Table of Contents

MORNING FOCUS - SECURITY : GOVERNANCE & OUSTOURSING

08:30   **DOORS OPENING & WELCOME COFFEE**

09:00   **MORNING WELCOME WORDS**

09:05   **KEYNOTE 1**

    `CR`   « IT Outsourcing and Information Security: A need for governance »

       David Hagen, *Premier conseiller de direction, Systèmes d'Informations et Surveillance des PSF de support - CSSF*

09:25   **PANEL DISCUSSION**

    `CR`   **Tout ce que vous avez toujours voulu savoir sur la sécurité de l'information**

       Hery Andrianjafy, *Head of Information Security - Pictet & Cie (Europe) S.A.*
       Alexandre Dulaunoy, *Incident Management, Security Researcher - CIRCL*
       David Hagen, *Premier conseillé de direction, Systèmes d'Informations et Surveillance des PSF de support - CSSF*
       Michael Hofmann, *Partner, Head of Information Risk Management - KPMG*
       Claus Houman, *CIO - Banque Öhman*
       Vincent Villers, *Partner, Leader of the Information Risk, Security and Cybersecurity team Luxembourg - PwC*

09:55   **1 MINUTE TO CONVINCE**

    `CR`   **Why attend my masterclass?**

10:10   **MASTER CLASSES ROUND 1** (Choose between 3 parallel sessions)

    `WS1`   « Staying Ahead in the Cyber Security Game - What Matters Now »

       Vincent Laurens, *Head of Security Luxembourg - Sogeti*

    `WS2`   « Cyber Security and Forensics as a Service »

       Regis Jeandin, *Head of Security Services - EBRC* & Francis Ia, *Senior Solution Consultant - Guidance Software*

    `WS3`   « Threat Emulation - Advanced Protection against the Unknown »

       Christof Jacques, *Strategic Account Manager - Dimension Data & Check Point*

10:45   **COFFEE BREAK**

11:15   **MASTER CLASSES ROUND 2** (Choose between 3 parallel sessions)

    `WS1`   « Payment Fraud detection and cybersecurity threats »

       Tommy Lehnert, *Sales Account Manager - SAS Institute Luxembourg*

    `WS2`   « Intrusion malicieuse, sommes-nous concernés au sein de notre Entreprise? - 7 étapes pour en avoir une première idée ! »

       Christophe Bianco, *Managing partner and Co-Founder de excellium Services* & Christophe Rosenkranz - *SOC Team Leader - Excellium*

    `WS3`   « Battlefield Internet: Predicting 2015 »

       Isaak Dayan, *Managing Director - Dartalis*

11:50   **CISO NIGHTMARES**

    `CR`   **Opening word** Thorsten Ries, *Security Architect - POST Luxembourg*

       « Exemple de fraude dans le secteur financier »
       Hery Andrianjafy, *Head of Information Security - Pictet & Cie (Europe) S.A.*

       « Call to Arms we are all the Cavalry »
       Claus Houman, CIO - *Banque Öhman*

12h30   **LUNCH BREAK**

AFTERNOON FOCUS - SECURITY : HACKING & SOCIAL ENGINEERING

14:00   **AFTERNOON WELCOME WORDS**

14:05   **KEYNOTE 2**

    `CR`   **« Why you are involved in the next governmental attack... »**
       Alexandre Dulaunoy, *Security Researcher - CIRCL*

14:25   **KEYNOTE 3**

    `CR`   **« How to Win The War against Cyber Crime »**
       Chris Van Den Abbeele, *Global Solution Architect Datacenter and Cloud Security - Trend Micro*

14:45   **1 MINUTE TO CONVINCE**

    `CR`   **Why attend my Master class?**

15:00   **MASTER CLASSES ROUND 3** (Choose between 2 parallel sessions)

    `WS1`   **« How users bypass your security! »**
       Dr Tom Leclerc, *Security Consultant, Security, Audit and Governance Services - Telindus Luxembourg*

    `WS2`   **« Privacy becoming the game changer in IT security »**
       Michael Hofmann, *Partner, Head of Information Risk Management - KPMG*

