

ISSUE: What devices can I access the platform with?

Step 1: We recommend using Mozilla Firefox or Google Chrome to access the platform:



- *Safari is also supported, but **for iPads only**. If you are using Safari on your iPad, please make sure you have the following settings*
 - Settings → Safari → Privacy & Security → Block All Cookies **MUST BE OFF**
 - Settings → Safari → Privacy & Security → Prevent Cross-Site Tracking **MUST BE OFF**

Step 2: We recommend using the following Operating System(s):

Windows:
Windows 10

Apple
Apple OS X 10.14+

iOS version 13.3+ (safari only)

Step 3: If you've completed the steps above and are still having issues, please submit a Student Support ticket by [clicking here](#).