to work with the 922 hardware itself... 4. Soft Reset. After checking and securing the best incoming power and signalling, the next troubleshooting step to perform is a soft reset. You can do this on the front panel of the 922. On the left side there is a black door that opens and to the left. Just use your thumb and front finger to hold the top and bottom of the front panel of the 922, about 3-4 inches from the left, and pull open gently. Inside you will see a small red reset button. Press this key and the drive will be reset. Many problems are eliminated with a soft reset. 5. Hard recovery. After attempting a soft reset, you can try a hard reset. This temporarily interrupts the AC power supply to the drive. Disconnect the AC power cord from the three-point AC network outlet. Leave the machine disconnected from the power supply for at least 1 minute. Rico connect the unit to the AC power supply. The 922 will then perform a hard reset, which will look similar on the screen to soft reset, although Dish Support ensures that this will re-perform more functions and functions than soft reset. 6. System Wizard. If you hold down the numeric key 0 for 3 seconds, you enter the System Configuration Wizard screen. This way you can choose Backup or Restore. Read the message below the date of the last backup and perform Backups and Restores as needed. Read messages carefully during recovery. It doesn't work with the logic you might think, but it's a brilliant and distinctive feature for Dish Network 922. If you ever need to replace the 922, you will probably be able to use the information stored on the remote control to replenish the channel list and timer information to the new replacement unit, even if the existing 922 receiver is unusable. 7. Disa troubleshooting codes. If you see the 3-digit codes appear from your Dish (Graphic User Interface) GUI on the 922, you can search for them in the manual that should have been given by the installer (or inside your box) or you can search for them here in the online version of the Dish error codes. Overheating of the toilet?. There should be some attention to the airflow around box 922, and make sure that it is not in an airtight cabinet where it could experience overheating. The box works quite hot, and if it is in a closed space, it may be subject to higher temperatures than it should have inside the box. Make sure there is at least 3 inches open space surrounding the top and sides of the unit, as well as ensuring good airflow. Some suspected overheating is linked to a symptom of extra high-fan noise. Make sure that the unit is sitting flat on all four of its feet, and that there is adequate airflow around the unit. You can get some hard disk temperature diagnostics by going to the yellow button &gt; down 4 icons &gt; Diagnostics &gt; Right Arrow &gt; Page down several times near the bottom. You can see: HDD High Temp HDD Low Temp HDD Average temperature An average hard drive temperature could be about 110-115oF and be thought of as normal. If the hard drive reaches a temperature of 140oF, a warning will be displayed to indicate that the drive will shut down soon, due to the maximum allowed temperature being reached. 9. TV2 Problems apart from the remote control. We will mention this here, but the problems with the TV2 remote control have more to do with the installation and location of the main unit 922 and the situation of the antenna v's a vès the portable remote control 2, and the direction it is pointing. Additional tips may be available in Install on Installation. But you need to realize that the software works well for Remote 2, and usually is that the UHF signal between remote 2 and antenna 922 can be weak, and that it will cause some pagination that doesn't seem to stop, or some delay or non-responsiveness to button presses. If you are moving to another room closer to the 922 / antenna, check if this solves the problem, which will confirm the signal strength for the antenna. Sometimes just pointing the remote control in a different direction in your room, or changing the angle of the antenna, will improve your remote capacity 2. Hard drive transplant. In my experience these DVR are always very hot and have poor airflow. I get about 1 year on a ViP922. The symptoms then start at the end the box is frozen. If it's already too late - your recorded shows are stuck on a dead 922 - and you didn't transfer everything before it fronded - all is not lost if you rent your ViP922 from Dish Network. Your shows may be intact on the old internal hard drive. Follow Dish technical support and get a 922 replacement. It's going to take a week. When it arrives, keep your old man for another day for surgery. Connect the 922 replacement to SAT, A/V and power, allow downloading, and start working normally. Authorize your new 922 by phone, chat or login to your Dish account. Make sure that they authorize the new box for the external hard drive option, and if you have a tuner card over the air, transfer it from the 922, and install it. Verify that the new ViP922 is working properly, all channels, you can view the optional external hard drive in the browse function of the DVR. Then put both 922s on the