15:35   **NETWORKING COCKTAIL**

`CR` Conference Room	`WS2` Workshop 2
`WS1` Workshop 1	`WS3` Workshop 3

KEYNOTE

David HAGEN
Premier conseiller de direction, Systèmes d'Informations et Surveillance des PSF de support
CSSF
Keynote 1 at 09:05 in Conference Room

Alexandre DULAUNOY
Security Researcher
CIRCL
Keynote 2 at 14:05 in Conference Room

Chris VAN DEN ABBEELE
Global Solution Architect Datacenter and Cloud Security
Trend Micro
Keynote 3 at 14:25 in Conference Room

PANELISTS

Hery ANDRIANJAFY
Head of Information Security
Pictet & Cie (Europe) S.A.
At 09:25 in Conference Room

Vincent VILLERS,
Partner, Leader of the Information Risk
Security and Cybersecurity team Luxembourg
PwC
At 09:25 in Conference Room

Alexandre DULAUNOY
Security Researcher
CIRCL
At 09:25 in Conference Room

Claus HOUMAN
CIO
Banque Öhman
At 09:25 in Conference Room

Michael HOFMANN
Partner, Head of Information
Risk Management
KPMG
At 09:25 in Conference Room

David HAGEN
Premier conseiller de direction,
Systèmes d'Informations et
Surveillance des PSF de support
CSSF
At 09:05 in Conference Room

CISO NIGHTMARES At 11:50 in Conference Room

Thorsten RIES
Security Architect
POST Luxembourg
Opening Words

Hery ANDRIANJAFY
Head of Information
Security
Pictet & Cie (Europe) S.A.

Claus HOUMAN
CIO
Banque Öhman

MASTER CLASSES

Vincent LAURENS
Head of Security Luxembourg
Sogeti
At 10:10 in Workshop 1

Regis JEANDIN
Head of Security Services
EBRC
At 10:10 in Workshop 2

Francis IA
Senior Solution Consultant
Guidance Software
At 10:10 in Workshop 2

Christof JACQUES
Strategic Account Manager
Dimension Data & Check Point
At 10:10 in Workshop 3

Tommy LEHNERT
Sales Account Manager
SAS Institute Luxembourg
At 11:15 in Workshop 1

Christopher BIANCO
Managing partner and Co-Founder
Excellium Services
At 11:15 in Workshop 2

Christophe ROSENKRANZ
SOC Team Leader
Excellium Services
At 11:15 in Workshop 2

Isaak DAYAN
Managing Director
Dartalis
At 11:15 in Workshop 3

Dr Tom LECLERC
Security Consultant, Security
Audit and Governance Services
Telindus Luxembourg
At 15:00 in Workshop 1

Michael HOFMANN
Partner, Head of Information
Risk Management
KPMG
At 15:00 in Workshop 2

dartalis S.A.

Address

17, rue Edmond Reuter
L-5326 Contern

Phone: (+352) 26 74 69 1
Fax: (+352) 26 74 69 32

info@dartalis.lu

Contacts

Chantal WALZER
Business development manager
walzer@dartalis.lu

Foundation date

2001

Staff

Luxembourg: 17

---

dartalis has been founded in 2001 with the mission of providing smart security solutions for our clients. Since then dartalis has become a regional leader ensuring the protection of our clients mission critical infrastructure. Committed to excellence in each undertaking, we help companies to achieve strategic IT and security goals by delivering, design advisory – technology integration – support and maintenance services, based on best practices and complying with standard and regulation constraints.

dartalis ensures the right blend of vendor technologies and services – underpinned by our first-class customer support – to meet customer's short term requirements in the context of long term strategies.

Modern businesses rely on internet communications; yet ensuring that your security is not compromised and critical data is secure and available, remains a challenge. Dimension Data and Check Point have been working together for over a decade to assist organisations to overcome these issues.

A compelling and complementary value proposition

Dimension Data's integration, support and operational expertise, combined with Check Point's advanced technology, from firewalls to innovative software blade offerings, result in customised and comprehensive services for organisations looking to improve their overall security posture.

Challenges we help you address

How do I:
• Remain comfortable with my level of perimeter defence?
• Protect internal business unit data?
• Allow clients and partners secure access to my internal systems?
• Ensure that my systems are not at risk from internal attacks?

