

Summer Camp FAQs

When are the registration and payment deadlines for the camps?

Payment is due upon registration. Camps fill quickly, so we recommend registering in advance, however, the final deadline for registrations and payments will be 4 weeks prior to the start of each camp. In the event that we still have spaces remaining after the after that time, we will register any late applicants on a first come, first served basis. If you are registering for more than one camp or registering two campers, you can opt to pay 50% at the time of registration, and remaining 50% will be due by May 16th.

What is your cancellation/refund policy?

NCTRC will refund 70% of the original camp fee with written notice of cancellation up to three weeks in advance of the start of the camp. No refund will be given once the camp has started, since supplies and staff are already in place. In the event of an extreme last minute medical or family emergency, NCTRC will discuss partial refunds with the family on a case-by-case basis.

What is your waitlist policy?

In the event that the camp you are interested in is full, NCTRC will put you on the waitlist or recommend other available camp options. If there are any cancellations or spots that open, NCTRC will notify you of your change in status immediately. In the event that NCTRC is not able to accommodate your child joining a camp, any registration fees paid will be refunded in full.

What happens if my camp doesn't fill?

NCTRC requires a minimum of six campers enrolled in order to hold a camp. In the rare event that a specific week looks like it will not reach minimum numbers or camper enrollment drops below minimum numbers due to cancellations, NCTRC reserves the right to cancel or combine camps. NCTRC will make every effort to work with your scheduling requirements, if a camp has to be moved or cancelled. However, if NCTRC is unable to accommodate you, we will refund your camper registration fees in full.

What happens after I register online or submit my registration form?

We will contact you to confirm and send you our camper packet (which is also available for download from our website), which includes an informational questionnaire and traditional liability, medical treatment authorization and photo releases for you to fill out. There is also a camp physical/medical history form that your child's doctor will need to fill out. All campers, with or without special needs, will need to have the entire camper packet of paperwork complete prior to being able to participate in any camp activities.

Are there any additional fees or steps after registration?

All campers, regardless of whether or not they have special needs, must have a current camper information sheet, liability waiver, medical & photo release and medical history

form (to be filled out by the camper's physician) on file with NCTRC. Depending on your personal physician's policy, they may charge you a small fee to fill out the medical history form, or ask you to make an additional appointment for your child in order to fill out the form. Please plan ahead to get this form completed, as NCTRC cannot allow your child to participate in any camp activities without this form on file.

For all NEW special needs riders, NCTRC may require an additional new rider evaluation upon receipt of the of the forms. The potential cost of the evaluation will be either \$25 or \$55 depending on the type of evaluation the family selects. Contact our office to find more information about the evaluation, its purpose and the different options.

Will my child need his or her own helmet, riding gear and boots?

NCTRC has a wide collection of helmets available for all the campers to borrow, so bringing your own helmet is not necessary. If you are planning to bring your own, please ensure that it is ASTM/SEI certified and is specifically made for equestrian activities (eg. no bike helmets please). Riding breeches and boots are not required, but please make sure that your child has a pair of long pants and closed-toed shoes each day... that you don't mind them getting dirty!

My child requires medication at some point during the day while they are at camp. Can NCTRC administer the meds?

We are happy to work with you on ensuring consistency in your child's medication schedule. We have an additional form for you to sign, authorizing us to administer the medication, as well as giving detailed instructions on how and when to administer. Please be aware that there may be certain types of medication that we cannot accommodate. Please contact the office to determine if we can meet your child's needs.

Is financial assistance available?

NCTRC strives to provide our programs and services to our clients regardless of their ability to pay. Because of generous donors, we do have a limited amount of funding available for financial assistance for children with disabilities. To download the application, please visit our website, or contact us to receive a paper copy.

Are there any circumstances in which my child would not be able to participate in an NCTRC All Abilities Camp?

As our camp name states, NCTRC truly strives to be an All Abilities Camp with a very special, inclusive environment. However, there are a few medical precautions and contraindications where equine assisted activities and therapies may NOT be appropriate for your child. You will find this list in the camper packet. Your child's doctor will indicate any areas of concern, and from there NCTRC will discuss with you whether or not there may be any reason that the camps are not an appropriate fit for your child. In the event that a medical reason has been identified that prevents your child from participating in NCTRC's camps, any registration fees will be refunded in full.

NCTRC also reserves the right to request a family-designated caretaker for a potential camper in the event that the child presents a situation including, but not limited to, the

following:

- Inability to go to the toilet without maximum assistance (i.e. still in diapers)
- Requires regular medical procedures/intervention throughout the day above and beyond dispensing oral medication
- Potential extreme anxiety and difficulties in an environment of strangers (may need a familiar face to help integrate into activities and group)

Please contact the office if you feel you need further clarification on what NCTRC can accommodate, and what level of care or involvement may actually require a caretaker assisting the child.

If you have additional questions, please contact NCTRC at 919-304-1009 or info@nctrcriiders.org.