bench. Without A/C power connected - from the old 922, pull the internal hard drive and set aside. To do this remove 4, rear cover screws (black.) then slide cover back about 1/2 inch and tilt upwards to remove. Then remove three internal hard drive (chrome) windward media - two are on the back of the drive, one is on the right side near the fan. Disconnect your hard disk power and data connections. Lift the brace stand upwards, just enough to unroll the hard drive from the four rubber shock mounted screws and remove the old hard drive. There are probably more details on the web. Next, with the A/C power power disconnected, remove the new 922 cover to expose the stand for its internal hard drive. Disconnect the red SATA data cable and power cord. Place a non-conductive pad on the hard drive windward (fabric kitchen case, etc.) and set the old hard drive on top with power and data connections near the cables. Draw the short cables through the support brace and connect the old hard drive with power and data lines. With the new 922 connected via SAT, A/V connections, the external hard drive via USB also powers the DVR and allows the start of about 5-8 minutes. Now it should show your old hard drive and it's shows. All your timers too. Start transferring media to the external hard drive of the desired shows. If you need more space, you can have several external hard drives, the DVR doesn't matter. Just plug in the hard drive (after all the data has written/read has ceased) - you will see an alert that says USB device disconnected. Click OK. Then connect the second external hard drive and continue transferring the media. During the transfer, take the time to write down your timers with paper/pencil. It might help when you need to reschedule 150 timers. Once done, yours can reverse the transplant process, putting the old hard drive back into your old 922 so you can ship back. I also mark my DVR with draft tape and write OLD and NEW on frame covers and hard drives so they don't get them mixed on the bench. KNOWN BUGS in Current Software Version S1.15[edit] There are several known bugs in the current version of the software, most of which have already been reported to Dish. It's useful to know what they are. We hope that many of these will be fixed in the next version of the software. 20/01/2012 - The new software version S1.16 has been released. You are evaluating how many of these bugs have been fixed. 1. It is impossible to delete channels no longer subscribed by lists of one's custom channel guides: when a subscriber has channels, because it is part of a package or because it is offered for free preview, it can such channels on one of their custom guides. However, when the channel is lost, due to a package change or the loss of a free preview, the channel name is listed in RED fonts in the actual help and not usable, but when editing channels for that custom Help, the channel is not listed for the user to cancel the selection, and it is impossible to get unsubscribe from the subscription to the one's of personalized channels. 2. The night update update causes the currently selected Help to be lost and resets to the default setting - My Channels ' guide: The daily update, usually selected by the user for one night, causes the current selected Help to be lost and Help resets to the default setting of My Channels' (all channels to which you subscribe to Dish, which most users do not want. Most users have a main custom guide that they use constantly and want the guide to continue as a selected guide, even after the daily update. 3. On selecting the new Guide - GUI insists select and then always down arrow to guide channels: For those users who change channel guides from one guide to another, whether it is a standard 922 guide, or a list of custom channels, once the user has selected a guide, the selector remains on the selector instead of switching to channel guidance. The current feature requires the user to arrow down each time they change the Guide Selector, at the top row of the channel lists, in order to use that guide. This is highly annoying. 4. Pause - never able to see the screen paused without Dish 922 graphics at the top: Pausing a screen (with pause button) never allows the user to see the paused action without dish graphics at the top. In other words, sometimes when a user stops, they want to see the content of the screen in its entirety. It's not just because they left the room for a few minutes. They are interested in paused content. But Dish didn't give this option, and the pause will show the timeline and pause icon, and those won't go away until the pause or play buttons are pressed. The only other option for the user is to press the Cancel button, which will temporarily show the top Banner help information instead of the timeline. This returns to the timeline after 5 seconds. But at no time are you allowed to see a paused screen without Dish information on top. 5. #'s episode in the guide: The episode numbers in the Help information are incorrect, sometimes even in Season 1 of a series, and almost always incorrect in subsequent seasons of a TV series. We believe this is caused by a translation of the tribune media guide's deficient code feed. The feed is probably providing information about the season and episode, and Dish probably has a translation of the code into a total episode, which often fails, giving incorrect numbers of the episode. 