For more information, visit www.dimensiondata.com or www.checkpoint.com

---

Address

West Side Village
89D, rue Pafebruch
L-8308 Capellen
Phone: (+352) 25 48 25 1
Fax: (+352) 25 48 30
info.lu@dimensiondata.com

Contacts

Pierre DUMONT
Managing Director
pierre.dumont@dimensiondata.com

Benoit REUTER
Sales Director
benoit.reuter@dimensiondata.com

Frederic LAVENDHOMME
Security Business Development Manager
frederic.lavendhomme@dimensiondata.com

Foundation date

Worldwide: 1983
Luxembourg: 1993

Staff

Luxembourg: 205
Worldwide: 23000

Awards

•Received over 100 client, vendor, and industry awards in 2013

• A Leader in Gartner's 2013 Magic Quadrant for Communications Outsourcing & Professional Services for three consecutive years

EBRC

Address
5, rue Eugène Ruppert
L-2453 Luxembourg

Phone: (+352) 26 06-1
Fax: (+352) 26 06 20 90

info@ebrc.com

Contacts

Yves REDING
CEO
info@ebrc.com

Alexander DUWAERTS
Director Client Development
sales.support@ebrc.com

Jean-François HUGON
Head of Marketing & Innovation
marketing.support@ebrc.com

Foundation date
2000

Staff
Luxembourg: 170

Affiliations & certifications (including ISO)
• 3 Tier IV certified Data Centres (Design & Facility)
• PSF Status
• PCI DSS Level 1
• ISO 27001
• ISO 20000
• ISO 14001
• ISO 9001
• SANS

EBRC invites you to the Masterclass and launch of "Cyber Security and Forensics as a Service"

Implementing protective and detection measures are part of the Security best practices (Protect – EBRC Managed Services; Detect – EBRC Managed Security Services), but looking ahead with forensics and investigations is as much important to avoid security leaks (Response – EBRC Forensics Services).

Join us in our Masterclass to discover the benefits of "Cyber Security and Forensics as a Service" solution.

This new service expands the portfolio of EBRC security services and introduces a new cost model approach for Cyber Forensics management (from CAPEX to OPEX, pay-as-you use approach…). It is built on:

• EnCase® market-leader platform of Cyber Forensic Security solutions (Guidance Software), made available to our clients in a SaaS mode. Guidance Software is recognized worldwide as the industry leader in digital investigative solutions. The EnCase® Enterprise platform is used by numerous government agencies, more than 70 percent of the Fortune 100, and more than 45 percent of the Fortune 500, to conduct digital investigations of servers, laptops, desktops and mobile devices.

• EBRC Security Consultants, delivering proactive detection of advanced threats and hard-to-detect malicious activities, Cybersecurity Analytics, Accelerated Incident Response and Deep Forensic online Investigation.

Someone broke into your home… you had the door repaired since then… but would you sleep tight without checking if someone is hiding under your bed?

Discover EBRC Security solutions mapped on the NIST CyberSecurity framework:

- Identification: EBRC Governance, Advisory Services, Security Policies and Vulnerability/Risk Assessments

- Protection: EBRC Management and Monitoring Services including Change Management, Access Control & Identity Management, Vulnerability Management

- Detection: EBRC ISO (9001, 20000 & 27001) certifications and 24x7 SOC (Security Operation Centre), providing efficient solutions for your infrastructure monitoring to protect you against anomalies and security events; working for every security layer by leveraging EBRC SIEM (Security Information and Event Management) as a service solution

- Response: EBRC Forensics, Investigations, Containment and Improvement Services

- Remediation: Assistance by EBRC Security Consultants

Fondée fin 2012, Excellium emploie aujourd'hui 25 professionnels de la sécurité, consultants ou analystes, qui officient au sein de l'entité luxembourgeoise et servent un peu plus de 60 clients au quotidien.

Consultance, intégration de technologies et services de monitoring représentent le portefeuille de service de nos activités. Depuis sa création, Excellium a un focus particulier sur deux problématiques que nous considérons comme majeures :

- La sécurité des applications, véritable point de faiblesse des organisations,

- Et le traitement des logs et incidents, seul moyen efficace de détection des Intrusions.

