

Firestar Veterinary Services, LLC
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Core Concierge Wellness Subscription Agreement 2020

Client: _____

Address: _____ City _____ Zip _____

Horse name: _____ Age: _____ Color: _____

Breed: _____ mare / gelding / stallion

Stabled at: _____

For the Core Wellness Subscription, Firestar Veterinary Services, LLC agrees to provide the services listed here:

- Two farm visits to perform wellness examinations: one in the spring and one in the fall. These farm visits must be located inside the practice area.
- Vaccination for Eastern Equine Encephalitis (EEE), Western Equine Encephalitis (WEE), Tetanus, and Rabies in the spring.
- Vaccination for West Nile Virus (WNV), and Potomac Horse Fever twice per year: once in the spring and once in the fall.
- One EIA test (Coggin's test), in the spring.
- Two internal parasite tests via Fecal Egg Count: one in the spring and one in the fall.
- Two deworming treatments for strongyles and tapeworms. (note that additional deworming will be recommended for some horses, and will not be included).
- Sedated dental examination with speculum at the fall visit. (Endoscopic exam will generally be included, but is not guaranteed). Dental float (smoothing of points and equilibration). Dental x-rays, extractions or treatment of dental disease is NOT included.
- Year round discounts on professional services and farm visits of at least 5%. (discounts will not apply to prescription medications.)

Please note:

- This Concierge Wellness Subscription may not include every preventive health service your horse needs. We may recommend additional services for your horse, at additional cost. **NOT** included are vaccinations for Equine influenza (flu), Rhinopneumonitis (rhino, EHV), Strep (aka Strangles), Lyme's disease (Borreliosis), Leptosporosis or Botulism. These will be recommended for some horses, and are available at additional cost.
- While Firestar Veterinary Service will make every effort to see Concierge Wellness Subscription horses for urgent and emergency needs, there will be times when we will be unable to do so. We will direct you to another veterinarian on call at those times.
- Horses must be stabled inside the practice area, as shown on our website.
- Horses must be halter trained (halter broke) and generally safe. Firestar Veterinary Services, LLC reserves the right to decline enrollment to any horse that we deem unsafe. Behavior modification charges may apply to some horses with aversive behavior.
- Firestar Veterinary Services Equine Concierge Wellness patients must be housed in a facility that provides a safe working environment for our veterinarians and staff. Firestar Veterinary Services, LLC reserves the right to decline enrollment to horses in situations we deem insufficient to safely and comfortably carry out our work.
- Firestar Veterinary Services reserves the right to exclude patients or clients for poor behavior, non-payment or any other reason. If sedation is needed to accomplish any service safely, it will incur an additional cost (except dentistry, which includes sedation).
- To get an accurate assessment of soundness, your facility must have a safe location with good footing for a moving exam. There is no discount for leaving this exam off of a plan that includes it.
- If all services included are not used, they cannot be refunded, transferred to another horse or rolled over to another year.
- This Core Concierge Wellness Subscription is assigned to one horse/owner combination and cannot be transferred to a new owner or new horse.
- It is the client's responsibility to make the appointments needed to obtain the services on the plan. There will be no refunds except for the specific reasons listed below.
 - If the horse is sold
 - If the horse is relocated outside of the practice area
 - If the horse dies.
- In these cases only, Firestar Veterinary Services, LLC will make an accounting of the cost of services you have used, versus the amount you have paid. We will then issue a refund or give you the bill for your balance. This will be done at our full regular prices, rather than the subscription price. It will take up to 2 weeks to get you this final total. In the event that you have an outstanding bill with us for any other service on any horse, we will apply any credit balance to that bill.
- The price for the subscription includes only the specific services listed here.

- This subscription is on a rolling calendar year and will auto-renew each year. The plans and their pricing will be re-evaluated each year in January. At that time you will be notified if there will be changes in the prices and services.

Client agrees to pay:

In one payment of \$730 (check, credit card) today.

With a down payment of \$258.33 (includes \$15 service fee) by check or credit card today,
Plus two additional payments of \$258.33 (each includes a \$15 service fee) to be automatically charged to the credit card on file for your account on approximately the 1st day of the next two months.

Signature of horse owner

Date

Printed name