6. Slinging Instability: Since the introduction of Dish Online and the near-shutdown of Dish Remote The Dish Slinging from ViP 922 has been unstable, and works well at times, but not other times. Some users complain that the level of instability has increased, and that before Dish Online, there was much higher stability with the slingshot. In addition, no direct customer is currently offered for iinging, and and one is on a PC and has an older version of desktop slingshot software, you need to use Dish Online or Dish Remote Access. [This is an area that may have been improved in S116, but that is difficult to know or find any documentation. Certainly Dish remote access is in decline again, and Dish's recent approach to that site seems to indicate that it's on its last legs.] 7. Manual timers and Dish Passes NOT on board the 922, but only via remote access: users of other Dish models make repeated requests to introduce manual and dish pass recording timer set-ups to Dish 922 itself. They are not currently on board in the current software. You have access to manual timers in both Dish Online and Dish Remote Access, and you also have access to a Dish Pass timer in Dish Remote Access. [Dish Pass, also on DRA was found not to work at all, so Dish Pass, or the ability to record anything with a certain word or phrase in the title, or a certain name of an actor, etc., is not possible on 922.] 8. Wrong percentages on the internal hard drive: Occasionally, some users, especially in the first month of installation, may see an incorrect percentage related to the internal space of the hard drive used. Sometimes the percentage is extremely impossible, such as 200%. This does not affect performance and falls into a nuisance, but is often corrected after a month or two of normal use. The suggestion is to simply save more things to the internal hard drive, and occasionally check the correct estimated percentage. Dish Online and Dish Remote Access online tools can help you get a better percentage. Dish Remote Access also attempts to estimate the number of HD and SD hours still available. 9. EHD not available online or on TV2 in Duo mode: External recordings of the hard drive are accessible via 922 TV1 (and mirror in TV2 only mode), but the drop-down menu does not take place via slingshot (online or local LAN) and not available on TV2 if you have the 922 in Duo mode. They are available on TV2 if Solo/PIP mode is selected. It's easy to switch between modes using Settings (yellow button) and 2 &gt; icons down &gt; 2 icons on the right. 10. Daily Schedule temporary timer loss: There seems to be a more recent issue in November/December 2011, where users noticed that there is a sudden loss or interruption of the daily schedule. In this case, timer items can say No information available, and when highlighted, it will actually contain some information on the right side of the Daily Schedule screen. But this type of timer does not record. Some have found that timers can only be a temporary leak, and while can be done about one-day timer events, the rest of the events appear normal the next day, having done nothing. [This seems to be related to the number of timer events possible on 922, and when the number of events is exceeded (even skipped events,) the daily schedule can temporary memory loss]A; 11. Browse the reverse up/down logic of the feature: the Browse feature (right arrow) takes you to a channel and page up/down world that is opposite to the world up/down that guide channel lists have. The opposite logic is a bit of confusion. To explain Dish's thinking, they determined on the channel lists, you should have up means you're going up the list, and down the list. However, in the Browse function, up means up in channel number, and down means the direction of the lower channel numbers. [After further examination, it seems that if the help display setting is increasing, this issue causes this issue. When set to Descending, navigation and driving work the same way. So bugs here would be that the choice of Ascending should also be matched by the 'Browse' function, but it isn't.] 12. Slo-mo back-jump: Slow motion (press pause, then use forward/forward arrows to control), works pretty well as long as you want to go back and forth on a certain point in the recording. You could proceed to the point where you want to review in slo-mo, so that you then pause, and then start forward at 1/15 or 1/4 speed. The point you want to see appears and you now want to see it again. It stops, and then goes back, only to find that they suddenly jumped to a much earlier spot in the recording. Blockbuster Movie Pass[edit] This section is reserved for Blockbuster Movie Pass, which is not currently available on ViP 922, nor on the current software version S1.15. The latest 922-user 922 forum guidance is not to expect the S1.16 version with Blockbuster Movie Pass (BBMP) until January 2012. 2012.

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