Crée au cours de l'année 2013, notre service EyeGuard vise à apporter une réponse à la problématique des intrusions et au traitement des nouvelles menaces en permettant à nos clients de :

- Identifier l'usurpation d'identité sur les systèmes Internet.

- Remédier à la dissémination de codes malveillants.

- Détecter les tentatives ou actions d'exfiltration de donnés.

- Sensibiliser leurs employés aux nouvelles formes de menaces.

- Avoir une mesure continue de leur exposition à la vulnérabilité.

- Disposer de tableaux de bord de pilotage.

Excellium dispose en complément de son Security Operation Center (SOC), d'un « Computer Emergency Response Team ». Le CSIRT XLM (https://www.trusted-introducer.org/directory/teams/cert-xlm.html) est en effet reconnu par la communauté internationale et permet de traiter et d'échanger, avec les organismes Luxembourgeois et Internationaux, des informations relatives aux menaces et augmenter ainsi l'efficacité de nos actions.

Acteur majeur dans le domaine de la sécurité de l'Information (plus de 30 tests d'intrusion par an), nous avons lancé en octobre de cette année, la Code Hackademy, école de formation continue gratuite à destination des développeurs, architectes logiciels, chefs de projets ou toute personne intéressée par le développement, qui souhaite appréhender les problématiques sécurité qui s'y rapporte. La première promotion démarre en Janvier 2015 (plus d'info à www.codehackademy.lu) en partenariat avec Cases.lu.

Address
14 rue Aldringen
L-1118 Luxembourg
Phone: (+352) 26 20 39 64

contact@excellium-services.com

Contacts

Christophe BIANCO
Managing Partner
cbianco@excellium-services.com

Xavier VINCENS
Managing Partner
xvincens@excellium-services.com

Valérie CANDAT
Sales & Marketing Assistance
valerie@excellium-services.com

Foundation date
15/12/2012

Staff
Luxembourg: 25

Address

9, allée Scheffer
L-2520 Luxembourg

Phone: (+352) 22 51 51 1
Fax: (+352) 22 51 71

info@kpmg.lu

Contacts

Michael HOFMANN
*Partner, Head of Information Risk
Management, Member of the Global
Privacy Leaders, Member of the
Oversight Committee*
michael.hofmann@kpmg.lu

Foundation date

10/06/1909

Staff

Luxembourg: 1200
Worldwide: 155000

KPMG is a global network of professional firms providing Audit, Tax and Advisory services. We have 155,000 outstanding professionals working together to deliver value in 155 countries worldwide. KPMG in Luxembourg employs around 1200 people.

SAS helps organizations anticipate business opportunities, empower action and drive impact.

We do this through advanced analytics that turn data about customers, performance, financials and more into meaningful information.

SAS solves real-world problems like combatting fraud in Financial Services, expediting drugs to market in Life Sciences, and identifying cross-sell opportunities in Retail, as well as challenges facing every industry such as increasing the value of customer relationships, managing risk and optimizing IT networks – all through industry and cross-functional solutions that reflect our domain expertise.

SAS addresses these complex business issues using a foundation based on three key capabilities: information management, analytics and business intelligence

SAS Luxembourg:

Founded in 2000 as a subsidiary of SAS Belgium.

SAS Luxembourg serves clients in the banking, public and commercial sector and we built up an extensive knowledge and solution-oriented software in following areas:

• Analytics

• Customer Intelligence

• Marketing Automation

• Data Management

• Fraud detection/AML

• Optimization

Address

204, route d'Arlon
L-8010 Strassen

Phone: (+352) 24 11 84
Fax: (+352) 31 11 84

info@sbx.sas.com

Contacts

Tommy LEHNERT
Sales Account Manager
tommy.lehnert@sas.com

Foundation date

01/12/2000

Staff

Luxembourg: 10
Worldwide: 14000

Address

36, route de Longwy
L-8080 Bertrange

Phone: (+352) 31 44 01
Fax: (+352) 26 31 12 92

info@sogeti.lu

Contacts

Yves DE BEAUREGARD
CEO Belux
yves.de.beauregard@sogeti.lu

Alain GENA
Director, Department Manager AS
alain.gena@sogeti.lu

Philippe MARGRAFF
Director, Department Manager IS
philippe.margraff@sogeti.lu

Foundation date

30/12/1992

Staff

Luxembourg: 550+
Worldwide: 140 000

Awards

- ICT Company of the Year 2011 - IT One
- Microsoft Gold Partner - Desktop, Communications, Voice, Messaging, System Management, Content Management, B.I.
- IBM Beacon Awards

Sogeti Luxembourg est un fournisseur de services IT de pointe disposant de l'accréditation PSF et certifié ISO 9001.

