

Cancellation Policy

Please note that if you have booked a session with Natalie Yeap Vocal Studio it means that I have reserved time in my schedule exclusively for you.

Cancellations can be scheduled anytime up to 24 hours before the desired timeslot. If you cancel more than 24 hours before your class, you will be entitled to a lesson credit. The credit must be used within 21 days of the initial booking.

If you cancel your appointment less than 24 hours before the class, you will not be entitled to a lesson credit and will have to forfeit the lesson fee.

To avoid forfeiting the lesson fee, please cancel the lesson at least 24 hours prior to your lesson. Please note that only lesson credits can be given in lieu of a cancellation and that no refunds will be given.

You can cancel or reschedule an appointment by emailing me at nataliecyep@gmail.com 😊