JD - Risk and Compliance Associate



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About Wysa

Wysa is a chatbot that helps people deal with depression, stress, anxiety, sleep and manage mental health

Wysa's Achievements

Wysa is a cutting edge AI guided empathetic chatbot that is a global tech leader in mental health

Scaling Mental Health for Millions

Purely organic; no marketing spend

10 million lives covered

100+ million conversations

3,000,000 users



2 million
CBT breakthroughs

104
suicides prevented
(from user feedback)

Investors







Partners







Role & Responsibilities

We are looking for a candidate who will help support Wysa's compliance activities across functions.

- Execute tasks associated with operationalizing infosec policies, procedures, and standards aligned to industry standard framework (e.g. ISO 27001, ISO 27701, SOC2, HIPAA, GDPR, etc.).
- Work closely with other teams to help promote effective implementation of controls and management of identified risks in accordance with the compliance program
- Work closely with functional teams to update Standard Operating Procedures and policy documents
- Conduct internal checks/assessments/audits of the Company's HIPAA/ISMS (Information Security Management System) and GDPR/PIMS (Privacy Information Management System) to ensure controls have been properly implemented and are operating as intended.
- Assist in external audits/assessments, collect evidence (e.g. reports, screen shots, etc.), and facilitate audit preparations.
- Develop, track and maintain action plans for the resolution of issues identified during assessments and audits. Provide assistance with the execution of those remediation plans.
- Assist in responding to customer Information Privacy/Security questionnaires and other inquiries.
- Assist in conducting third-party vendor and tool security reviews (due diligence and on-going monitoring).
- Assist in maintaining and propagating an effective compliance education, awareness and communication program for the Company.
- Assist in proactively monitoring the anti-malware and device management tools
- Assist in compliance-based research required to support the program.
- Regularly record security incidents and maintain Security & Privacy Incident Log.
- Participate in other allied and associated Compliance (such as Quality systems) related activities
- Participate in researching regulatory landscape, environment scouting and product testings for compliance adherence.
- Knowledge of security and privacy best practices and applying it in ones own work.

Qualifications & Skills

- Bachelor's or master's degree in relevant field
- 1-2 years of relevant experience in ISMS (ISO 27001) and/or PIMS (ISO 27701) compliance
- Familiarity with regulatory laws such as GDPR or HIPAA or Indian laws
- Ensuring compliance with the security and privacy requirements
- Knowledge of security and privacy best practises
- Ability to be transparent, questioning and curious
- Ability to learn quickly, work independently, and maintain professional skepticism
- Ability to work in a fast paced or rapidly changing environment
- Ability to interact with staff from multiple departments & geography
- Working skills in MS Office (Excel, Word, PowerPoint) is a must
- Highly organized and detailed-oriented
- Excellent communicator with excellent analytical and writing skills
- Integration of best practises with organisation's processes

Why work at Wysa?

Take *ownership* and be an integral part of a *fast growing startup*. You will build valuable skills as a professional while also making friends for life

We offer *flexible work hours*, a possibility for a *fully remote job* and a culture where you thrive and are rewarded for being a smart worker

Join our team for an exciting, challenging and fulfilling role!

About Wysa's Team

Global Team - The team comprises people from all over the world and is distributed around the world. Expand your horizons by working with a multicultural team

Industry Leaders - The founders and senior team members are from IITs, IIMs, London School of Business and have held top positions across Goldman Sachs, Pearson, Microsoft leading cross functional global teams. Work with and learn from the very best

Passionate Colleagues - Work with passionate hard working colleagues who will push the boundaries and only deliver the best

In Their Own Words

"The most noteworthy thing I get from Wysa is 'learning' and skill set development. Through Wysa, I am able to improve my thought process as we implement a wide range of applications. I get a good exposure to the whole product and it gives me a kind of completeness. I am also able to explore things on a much deeper level which helps me to enhance my productivity. Also, the team is very welcoming in accepting any new initiatives."

- Rakesh Makam, Lead Backend Developer

Buzzwords

Google funded, VC funded, profitable, has achieved breakeven, global team, global customers, product company, Apple awarded product, Harvard research partner. In the past five years, Wysa has demonstrated global leadership including an award for Best App of 2020 by Google Play, the highest rating on clinical safety from ORCHA (the NHS digital health app evaluation agency), 'Best Of' for Privacy by the Mozilla Foundation, Winner of the Youth Mental Health Challenge 2022 by the World Economic Forum, the NIHR Al Award and most recently, Breakthrough Device Designation from the FDA

Made in India, Made for the World

Contact Details!

If you are sold, please fill this Google Form to apply.