



Frequently Asked Questions

Q: How do I access the Index?

*A: Go to <http://rcii.gsu.edu/> and click on [Subscription and Contact Info](#) at the top of the page. Follow the instructions for both establishing an account in the RCII system AND subscribing. **You must use the same email for both steps.** Once you have subscribed you can access the RCII by signing in on the [Subscriber Access](#) page using your email and the password you created in the RCII system.*

Q: How long are the account subscriptions valid?

A: For a standard subscription priced at \$100.00, the account subscription is valid for one year from the time of purchase. For a student/faculty subscription priced at the discounted rate of \$25.00, the account subscription is valid for 5 months from the time of purchase. A student/faculty account requires a discount code generally given out by a professor.

Q: How many variables are in the RCII?

A: The 2016 RCII consists of 356 variables (including 263 raw data variables), 79 sub-dimensions and four macro-dimensions. This number of raw data variables and sub-dimensions may fluctuate from one year to the next depending on data availability, but any structural changes to the RCII are always harmonized across all years of the RCII with each new release.

Q: What can I do with the RCII? How can I customize the RCII? What do each of the tabs on the RCII do? How do I access data on all 199 countries in the RCII?

A: For information on the functionality of the RCII, including how to visualize data, see the [tutorials](#) on the RCII web page.

Q: How can I access RCII at my school/work?

A: The RCII is available on any computer at <http://rcii.gsu.edu>. It is recommended that users access the RCII through an up-to-date version of Firefox or Google Chrome, as the RCII is optimized for these browsers. It is not recommended that users access the RCII through smartphones at this time.

Q: How can I report a data issue/bug/issue with the RCII?

A: Email us at rcii@gsu.edu. Please include a detailed description. If possible, please also provide screen captures to help document the issue.

Q: How often does the RCII update its data? Where does the data in the RCII come from?

A: Data for the RCII is collected each year. Many of our sources release their information in the late fall, which means that the RCII releases an updated version the following spring. A list of sources used in the RCII, as well as links to their websites, can be found on the [RCII homepage](#).

Q: What does the RCII score/rank mean? How are they calculated?

A: Think baseball! You want to be ranked #1 in the league and batting 1000. For more detailed information on the mathematical calculations behind the RCII, please see the academic paper, which is archived on our website [here](#).

Q: Can I use the RCII for academic research? Can I publish my research using the RCII?

*A: We welcome and encourage you to use the RCII for your research. Data and/or visualizations from the RCII may be used for academic purposes, including publication of any academic research. Data and/or visualizations from the RCII must be cited as follows: **Robinson Country Intelligence Index, Georgia State University**. Data and/or visualizations from the RCII must accurately represent the information contained in the RCII.*