Sogeti s'adresse aussi bien aux sociétés privées qu'aux organisations publiques et compte plus de 100 comptes actifs au Luxembourg.

Avec plus de 550 collaborateurs expérimentés, Sogeti est le principal acteur du marché luxembourgeois dans le développement, l'implémentation et la gestion de solutions IT efficaces permettant aux clients d'optimiser leurs activités.

Sogeti Luxembourg a développé un positionnement multi-spécialiste autour de 7 domaines IT stratégiques :

- Optimisation & support du poste de travail, communications unifiées
- Optimisation & opération de Data Center & activités Cloud
- Sécurité
- Développement et gestion d'applications
- Activités de Business Intelligence et statistiques
- Plateforme de collaboration et de gestion du contenu
- Activités de tests

Sogeti Luxembourg est également un acteur clé en matière d'Outsourcing IT. Et s'est vu confier par des organisations prestigieuses des activités tels que :

- le support de parc informatique au travers de son Service Delivery Center
- la gestion et l'opération distantes de serveurs et de Mainframe
- le développement de nombreuses applications dont certaines mobiles
- l'hébergement et la gestion d'applications au sein de son Data Center
- la réalisation et la publication de rapports statistiques…

La compagnie dispose d'alliances fortes avec IBM et Microsoft, créatrices de valeur pour leurs clients grâce à leurs initiatives conjointes sur le marché et la qualité des services délivrés.

Au fil des années, Sogeti a su se profiler comme un partenaire de confiance pour nombreux de ses clients. C'est entre autres du à l'importance qu'attache l'entreprise à la collaboration effective avec ses clients et à la qualité des services délivrés.

Pour plus d'informations, visitez www.sogeti.lu.

Telindus is the Belgacom Group's ICT branch and, through Telindus Telecom, the Group's enterprise operator in Luxembourg. It provides solutions to a variety of private and publicsector companies. Its areas of expertise include enterprise networks and connectivity (national and international), datacenters, systems, storage, security, collaboration, applications and mobility.

Telecom operator since 2009, the ICT market leader launched its operator brand Telindus Telecom in May 2011 and evolved into the reference player for a full-service solution offer including fixed and mobile telephony services, networking, Internet and Cloud Computing. As an expert in both telecommunications and ICT, Telindus Telecom can offer the best of both worlds to its clients, which is a real competitive advantage in the current telecom market.

To deliver its Cloud solutions, Telindus is equipped with a high-performance datacentre environment within the infrastructure of LuxConnect.

The key to the Telindus strategy is offering an all-in-one cloud solution, which includes operational and connectivity services and ICT architecture.

Telindus Telecom offers the following innovative products and services:

- Telindus Telecom U-touch: CaaS (Communication-as-a-Service) solutions, telephony, unified communication and video collaboration, on a flexible, secure and highperformance platform.
- Telindus Telecom U-free: DaaS (Desktop-as-a-Service) solutions. With virtualization, businesses and end-users get rid of the complexities of managing their pool of PCs and laptops.
- Telindus Telecom U-flex (Infrastructure-as-a-Service) solutions. It identifies infrastructure service solutions using the cloud offering SMEs, amongst others, a completely flexible and investment-free ICT service, providing them with complete control over operational costs and a guaranteed superior-quality service.
- Telindus Telecom U-cloud is the Luxembourg's first global cloud solution in self-service mode, allowing businesses to create for themselves a real virtual datacentre by means of a simple Internet interface. Whether requirements are for running production facilities or carrying out tests and developments, whether permanently or temporarily, and wherever you are in Luxembourg, Telindus Telecom U-cloud will respond perfectly to the request.

Today, the cloud solutions represent an unprecedented alignment of the customer expectations and technological opportunities.

These innovative products open doors to new ways of working with ever growing mobility while keeping optimal security.

All our products are hosted on a high-performance and secure platform. This platform is monitored by our security experts 24h/24, in Tier IV datacenters among the most secure worldwide and offering a server availability of 99.50 %. As a solid player with excellent market intelligence since 35 years, we are, as PFS (Professional of Financial Sector), in total conformity with the regulatory framework in terms of corporate governance, organization, risk management and prudential supervision.

Address

81-83, route d'Arlon
L-8009 Strassen

Phone: (+352) 45 09 151
Fax: (+352) 45 09 11

contact@telindus.lu
www.telindustelecom.lu

Contacts

Christian HAUX
Sales & Marketing Director
marcom@telindus.lu

PICHON Anne-Laure
Marketing Manager
marketing@telindus.lu

Foundation date

1979

Staff

Luxembourg: 374
Worldwide: 15699

Affiliations & certifications (including ISO)

- ISO9001:2008
- PSF

Awards

2014
- EuroCloud Europe Awards: Telindus is nominated in the Top 3 of Best Europe IaaS Services on the market
- EuroCloud Luxembourg Awards as "Best IaaS / PaaS on the market"

2013
- Cloud Provider of the Year

2012-2011
- EuroCloud Luxembourg Awards in the Best Case Study Example of Cloud Services for the Private Sector category
- Cloud Computing Provider of the Year

2010
- Grand Prix Paperjam ICT
- ICT Company of the Year

![POST Telecom Luxembourg logo]

Address

1 Rue Emile Bian
L-1235 Luxembourg

Phone: 8002 8004
Fax: (+352) 2792 8120

corporate.telecom@post.lu

in

Contacts

Jean-Marie SPAUS
Directeur
corporate.telecom@post.lu

Marc SCHAMBOURG
Directeur Adjoint
corporate.telecom@post.lu

David FOY
Chef de département Corporate Sales
corporate.telecom@post.lu

Foundation date

1842

Staff

Luxembourg: 480

Awards

2013, 2012
• Best Telecom & Internet Innovator of
  the Year

2011, 2010, 2009, 2008, 2007
• Best Telecom & Internet Services
  Provider

2010
• ICT Alliance of the year

POST Telecom provides High quality services from fixed and mobile telephony, internet and television to full integrated ICT solutions and business applications. POST Telecom has its own infrastructures and datacenters to deliver these services and provides secure connectivity solutions, as well as voice services, ICT & Cloud and data management to individuals and businesses under PSF status.

Datacenters are connected through TERALINK, broadband network from POST Telecom linked to several major European cities.

POST Telecom is continually investing in its infrastructure, making one of the most modern service partners in Europe. The mobile network offers its private and corporate customers all the comfort of 4G services. More than 600 roaming agreements were signed with 193 countries.

Customer satisfaction is the number one priority of the company, which aims to consistently deliver innovative products with a high level of service. Business customers benefit from a dedicated, flexible and skilled team to allow them to focus on their core business without having to worry about ICT issues.

To make the life of our customers easier, POST Telecom has focused its priorities on :
• ICT & Cloud
• Network & Connectivity
• Security & EMM
• Voice & Collaboration

Aware of the fast changing ecosystems, whether fixed, mobile or ICT, POST Telecom offers a one stop shop that meets all its clients requirements. Today, 80 people are dedicated to the professional market in the sales team.

Our solutions are evolving, making your business life easier.

SPONSORS & PARTNERS

SPONSORS

Check Point SOFTWARE TECHNOLOGIES LTD.

CIRCL Computer Incident Response Center Luxembourg

dartalis

dimension data

ebrc TRUSTED DATACENTRE, CLOUD & MANAGED SERVICES

EXCELLIUM

KPMG

SAS

SOGETI

telindus telecom

CISO NIGHTMARES

POST Telecom LUXEMBOURG

ORGANISED BY

iT One

PARTNERS

AUTOMOTION A DIVISION OF FARVEST GROUP

cfoworld

Chronicle.lu Live . Luxembourg . News

Entreprises magazine

FAMILY OFFICE ELITE Magazine

INTEGRATED MARKETING COMMUNICATIONS FARVEST

GREENWORKS

HR One

MARKETERS

PAGES24.FR

RENAULT

rms.lu

soluxions Business Technologies